

SHADAB AHMAD

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SKILLS

- Salesforce Classic | Salesforce Lightning
- Salesforce Customization and Administration
- Strong interpersonal and communication skills
- Core JAVA, Apex, HTML, CSS, JavaScript, LWC, Aura Component, Visual Force
- GIT, Bit Bucket, Source tree, ANT, Data Loader

Education

B.Tech | Information Technology
Dr. A.P.J Abdul Kalam Technical University
2016

Secondary School | C.B.S.E
Mother's International Academy
2011

High School | C.B.S.E
N.S D.A.V Public School
2009

CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Platform Developer I

Professional Summary

Highly skilled and accomplished professional with an overall 5.8 years of experience in the field of Information Technology. Possessing 4.8 years of relevant experience and expertise in Salesforce Development, I have successfully delivered outstanding results in diverse projects. Committed to excellence, I have received recognition for my exceptional performance. A proactive team player and effective communicator, I am poised to leverage my skills and experience to drive success in future endeavors.

Experience

○ Jun 2021 - Jun 2023

IBM India

Senior Consultant

- Collaborated with clients to understand their business needs and translate them into scalable and efficient solutions. Actively participated in requirement gathering, solution design, and client meetings.
- Acted as a mentor to junior team members, providing guidance and support in technical and functional areas.
- Consistently received praise and appreciation from clients through multiple emails, acknowledging my exceptional performance and ability to consistently deliver outstanding results.

○ Nov 2018 - May 2021

Fujitsu Consulting India

Assistant Application Developer

○ Oct 2017 - Oct 2018

Globallogic India

Associate Analyst

Projects

POC

- Developed a political contribution application that allowed users to easily submit their contributions, which are then reviewed by a compliance officer for adherence to legal requirements.
- Utilized various Salesforce technologies such as Community, Flows, Lightning Web Components (LWC), queues, groups, flexipages, permission sets, reports, email templates, and Apex to create a robust and user-friendly system.
- Successfully managed the go-live release and handled end-to-end deployment, ensuring a smooth transition.

DPIR

- Managed the DPIR project, where I developed an application that streamlined the process of reporting and reviewing privacy breaches.
- Designed and implemented approval processes, queues, public groups, permission sets, flexipages, reports, and dashboards.
- Successfully handled the complete deployment cycle from development to production.

GNE

- Developed an application where users can submit requests for giving or receiving gifts and entertainment from clients, these requests are then forwarded to supervisors and compliance officer for review.
- Utilized various Salesforce technologies such as Community, Flows, Lightning Web Components (LWC), queues, groups, flexipages, permission sets, reports, email templates, and Apex to create a robust and user-friendly system.
- Managed multiple releases and coordinated end-to-end deployment activities.

PLCC

- Led the PLCC project, responsible for developing utility screens to capture partner details and brands associated with them.
- Created permission sets and groups to manage role-based access control, ensuring secure and controlled system access.
- Utilized Git, Bitbucket, and VS Code for code management and deployment processes.

Bayer

- Bayer was an enhancement project where I used Glovia OM to enhance the return business model.
- Implemented functionality changes to meet client requirements, ensuring seamless sales order processing and efficient inventory management.
- Worked on Rest Api, Batch classes and mostly apex to handle various business scenarios with Visualforce as the UI.

Moody's

- As a key member of the development team, I seamlessly implemented functionality changes based on user stories and client requirements.
- I played a significant role in migrating multiple team changes from lower to higher environment keeping all in sync and used ANT and Data loader as tool.

Syngenta CropEdge (Steady State)

- I successfully addressed service requests (SRs) and made necessary enhancements based on client requirements and deployed changes to higher environment.
- Worked on creating/editing and approvals of the Replant and Grower FOC Orders and used Glovia OM for order handling.

Syngenta CropEdge UI/UX

- Led the development of a comprehensive module for the Grower Business.
- This included creating and editing Growers and Grower Orders, managing Grower Quotes, and facilitating the conversion of Quotes to Orders.
- Additionally, I worked on the sales order process for resellers and handled the Back Order module.
- Through the implementation of user-friendly interfaces and seamless functionality, I significantly enhanced the user experience and improved overall business operations for Syngenta CropEdge.