Abhinav Kumar

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# Objective

IT Professional with 2.8 years of experience specializing in **Life Science Domain** predominantly in Salesforce Development and Administration. I have knowledge of **Life Science** and **Animal** **Health Domain**, hands on experience with Data loader, Workbench, Autorabit, Copystorm, and Snapshot. I am seeking a position of Salesforce Developer to put my 2.8 years of learnings into use in helping the organization meet its goals and simultaneously enhance my knowledge about new and emerging trends in the IT Sector.

# Current Employment Status

PROGRAMMER ANALYST – Salesforce Developer | COGNIZANT TECHNOLOGY SOLUTION | 11thMay, 2018 To Present

# Key Skills and Expertise

* Hands on experience in Data loader, Workbench, Autorabit, Copystorm, and DreamFactory**.**
* Well versed in Apex Classes, Apex Triggers, Visualforce, Migration Tool, and other programs in Salesforce developer toolkit.
* Extensively worked on Veeva used for life Science Domain.
* Worked on the designing of custom objects, custom fields, role based page Layouts, custom Tabs, custom reports, report folders, report extractions to Various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
* Currently working as Veeva developer for **Merck Sharp and Dohme(MSD).**
* Good Experience with Salesforce.com sandbox and production environments.
* Well versed with the methodologies and techniques and have experience of working on **Agile & Waterfall** methodology.
* Experience of working with **Test Management Tool –** **Itops plutora**, **Jira**
* Experienced in handling daily **Status Calls** and having **Walkthrough Sessions** with Clients.
* Experience of acquiring and maintaining Knowledge Repository through creation of KT documents and also through Knowledge Transfer to Team members.

# Tools

* Tools: **Itops plutora**, **Jira, Data loader, Autorabit, Workbench.**
* Applications: Maxx Animal Health, Global Human Health .
* Language: **Apex**, Core JAVA.

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# Certification

* Salesforce Administration Certification.
* Flosum Certification

# Roles and Responsibilities

Organization: Cognizant Technology Solutions ***Project #1 - (11th August 2018 to23rd July 2019)***

Domain - Life Science

Client - MERCK SHARP & DOHME(USA)

OS - Windows 8, Windows 10

Name - Merck AMS RMO Flex.

Tools - **Itops plutora**, **Jira, Data loader, Autorabit, Workbench**, **Jira**, Team Size -8

Role - Salesforce Administration Engineer.

## Project Description-

Merck AMS RMO Flex is someone who manages and administers a production Salesforce organization. Admins usually carry out minor declarative changes and have the responsibility of managing releases into production.

## Role and Responsibilities

#### A lot of time can be spent in the setup menu adding Picklist Values, amending Page Layouts, creating assignment rules and more.

#### Admins will add new users, amend existing accounts, check system permissions on user profiles, restrict and open up data access and more.

#### Remove duplicate Accounts and Contacts by merging, mass updating and also import data using import wizards e.g. Data import wizard, Data Loader, Workbench etc.

* Worked as Veeva Vault administration

***Project #2 - (23rd July 2019 to Present)***

Domain - Life Science

Client - MERCK SHARP & DOHME(USA)

OS - Windows 8, Windows 10

Name - Merck AMS Flex Sustain US.

Tools - **Itops plutora**, **Jira, Data loader, Autorabit, Workbench, Jira**, Team Size -8

Role - Salesforce Developer.

## Project Description-

## Perform configuration and customization of the Salesforce.com platform.

## Role and Responsibilities

## Developing Customized Solutions within the Salesforce Platform/

## Designing, Coding, and Implementing Salesforce Platform.

* Maintain thorough understanding of data and information resources and technical requirement documentation

## Interpreting end-user needs into Salesforce creation supplies.

# Academic Profile

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| **Title of Degree with Branch** | **College/University** | **Percentage** |
| B.Tech – Information Technology (2013-2017) | RCC Institute of Information Technology | 72.10% |
| Class 12 (CBSE)  (2012) | DAV Public School CCL, (Giridih) | 78.20% |
| Class 10 (CBSE)  (2010) | DAV Public School CCL, (Giridih) | 76.00% |

**Personal Details**

* Date of Birth: March 12, 1995
* Sex: Male
* Marital Status: Single
* Address: C251, shapoorji, Newtown, Kolkata-700135
* Hobbies: Traveling, Volunteer work, Listening music, Watching and Playing Cricket
* Languages known: English, Hindi & Bengali