# SREELAKSHMI ASOKAN

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Analytical, self-learner and dedicated Salesforce Developer with overall 5.2 years of IT experience and 3 years of salesforce development experience. Worked in multifaceted roles requiring application development, deployment setup and maintaining salesforce solutions. Skilled in the areas of agile development, DevOps delivery. Motivated and eager to advance my career with a growth oriented, technically advanced organization.

#### PROFESSIONAL EXPERIENCE

## **Tata Consultancy Services**

2020 - Present

Role: Salesforce Developer

- Implemented and customized Salesforce application (Sales and Financial Cloud) for a Banking firm based in NA.
- Designed and implemented various lightning flows to address intricate business challenges.
- Extensively exposed in implementing security and sharing rules at object, field and record level for different users at different levels of organization.
- Created various profiles and permissions based on the organizational hierarchy.
- Demonstrated expertise in Apex development including Apex classes, batch classes, Scheduled classes, Triggers and Test classes.
- Good working knowledge in SOQL (Salesforce Object Query Language)
- Knowledge on REST API Integration
- Developed Lightning Web Components to extend standard Salesforce functionality
- Worked in defect management using ALM tool

#### **R3 Info Solutions**

2019 - 2020

Role: Junior Software Engineer

- Developed various static and dynamic websites according to customer requirements using PHP & WordPress
- Monitoring and troubleshooting errors in structure and contents of the websites
- Worked in SEO and PPC

### **EDUCATION**

# **Bachelor of Technology**

2014 - 2018

Mangalam College of Engineering

Course: Computer Science and Engineering

### **SKILLS & OTHER**

- Salesforce Administration
- Salesforce Security
- Apex
- Lightning Web Components
- User Management

- SOQL
- Agile Development
- ALM
- Workbench
- Postman

#### **CERTIFIATIONS**

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer 1
- Salesforce Certified Platform App Builder
- Salesforce Certified Marketing Cloud Email Specialist
- Salesforce Certified Marketing Cloud Administrator