**I Professional Summary**

* 9 Years of experience in delivering solutions in Salesforce.com, force.com, Sales Cloud, Service Cloud, Lightning platform, and LWC, and 1 year in Big Machine.
* A decent understanding of Vlocity EPC, Order Management, and Vlocity Development.
* Excellent understanding of Force.com multi-tenant architecture & implementation experience.
* Excellent understanding of business processes that are translated to design.
* Reliable team player for successful, on-time, and superior quality end to end implementations.
* Expert in migrating legacy systems to Salesforce.com, and building a coherent solution.
* Excellent knowledge of tools such as Data Loader, Developer Console, Workbench, Eclipse Force.com IDE, VS Code.
* Strong knowledge of Environment management - Pre Deployment, and Post Deployment Activities.

**Employment History:**

* IQVIA – From 1st Arp 2021 to till date
* Tech Mahindra Ltd - from 30th Nov 2016 to 27th Jan 2021
* Mindtree Ltd. – from 24th Nov 2015 to 25th Nov 2016
* Wipro Technologies – from 11th Feb 2013 to 20th Nov 2015

**Recent Achievements :**

* Recognized with the 'Silver' Award for my dedication, focus and teamwork creating solutions for transforming clinical trials, key milestone for positioning the products for External market, 2022
* Recognized with the ‘Bravo Award’ for excellent delivery of the Adobe Sign - SFDC Integration project and getting multiple accolades from Customer Manager.
* Worked for Hong Kong TELECOM client where I quickly resolved many critical issues.
* The transformation from a legacy application to SFDC. The application was ready to work on day one after rollout. This transformation helped the customer to save a huge cost over maintaining multiple application

**II. Skills**

* Configuration tool - Process builder, Workflow Rules, Approval Process, and Validation Rules, custom Objects, Junction Objects, Fields, Page Layouts, Record types, Custom Metadata, Language Translate settings, and maintaining relationships between objects.
* Customization – LWC, Apex Classes, Apex Triggers, Controllers, Visual Force Pages, Batch Apex, queuable apex, Schedule Apex, Future Jobs and Test Methods, Lightning component, and JavaScript.
* Vlocity - Vlocity Omniscript, Vlocity template, data raptor, and Integration procedure.
* Big Machines - BML Library Functions and Scripts, BMQL. Managing data tables, Integration with salesforce.

 **III. Certification**

* Salesforce.com. Certified Administrator.
* Salesforce Certified Platform Developer I.
* Salesforce Certified Platform Developer II.
* Vlocity Platform Essentials Developer Certified.

**IV. Projects Profile**

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| **Project Name-9** | **DTMS Foundation** |
| **Client** | IQVIA |
| **Role** | Senior Software developer |
| **Duration** | (4/2021) - till date  |
| **Team Size** | 8 |

**Project Description:**

This was the base product of DTMS and all the generic component was developed and package in foundation.

**Roles & Responsibility:**

* Analyzing the requirement
* Discussing the requirement with Product teams
* Designing
* Developement
* CI/CD process
* Packaging

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| **Project Name-8** | **Adobe** |
| **Client** | Adobe |
| **Role** | Senior Software developer |
| **Duration** | (12/2019) - (1/2021)  |
| **Team Size** | 2 |

**Project Description:**

This project is related to the app Adobe Sign for Salesforce which is used to Documentation and E-Signature of the Contact / Quotes / Agreements and their storage. This project is a customer-facing role, where we work on bugs.

**Roles & Responsibility:**

* Bug Reproduction
* Bug Fix
* Bug Testing
* TestClass TestCoverage
* Review Comments Fixing
* Pushing the code and to merge with the Active branch

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| **Project Name-7** | **HTCL** |
| **Client** | 3HK |
| **Role** | Senior Software developer |
| **Duration** | (12/2018) - (06/2019)  |
| **Team Size** | 15 |

**Project Description:**

This project is related to mobile service plans for HK customers. We have created a community portal for the user and uses Omniscript, vlocity template, visual force page, visual force component to show data on the portal. Also, we have provided social login and registration for the user. We have provided functionality for Case management and Knowledge management. Have also given an option for Live chat.

**Roles & Responsibility:**

* Developing Visual force pages, Component, Vlocity Omniscript, and Vlocity template according to business requirements.
* Writing apex code to fulfill the functionality.
* Writing test cases for the implementation done by us for the business.
* Configured Omnichannel Live chat and Pre-chat form.
* Configured Social media Case creation for Facebook and Twitter.
* Development activities using apex code in terms of Apex triggers, Apex classes, batch apex classes, and schedule class.
* Code migration among different sandboxes.

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| **Project Name-6** | **Telus** |
| **Client** | Telus |
| **Role** | Senior developer |
| **Duration** | (12/2016)- (06/2018)  |
| **Team Size** | 15 |

**Project Description:**

This was a Telco B2B project where the client wants to migrate the Falcon functionality to the client’s environment.

**Roles & Responsibility:**

Leveraged Salesforce Service and Sales Cloud CRM to migrate the Falcon functionality to the client’s environment.

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| **Project Name-5** | **Unilever SAM** |
| **Client** | Unilever |
| **Role** | Senior developer |
| **Duration** | (06/2016)- (11/2016)- |
| **Team Size** | 2 |

**Project Description:**

SAM stands for Software Asset Management. SAM Demand Management is a planning methodology used by the SAM team to forecast [predict], plan for, and manage the demand for products and services. Demand Management in Sync with the SAM (Software Asset Management) Team helps Projects help with License Forecast and plays a vital role in the Advisory of the suitable License.

The process of demand management is predominantly carried out using email. So the requirement from the SAM team is to automate the SAM demand management process using Force.com.

**Roles & Responsibility:**

* Senior developer Engineer
* Configuration and customization of Salesforce.com.
* Visual force Pages Development using Apex Programming.
* Creating trigger, Classes, and test class
* Deployment Checklist Creation/Maintenance.
* Complete the deployment through the Stash.

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| **Project Name-4** | **Unilever CPA** |
| **Client** | Unilever |
| **Role** | Senior developer |
| **Duration** | (12/2015)- (06/2016)  |
| **Team Size** | 4 |

**Project Description:**

The contracting process at Unilever was managed manually and the documents are stored in SharePoint2010. There was a need to automate this process for centralized access, better handling of contracts & provide avenues for analytics & reporting. The new application will be developed on Force.com for desktop browser usage only.

**Roles & Responsibility:**

* Senior developer Engineer
* Configuration and customization of Salesforce.com.
* Visual force Pages Development using Apex Programming.
* Creating trigger, Classes, and test class
* Deployment Checklist Creation/Maintenance.
* Complete the deployment through the Stash.

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| **Project Name-3** | **Avangate**  |
| **Client** | HP  |
| **Role** | Team member |
| **Duration** | (06/2014)- (11/2015)  |
| **Team Size** | 5 |

**Project Description:**

Our project created a Service cloud process application named ‘CareForce’ for HP.

**Roles & Responsibility:**

* SFDC Developer
* Configuration and customization of Salesforce.com
* Visualforce Pages Development using Apex Programming
* Deployment Checklist Creation/Maintenance
* Complete the Production migration through the change sets and SVN.

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| **Project Name-2** | **BEHR (Salesforce.com Implementation)** |
| **Client** | BEHR |
| **Role** | Team member |
| **Duration** | (04/2014) - (05/2014) |
| **Team Size** | 2 |

**Project Description:**

This involved configuration as well as extensive customization of SFDC. In addition to this, we also took care of Data migration from the existing system to SFDC.

**Roles & Responsibility:**

* SFDC Developer
* Configuration and customization of Salesforce.com
* Trigger Development using Apex Programming
* Configuration Work Book Creation/Maintenance
* Migration Checklist Creation/Maintenance
* Unit Test Cases Creation/Execution
* Complete the Production migration through the change sets

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| **Project Name-1** | **Varian Medical System** |
| **Client** | Varian |
| **Role** | Team member |
| **Duration** | (04/2013) – (04/2014) |
| **Team Size** | 15 |
| **Languages** | BMQL, BML Library Functions |

**Project Description:**

The overall end to end solution for the Big Machines and SFDC implementation. The end to end functionality covered from the Opportunity Management about the Quoting Process (SFDC Integration) and the Configure, Price, and Quote (including document output) in Big Machines.

**Responsibilities:**

* Big Machines Platform including its integration capabilities with CRM.
* To develop solutions and design for the implementation of the platform based on the client's Product Lines, Commerce Workflow, and Proposals and also define out-of-the-box solutions.

**IV. Education Details**

**B Tech in Electronics and Telecommunication**

**Government College of Engineering Amravati**

Year of passing – 2012 (8.47 CGPA)

**Diploma in Electronics and Communication**

**Government Residential Women’s Polytechnic, Yavatmal**

Year of passing – 2009 (87.64%)

**10th** Year of Passing – 2006 **(76%)**

**V. Personal Details**

**Contact no:** 9021695318

**Email:** poojakariya@gmail.com

**Date of Birth:** 07 Aug 1989

**Current and Prefered Location:** Pune, Maharashtra