

MAUNISH SHAH

C22 Ishaan2, B/H Shalby Hospitals, Opp Karnavati Club, S G Highway, Ahmedabad - 51

Mobile: +91 7874266266 | E-Mail: maunishpshah@gmail.com |

Skype ID: maunish.p.shah

LinkedIn URL: <https://www.linkedin.com/in/maunishpshah/>



CAREER SNAPSHOT

- Certified Platform App Builder, MCP and a Certified Scrum Master with more than 10 years of demonstrated excellence in development, design, support, maintenance, and customization of business-critical Software Applications using technologies including Force.Com, Microsoft, AngularJS
- Diligent in all phases of Software Development Life Cycle, Project Life Cycle methodologies (Agile) and Release Management
- Profound ability in spearheading the teams delivering applications built using Force.Com Platform, AngularJS, Microsoft .Net, C#, VB, ASP.NET, ADO.NET, SQL Server, MS Azure Development, Service Fabric, Application Insights
- Sound understanding of Microsoft .Net Applications, N-Tier Architecture, AngularJS 1, MS SQL Server, and MS Azure Blobs
- Technically proficient in using tools such as Bitbucket, JIRA, Microsoft Source Safe, SVN, Jenkins and ServiceNow CRM
- Pivotal in handling entire project life cycle like Resourcing, Project Planning, Defining Project Requirements, Identifying Project Milestones, Phases, Elements, Effort Estimation & Scoping, Budgeting, Project Scheduling, Project Delivery, and production support to SLA's as per industry standards
- Proven track record of implementing projects in Pharma, Real estate, Finance, Human Resource & IT domains, while executing quality assurance & quality-control methodologies to facilitate compliance with QA standards and client specifications
- Skilled in effectively optimizing training in multi-cultural settings through sharing of ideas by establishing a framework that encourages skills development in all learners with diverse backgrounds
- Motivational Leader with proven leadership ability to ensure a strong team approach and the attainment of maximum performance levels and productivity

CORE COMPETENCIES

- | | |
|--|--|
| • Software Development Lifecycle | • Project Management |
| • Application Design & Development | • Unit Acceptance Testing |
| • Sprint Planning | • Onshore & Offshore Team Coordination |
| • Build & Release Management | • Stakeholder Management |
| • Production & Post-Production Technical Support | • Critical Issues Resolution |
| • Critical Impact Analysis | |

TECHNICAL COMPETENCY

- | | |
|------------------------|--|
| • Apex Classes | • HTML, XML |
| • Apex Triggers | • Java Script |
| • Salesforce Lightning | • AJAX |
| • AngularJS 1 | • MS SQL Server |
| • C#, | • Azure Development (Blobs, Service Fabric, Message Processor) |
| • VB.Net, | • Entity Framework |
| • ASP.Net, | |
| • RESTful APIs | |

GLOBAL EXPOSURE

- Effectively interacted with teams from USA, UK, Canada, Bulgaria, Germany, Ireland, and South Africa for seamless execution of projects
- Onsite UAT/Postproduction support provided to the customers in UK/India.

SCHOLASTICS

- Master of Computer Application from Bangalore University, Bangalore, India - 2009
- Bachelor of Computer Application from Maharaja Sayajirao University of Baroda, Vadodara, India - 2006

CAREER TRAJECTORY

Apttus Software India Pvt. Ltd. (Payroll: Cygnet Infotech Pvt Ltd), Gujarat, India		
Offshore Tech Lead (SFDC)		Feb 2020 - Current
<ul style="list-style-type: none">Active member in Solution design & scope finalization for the migration from MSFT to SFDC Platform.Served as Offshore Migration lead to look over all the current MSFT features' migrationDesigned re-usable applications to ease the metadata migration and actual production data migration using Windows Application and SSIS.Assisting the POC development and after that design the solution approach and assigning the tasks to the team membersReporting the daily updates to the Engagement Manager and the Solution Architects over the scrum and review callsWorked deeply with the entire project team to monitor and pitched in for the challenges that came across while migration and ensured we are within estimates and sprint planning was done accordingly.		
Apttus Software India Pvt. Ltd. (Payroll: SUMS CorpSolutions LLP), Gujarat, India		
Offshore Tech Lead (.Net/AngularJS/SFDC)		Nov 2018 - Jan 2020
<ul style="list-style-type: none">Maintaining applications and engaging in solution design & scope finalizationServing as offshore tech lead for the customizations done on the CPQ product of the clientProviding overall leadership to the customization project by performing a Techno-Functional RoleAssisting the POC development and after that design the solution approach and assigning the tasks to the team membersReporting the daily updates to the Engagement Manager and the Solution Architects over the scrum and review callsManaging extensive and complex requirements across multiple components of entire project involving more than one organization's product/ services along with estimates and sprint planning		
Elegant Microweb Technologies Pvt. Ltd., Gujarat, India		
Team Leader (.Net/MobileApp Development)		Sep 2018 - Nov 2018
<ul style="list-style-type: none">Engaged with requirement gathering, solution design and scope finalizationServed as a functional lead for a real - estate client to comprehend the current key areas and requirements of the proposed solution to assist the client in an efficient mannerProvided overall functional leadership to the development team to design the solution as per the client preferencesManaged complex requirements across multiple components of entire project including the calculation of the effort estimates and sprint planningSpearheaded the remote vendor development team to ensure the sprint deadlines are met and assisted on real-time basis to unblock them for any of the blockers recognized while development		

Apttus Software India Pvt. Ltd. (Payroll: Elegant Microweb Technologies Pvt. Ltd.)
Offshore Team Leader (.Net/Azure/AngularJS)
Aug 2017 - Sept 2018

- Served as Offshore development lead for the customizations done on the CPQ/CLM product of the client
- Followed the project life cycle methodology (Agile) and determined under the process framework to ensure that the customer deadlines were met within project budgets

Elegant Microweb Technologies Pvt. Ltd.
Team Leader (.Net/Azure/AngularJS)
Jan 2015 - Aug 2017

- Involved in core development, project management, hiring process and appraisal process for the outsourced projects that were developed inhouse
- Executed the vulnerability checks on the applications before it reaches the production and ensure the application is not vulnerable
- Interacted with internal/external clients and stakeholders to identify key requirements and set up the right expectations as an indicator of quality
- Managed the estimates and resource allocation to ensure that the targets were attained with the available resources and identified the gap at the beginning of the project to mitigate the risks at the end stage using JIRA/Bitbucket tools

Accenture Services Pvt. Ltd., Bangalore, India
Software Developer Analyst (.Net)
Nov 2009 - Dec 2014

- Supported the activity of the existing production projects based on the priority of the support tickets
- Interacted with the stakeholders to identify the key requirements and established the right expectations for the tasks/bugs identified
- Performed development tasks for the enhancement modules of the existing projects and development of the new project modules that were allotted

PROJECTS HANDLED

Apttus Software India Pvt. Ltd.

Project # 1 Domain Environment Designation Project Description	Apttus EQ CPQ V2 (SFDC) CPQ (Configure Price Quote) Force.com Lightning Migration Discussions, Integration architecture design, Developer, Deployments in Sandbox, Production orgs Migrated the current production data to SFDC orgs. Migrated the schema from MS platform to SFDC via custom applications, SSIS packages, DataLoader. Prepared custom applications in MS to validate the migrated data with the MS production records to check for any discrepancy. Customized the features on top of the OOB CPQ product based on the customer requirement. The customizations included custom callbacks, apex classes, triggers, batch apex, Aura components, VF Pages.
Project # 2 Domain Environment Designation Project Description	Apttus EQ CPQ (MS Azure) CPQ (Configure Price Quote) C#, REST Api, SQL Server, AngularJS 1, JavaScript, Jenkins Deployments, Azure Application Insights, Azure Service Fabric Requirement Discussion, Team Lead, Task Allocation, Developer, Code Review, Performance Improvements, Deployments in Dev, QA, UAT Customized application layer on top of the existing CPQ Product. Exposure to the based product loads, configurations, cart, quotes, orders, import of the legacy records from CRM to Apttus Architecture.

Project # 3	Apttus NOW CPQ
Domain	CPQ (Configure Price Quote)
Environment	C#, REST Api, SQL Server, AngularJS 1, JavaScript, Jenkins Deployments, Azure Application Insights, Azure Service Fabric
Designation	Requirement Discussion, Team Lead, Task Allocation, Developer, Code Review, Performance Improvements, Deployments in Dev, QA, UAT
Project Description	Customized application layer on top of the existing CPQ Product. Exposure to the based product loads, configurations, cart, quotes, agreements, orders, and the renewals of the contracts.

Elegant Microweb Technologies Pvt. Ltd.

Project # 1	WeWork Intranet/Listing/Mobile
Domain	Real Estate (USA)
Designation	Requirement Discussion, Team Lead, Task Allocation, POC for all the 3 verticals - Intranet Application, Listing System and Mobile App for The Brokers
Project Description	Customized application built in line with standards and guidelines from the MLS to enable the real estate companies and its agents to target towards more customer base with the support of custom solutions.

Project # 2	ReSOURCE
Environment	C#, REST Api, SQL Server, AngularJS 1, JavaScript, SQL Stored Procedures, SQL Functions, DBMails, Linked Server
Designation	Requirement Discussion, Team Lead, Task Allocation, Developer, Code Review, Performance Improvements, DB Maintenance, Deployments in Dev, QA, UAT

Project # 3	OF Mobile
Domain	Community Blogs
Environment	C#, REST Api, SQL Server
Designation	Requirement Discussion, Individual Contributor Developer
Project Description	Created a WebApi for all the functional modules considering the multi-tenant architecture for the existing project. The same WebApi methods were to be consumed by the android/apple app developers for the mobile application.

Project # 4	OF Secure
Environment	C#, REST Api, SQL Server
Project Description	Performed vulnerability checks for XSS, CSRF, SQL Injection in the existing application and getting it certified by external partner based on the federal guidelines provided by the client.

Project # 5	OF Migration Multi-Tenant
Environment	C#, ASP.Net, MS Azure Blob Storage, Azure SQL, JavaScript, AJAX, SSO, SQL Stored Procedures, SQL Functions
Project Description	Replaced the overall project structure to Azure environment with a multi-tenant feature. There were multiple copies maintained till date for the different clients with their own customization code. Almost 30+ copies are now maintained as 30 tenants under 1 code structure with different databases for each client. The project also included SSO integration with SAML2.0 for few clients based on the security feature opted by them.

Accenture Services Pvt. Ltd.

Project # 1	Pharma View
Domain	Pharma
Designation	Requirement Discussion, Developer, Code Review, Performance Improvements, DB Maintenance, Deployments with Release Team

Environment Project Description	C#, MVC, JavaScript, AJAX, SSO, SQL Stored Procedures, SQL Functions, DBMails, SQL Jobs Performed end to end web application that will be useful to both the management for the review and client reporting including the daily users who would be tracking their daily tasks. This resulted into seamless flow of the tasks allotment done for the users by the Admin/Team Leads. This application also assists the team managers for people management. Overseeing process with the features like Attendance/Leave Management/Attrition Prediction/Workflow Management and so forth.
Project # 2 Domain Environment Project Description	F&A OneView Finance C#, ASP.Net, JavaScript, AJAX, SSO, SQL Stored Procedures, SQL Functions, DBMails, SQL Jobs The F&A - OneView project is customized and developed for one of the esteemed Accenture Operations Client. The major module for this tool is the Generic approach used to track the transactions in the customized trackers for each tower in F&A (PTP, RTR, and T&E). This tool captures the tracker entries of each agent with regards to the tower the agent has placed with. A Supervisor/Team Lead/Manager can generate the daily reports as per the requirements. The customized reporting option is also provided for 3x3 reports and real-time reports according to the assignments allotted to the resources streamlined by the client as SLA for a specific day. The modules such as Employee Management System, Attendance Tracking & HR Modules (Movement, Attrition) and others are also customized based on their requirements.
Project # 3 Domain Environment Project Description	HROps View Human Resource C#, ASP.Net, JavaScript, AJAX, SSO, SQL Stored Procedures, SQL Functions, DBMails, SQL Jobs The HR-OneView is customized and developed for one of the esteemed clients for the HR Services provided by them. This portal is developed by merging all the available products with the team in different projects and customizing the same as per the requirements. The client provided HR Support for its stakeholders and the main objective behind this portal is to monitor every employee serving with the client with regards to their daily assignments allotted. We have designed a unique Employee Warning System module for the client that deals with the tracking of the employees with regards to the possible attrition in the near future. There are auto mailers that are triggered based on the status shared by the employee's supervisor in the system.
Project # 3 Domain Designation Environment Project Description	Global View PMO Developer, Deployments with Release Team C#, ASP.Net, JavaScript, AJAX, SSO, SQL Stored Procedures, SQL Functions, DBMails, SQL Jobs The GlobalView is a tool supportive to one of the esteemed BPO Client. The major module for this tool is the Capacity Planning/Seat Planning. The tool is designed to track the capacity planning consistently. This tool also captures the real-time vacant positions for all the profession levels for the Business Unit globally. The user can also track the real-time work allotted for every employee mapped under the tool. Customized Reporting option is given to the user based on the requirements. The Modules like Employee Management System, Attendance Tracking and HR Modules (Movement, Attrition) and others are the part of GlobalView.
Project # 4 Domain	OneView - Attendance/Leave Management Workforce Management

Designation	Developer
Environment	C#, ASP.Net, JavaScript, AJAX, SSO, SQL Stored Procedures, SQL Functions, DBMails, SQL Jobs
Project Description	The portal is developed to track the attendance and the leaves for the employees mapped under various deals across locations. The schedules were uploaded by the scheduling team and based on the schedules; leaves were allotted to each team. This module was later integrated with the Quality Module.
