

MOHAMMAD BAJI

Salesforce Jr.Developer

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Salesforce Professional with around 3+ years of professional IT experience with strong Object-Oriented Analysis, Salesforce Administration and Development skills also worked on SFDC implementations covering Sales Cloud, Service Cloud.

SYNOPSIS

- ⇒ SFDC Configurations – User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers, etc.
- ⇒ Extensive experience over creating workflows, approval processes, validation rules and sharing rules
- ⇒ Working knowledge in generating Reports, Dashboards, customized reports and analyzing the data in Salesforce.
- ⇒ Experienced in analyzing business requirements and implementing them to Salesforce custom objects, master-detail relationships and lookup relationships.
- ⇒ Experienced in development and administration projects on Salesforce.com platform.
- ⇒ Data Load for SFDC Standard objects and Custom objects
- ⇒ Used different data tools – Apex Data Loader, Work Bench etc.
- ⇒ Experience in managing full sandbox , developer sandbox and Partial Data sandbox.
- ⇒ Extensive experience in creating Lightning app builder.
- ⇒ Strong knowledge & experience working in teams implementing Agile Methodologies.
- ⇒ Experienced in both Lightning and classic of salesforce functionalities
- ⇒ Performed deployments from developer sandbox to subsequent environment .
- ⇒ Knowledge in creating change control process for Environments and Deployment team
- ⇒ Capable of rapidly learning new Technologies and Processes and successfully applying them to projects and operations.

TECHNICAL SKILLS:

Salesforce.com Technologies	Salesforce Lightning, Apex Language, Apex Classes, Apex Triggers, SOQL, SOSL, Visualforce Pages / Components, Workflow & Approvals, Dashboards, Case Management Automation.
Tools & Technologies	Data Loader, Workbench, Force.com Platform (Sandbox, and Production).

	DeploymentTools: ANTMigration,Auto Rabbit,Changsets. Service Tools: Service Now. Tracking Tools: JIRA.
Web Technologies	HTML
Languages	C,APEX,SQL.
Office Tools	MS Excel, MS Word, MS PowerPoint
Operating Systems	Windows Family, Linux.
Methodologies	AGILE

PROFESSIONAL EXPERIENCE

- Working as a Salesforce Jr.Deveolper in MPL TECHNOLOGIES LTD , Bangalore from 2019 to Current.

MPL TECHNOLOGIES LTD

SAP Concur

SAP is an product based company handling End user (Client) Support Portal access issues which includes Error code handling and Enhancements ticket solving , Authorization to Support Portal and Access Provisioning / De provisioning for internal Users.

Roles and Responsibilities

Role : Salesforce.com Jr.Developer

- Salesforce User record creation and BMI (Big Machine) User creation
- Glance / Co Browser application User creation
- Access to JIRA application and Enablement of Partner users in Salesforce
- User deactivation in Salesforce (which includes Permission sets as well as License removal)
- Inactivate user from BMI and Glance Application and un sync the integration with Salesforce
- Creation of New Custom Objects , Fields, Picklist values
- Field level Security updation on different fields based on requirement's
- Creation of New Permission Sets,Sharing rules and relationships
- Layout changes on different objects based on requirement's

- Adding Partner Accounts into Existing work flows and Addition/Deactivation of new Products in the Product list
- Access to Reports/Dashboards and Upgrade/Downgrade user permissions and Issues related to Timecards
- Involved in Production deployment every Thursday and been part of UAT and Dev Sandbox refresh activity
- Working on Data load activity for huge volume data updation/modification
- Performing Audit on Salesforce objects and sending detailed report to the Business on a Bi-weekly manner.

MPL TECHNOLOGIES LTD

Marriot Engage Application Maintenance

Project is designed for the Marriot International for developing their business using Salesforce. This project is an application where we manage all the incoming leads (Assigning leads to the Customer Care Centre Rep users) till the lead conversion to Account, submitting Account to the approval process also deals with scheduling their timings and user issues resolving.

Roles and Responsibilities

Role : Salesforce Administrator

- Activation and deactivation of users in Salesforce platform which includes permissions and License
- Worked on Process builder to implement scheduled email and related actions functionality
- Created users, roles, sharing rules and record level permissions to provide shared access among different users
- Merging Partner Accounts into Existing work flows
- Developed workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
- Designed page layouts, Pick lists, Formula Fields to the Custom Objects
- Designing of Reports and Dashboards, custom reports, various other components

EDUCATION

Bachelor of Commerce

Acharya Nagarjuna university, Guntur

PERSONAL INFORMATION

Date of Birth : 15th August 1995

Marital Status : Married

Nationality : Indian

Address : Hyderabad, India

Languages : English, Hindi, Telugu, Urdu

DECLARATION

I do hereby declare that the above statements are correct and true to the best of my knowledge.

Place : Hyderabad

(Mohammad Baji)