

Hanumanth Bollineni

SALESFORCE DEVOPS ENGINEER

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PROFESSIONAL SUMMARY:

- Having 9+ years of experience in Salesforce and currently working in **Baxter Innovations & Business Solutions Pvt Ltd**.
- Experience in **Configuration, Customization in Salesforce.com**.
- Experienced in **Salesforce.com Administration** like Creating Roles, Profiles, and Page Layouts.
- Strong practical expertise on **Validation Rules, Permission Sets, Public Groups, Workflows**.
- Used **Data loader** for Data migration on **force.com** platform.
- Experience in Deployments on Change Sets and **ANT, Jenkins, AutoRABIT, Copado**.
- Expertise in implementing the **Security Model** (Object, Field & Record level) in Salesforce.com.
- Experience with Salesforce.com **Reporting & Dashboards**.
- Experience in **Translation Workbench**.
- Experience in **Named credentials, Auth providers, connected apps**.
- Experience with **Demo Environment setup for Salesforce.com Environments**.
- Having Experience on Community Builder Configuration i.e creating Lightning Pages, Translations to the Navigation Menu Items.
- Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies.
- Flexible to adapt to any new environment and work on any project.

PROFESSIONAL EXPERIENCE:

- Working as Analyst in **Baxter Innovations & Business Solutions Pvt Ltd** From May 2019 to Till Date.
- Worked as Salesforce Deployment Lead in **Cognizant Technologies Solutions** From October 2017 to May 2019
- Worked as Salesforce Application Developer in **Fujitsu Consulting India Pvt Ltd** From March 2015 to October 2017

EDUCATIONAL QUALIFICATION:

- I Completed Bachelor Of Technology (B.Tech) from Jawaharlal Nehru Technological University from 2008 to 2012.

TECHNICAL SKILLS:

Sales force Skills: Salesforce.com, Customization, Configuration.

Sales force Tools: Apex Data Loader.

Other Tools: Splunk, ServiceNow, AutoRABIT, AutoRabbit Vault, Copado, Micro Focus ALM, Jenkins, ANT, Prontoforms, AD, Jira, Gear set.

CERTIFICATION

1. **Salesforce Certified Platform Developer I**
 2. **Salesforce Certified Administrator**
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PROJECTS PROFILE:

PROJECT #4:

GCE Baxcare

Role : Analyst

ALL Regions

- It's a HealthCare Project, which interacts with Patients, Customers, Technical Services.
- End Users access Salesforce Application to place request or auto request for Prescriptions and required Products from Baxter like Dialysis Machine, Prescriptions and Case creation for Equipment Failures etc.
- For this We are using Customer Service Portal and Patient Portal.

Responsibilities:

- Gathering Requirements from Business People and create respective Jira User Stories based on Defects/Bug they request.
- Following Up the same in Daily Scrum Calls.
- Daily Integration Jobs Monitor
- Setting up Training Environments to provide Training before End-users uses Live Application.
- Scheduling the Jobs to get Batch Job Failures and send an email report.
- Involved in deploying the components using AutoRABIT from One Environment to Other.
- Involved in Using Translation Workbench for Custom Labels, Picklist Values, Navigation Menu Items, Custom Fields.
- And providing Translations to the Navigation Menu Items for the required Languages.
- Data Migration.
- Involved in creating Batch Class
- Involved in Daily Basis Deployment using AutoRABIT.
- Involved in creating IQ Document for all the User Stories which was involved in Current Releases which contains all the Components/configuration changes for the Releases.
- Involved in creating Custom Report Types.
- Involved in Production Support.

PROJECT #3:

Request 2 Resolution(R2R)

Role : Associate

Philips Netherlands

It's a HealthCare Project, which interacts with Request to Resolution i.e whenever the Philips Products which are being used in Hospitals gets any technical issues, then the End Users/Hospital Team will raise Request to Resolution. For this the R2R Team has developed the UI using Salesforce.

Responsibilities:

- Writing Test Classes for Developed Apex classes and Apex Triggers.
 - Involved in deploying the components using Jenkins from One Environment to Other.
 - Involved in Using Translation Workbench for Custom Labels, Picklist Values, Navigation Menu Items, Custom Fields.
 - Involved in creating Lightning Pages and mapping particular Lightning Components to Lightning Pages and also mapping these to required Navigation Menu Items/Tabs appears on Community Builder.
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- And providing Translations to the Navigation Menu Items for the required Languages.
 - Data Migration & Handling Bulk Records.
 - Involved in creating and setting up Roles, Profiles, Sharing Rules, Reports, Dashboards.
 - Involved in Daily Basis Deployment using ANT/Jenkins.
 - Involved in creating IQ Document for all the User Stories which was involved in Current Releases which contains all the Components/configuration changes for the Releases.
 - Involved in creating Custom Report Types.

PROJECT #2:

FTS Salesforce

Role : Salesforce Application Developer

FTS Germany

It's a platform migration project. Initially sales process was implemented and maintained in Siebel. But company migrated to Salesforce so the project was development and enhancement of sales process for which FTS Germany sales application was developed. Application mostly deals with various custom and standard objects as Accounts, Opportunity, and Quote etc. Application was integrated with Sap system for invoice features.

Responsibilities:

- Involving in Workflows, Permission sets, Public Groups.
- Data Migration & Handling Bulk Records.
- Involved in creating and setting up Roles, Profiles, Sharing Rules, Reports, Dashboards.
- Writing Apex classes and Apex Triggers for the applications.
- Involved in Daily Basis Deployment using ANT.
- Writing Test Classes for Developed Apex classes and Apex Triggers.
- Created Approval Processes for the Users request.
- Involved in creating Custom Report Types.
- And also installed App Exchange Products as per Users request.
- Having knowledge in Using Salesforce chatter desktop.
- Experience in using Salesforce for Outlook.
- Involved in creating Permission Sets.

PROJECT #1:

MEDIBANK(Care Complete)

Role : Salesforce Application Developer

Australia

Medibank is that seeking to establish a national Primary Care Network which would be used as infrastructure by which an array of initiatives would be delivered, such as the CareComplete programs.

The Primary Care network in the first instance would seek to be of a scale such that it would permeate c. 30% of Medibank membership; with clinics rolling out the Care Complete programs as they onboard.

Responsibilities:

- Interacted with the business users and implemented the same.
 - Created Custom Objects and setting Field level security for the created Object fields based on User Profiles.
 - And involved in Configuration that includes setting up Roles, Profiles, Sharing Rules, Reports, Dashboards.
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- Writing Apex classes and Apex Triggers for the applications.
 - Writing Test Classes for Developed Apex classes and Apex Triggers.
 - Involved in Deployment from Sandbox to Sandbox and then to Production.