Rupal Parmar

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Profile Summary

- Overall, 5 years of professional work experience.
- 2+ years of experience as Salesforce Developer.
- Worked on Salesforce Lightning.
- Worked on creating **custom objects, custom fields, Object Relationships, Lookups, Master detail relationships, and Record Types**.
- Experience in configuring **Workflow Rules, Validation Rules, Sharing Rules, Approval Processes and Data Migration.**
- Experience in creating and maintaining **User profiles and permission sets**.
- Deployment Experience using **Change Sets**.
- Good exposure to **Agile/Scrum** methodology.
- Holding a valid US Visa - **B1**.

Technical Skills

CRM	: **Salesforce.com, Force.com**
Technology	**: FSL, Apex Data Loader , Salesforce Service Cloud, Lightning, Aura**
Languages	**: HTML, CSS, Java, SOQL**
Ticketing & tracking	: **Azure Devops, JIRA**

Professional Experience

Senior Software Engineer, **LTIMindtree, India**   **Nov 2022 – July 2023**
  Project: Data Migration
- Involved in Data migration.
- Worked on data transformation using Power Query and maintaining csv files.
- Handling User stories, defects, and backlog enhancements.
- Worked on Custom objects, Page layouts, flows, Validation rules.

Senior Software Engineer, **LTIMindtree, India**   **May 2022 – Nov 2022**
  Project: Field Service Lightning (Integration of Salesforce features to FSL mobile app)
- Involve in requirement gathering and converting those into technical specifications.
- Created and maintained User profiles, validation rules and Flows.
- Set permissions for users using Object-level and Field-level security best practices.
- Worked on Azure Devops for defect tracking.
- Worked on Custom objects, Page layouts, Workflows, Validation rules, Custom settings.
- Deployed the components to production using Change Sets.
- Worked on the integration of Salesforce features to FSL mobile app.

Salesforce Developer, **One Tree Solutions, India**   **June 2020 – May 2021**
  Project: The Custom application development Responsibilities in this project includes:
- Involved in Requirement Gathering and converting Business requirements into technical specifications.
- Handling User stories, defects and backlog enhancements.
- Created custom fields, provided object, field and record level security.
- Created Approval processes, workflows, Process builder.
- Created email templates and email alerts.
- Worked on Salesforce Administration tasks like creating Users, Profiles, Roles, Permission sets.
- Created Reports and Dashboard.
- Created various page layouts and record types.
- Deployed the components to production using Change Sets.

Associate IT Application Specialist, **Symantec Software India Pvt. Ltd.**, **India**   **Jan 2017 – October 2019**
Project: Oracle R12 Integration with Cloud Console   Responsibilities in this project includes:

- Involve in Test planning and Interact with Product owner and Scrum master and development team to gather all the requirements and information for any user stories.
- Designing and executing test plans to ensure that business requirements and functional specifications are tested and fulfilled.
- Perform End to End testing including various middleware applications.
- Worked on JIRA for defect tracking.
- Resolving Incidents, communicating with respective teams.
- Have been to on-site (Mountain View, CA) for knowledge transfer.

Education

Sinhgad Institute of Management (University of Pune), Pune, India   **Aug 2014 – April 2017**
Master of Computer Application

Sinhgad Institute (University of Pune), Pune, India   **Aug 2011 – April 2014**
Bachelor of Computer Application

Certifications

- Institutional Certification of Salesforce from Radical Technologies Training Solutions
- Java Certified, NIIT, India
- Certified Automation Tester
- Salesforce certified Administrator.