

Velmurugan Sammantham

Salesforce Developer

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Executive Summary:

Proven IT Specialist with 5.8 years' experience in start-ups as well as established operations leveraging expertise in organization, computer networking, and problem solving to provide exceptional user support and assistance in resolving conflict.

Experience includes managing sensitive materials and providing after-hours support for clients.

Provide effective communications, and develop long-term client relationships.

Software Proficiency:

- **SFDC Technologies:** Lightning Design, Lightning Experience, Apex classes, Visual Force Pages, Controllers and Triggers and Test classes, Configuration, Data loader and Import Wizard, Workbench, Batch Apex Class, Email Services.
- **Internet Technologies:** HTML, CSS, Java Script.
- **Development tools and environment:** Eclipse, Force.com, Developer Console.
- **Database:** MySql, Microsoft SQL Server.

Career Summary:

Currently working as Senior Software Engineer at IVY Mobility, Chennai from May 2020 to till date. Worked as Software Engineer at Tenth Planet technologies , Chennai from July 2019 to May 2020. Worked as Software Engineer at Wilco Source, Hyderabad from Sept 2016 to July 2019.

Project Experiences:

- **Beckman & Coulter Inc.**

Description:

Beckman Coulter develops, manufactures and markets products that simplify, automate and innovate complex biomedical testing. They have Sales force (SF) as their Customer Relationship Management platform. This project involves the enhancement to Beckman's SF

Org to provide a smooth synchronization of the Lead information from multiple sources such as Marketing cloud Pardot to SF and Web to SF. Also, the Org is enhanced to manage the Campaign, Lead, Contact, Opportunity, Order & Case related to Marketing & Sales so that it suits the needs of the various regional specific Business requirements for an excellent customer relationship.

- **Cosentyx**

Description:

It is a kind of drug treated for many skin type diseases, so an automated flow was designed that defines the flow starting from patient deceased to medicine provided and serviced. This also includes the Integration part that transfers the data (MPID) of the related patients.

- **Ticket Management System (Lightning Application)**

Description:

A ticket management system allows IT support, HR, Finance and Admin to be organized, focused, efficient, and effective. This directly impacts costs and revenues, customer retention. Ultimately, Wilco ticket management systems are a means to support and help you deal with any issues/incidents in our organization, managing the incidents from the moment they're captured through to their resolution.

- **StandardAero (Lightning Migration)**

Description:

StandardAero is a service facility for many types of aircrafts, large and small. They have large service locations (Hangers) in four major cities in the US. They also have mobile service technicians for onsite service. Understood their breadth of classic layouts, Visualforce pages and JavaScript button converted into LEX using lightning layouts and custom components.

5. VSO (Lightning Migration)

Description:

VSO (Voluntary Service Overseas) is a not-for-profit international development organization charity with a vision for a "world without poverty" and a mission to "bring people together to fight poverty and marginalization". Understood their breadth of classic layouts, Visualforce pages and JavaScript button converted into LEX using lightning layouts and custom components.

6. DSD Product (Lightning Web Component)

Retail Execution

Retail Execution is getting the right products to the right stores at the right times. The practice is crucial to the success of CGC, as 95% of consumer goods products are sold in physical stores.

7. DMS & CG Product (Lightning Aura Component & Lightning Web Component)

Description:

As part of our Consumer Goods Cloud, we are developing technology that can help analyse what products are selling well, and provide insights into what's popular among similar retailers.

Responsibilities on Projects:

- To gather the Business Requirements, understanding Gathering, Creating development, Customer Facing Presentations, Business Processes and Methodologies.
- Working closely with sales team and business analysts and performed detailed analysis of business and technical requirements. Designed the solution by customizing various standard objects of Salesforce.com (SFDC).
- To Resolve the Cases and support the team on urgent bases implementation and worked with real-time troubleshooting.
- Writing Apex Trigger, Visual force pages, JavaScript, Web services design and development.
- Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
- Worked on various salesforce.com standard objects like Case Management, Accounts, Contacts, Content, Reports and Workspaces.
- Worked on LWC & AURA Component for page development
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Developed many Report Types and created various Reports (summary reports) using the Report Builder according to the need of the organization.
- Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.

Educational Qualification:

- MCA (Master of Computer Application)

Certification:

- Salesforce Certified - Platform Developer 1.
- Salesforce Certified Administrator.
- Salesforce Certified Platform App Builder

Declaration:

I hereby declare that the above Information is true to the Best of my Knowledge and belief.

Date:

[Velmurugan Sammantham]