






RAMYARANJAN PATTANAİK

SENIOR SALESFORCE DEVELOPER

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SKILLS

8/10

Salesforce CRM

9/10

Configuration

9/10

Customization

5/10

Integration

7/10

Service Cloud

7/10

Sales Cloud

5/10

Lightning

8/10

Vlocity

EDUCATION

B-Tech in Electronics & Communication Eng.
GITAM University - 2014

High School in CBSE
Vyomayana Samstha Vidyalaya - 2010

CERTIFICATIONS

- Salesforce Certified Platform Developer I
- Vlocity Admin Essentials

TOOLS

- Copado
- Workbench
- ANT Migration Tool
- Data Loader
- Visual Studio

ABOUT ME

6+ years of Information Technology experience in CRM and ERP. Certified in Salesforce and Vlocity, with 5 and 1.5 years of experience respectively. I enjoy solving complex problems effectively within deadlines putting my skills to best use. Being part of agile project lifecycles, I have been involved with a wide range of duties ranging from application design to development, deployment to QA as well as managing the scrum. Currently seeking an opportunity to utilize my skills and abilities in an Industry that offers professional growth while being resourceful and innovative.

WORK EXPERIENCE

Senior Salesforce Developer

Accenture, Hyderabad

January, 2017 – Present

Developed custom user interface and business applications on the Salesforce.com platform. Implemented, administered, and maintained Salesforce implementation for 5,000+ licenses.

- Working as Senior Consultant/developer in Salesforce and Vlocity.
- Groom team members and help them in effectively completing their tasks on time and encourage them to contribute towards the project.
- Interact with client directly to understand business use case and suggesting them with the best design/solutions.
- Implemented Apex Classes and Triggers by following best practices and ensuring an average code coverage of 90%.
- Configured Salesforce including but not limited to validation rules, workflows, custom labels, custom settings, profiles and permissions.
- Built a custom Case Routing and Case De-duplication Framework to process more than 300+ rules which is currently being used by other projects within Accenture.
- Recognized and appreciated by leadership as well as client for the smart work.
- Worked as techno-functional in Canada's pension project where job responsibilities include working on multiple real time integration between Salesforce, PeopleSoft, EBS and other 3rd party systems.
- Conduct technical design reviews and demos to the customer (IT and business).

Software Developer

Mphasis, Bangalore

July, 2014 – January, 2017

- Completed hands-on configuration and custom development of BI reports, using advanced queries to achieve reporting requirements, within performance constraints.
- As a part of Global Corporate Services team, worked on various small and mid-size projects for the Client's client that includes development from scratch, enhancements and bug fixes.
- Worked as technical developer for a POC project where job responsibilities include working on multiple real time integration between Salesforce and complex BI reports, creation of PS queries, SQL views.
- Involved in requirements gathering & analysis, database design, Coding, testing, estimation and scheduling.
- Efficiently resolving high priority bugs raised by testing team during QA, SIT and UAT.
- Good Exposure to implementing Salesforce projects.
- Promoted object-oriented approaches to real-time software development.

PROJECTS

Cigna International Markets

Jan 2020 - Present

Cigna is an American worldwide health services organisation. Its insurance subsidiaries are major providers of medical, dental, disability, life and accident insurance and related products and services.





Technologies:

- Salesforce - Service Cloud
- Vlocity Insurance
- Data Loader
- Workbench
- Copado – Deployment Tool

PROGRAMMING LANGUAGES

- APEX
- Oracle SQL
- C++
- C
- PS Code

HOBBIES & INTERESTS

-  Basketball
-  Badminton
-  Cooking
-  Photography
-  Painting

PERSONAL DETAILS

DOB : 9th October, 1992
Languages: English, Hindi, Oriya

Responsibilities:

- Working with client to understand their business requirement and providing technical solution.
- Involved in the scrum meetings and helping to build the user stories.
- Implementing Apex Classes and Triggers, developing Vlocity components by following best practices.
- Groom team members and help them in effectively completing their tasks and encourage them to contribute towards the project.

Blue Cross Blue Shield of Michigan

Oct 2019 - Jan 2020

BCBSM Small Group Application is a health insurance application and built in SFDC. There are two types of users working for BCBSM (External and Internal Users). Generation of Quote and Enrolment process has been implemented using Vlocity technology which provides a better and enriched user interface to users.

Technologies:

- Salesforce – Service Cloud
- Vlocity Insurance

Responsibilities:

- Working with client to understand their business requirement and providing technical solution.
- Created a custom enrolment process using Vlocity.
- Implementing Apex Classes and Triggers, developing Vlocity components by following best practices.

Cigna-HealthSprings

Feb 2019 – Sept 2019

Cigna-HealthSpring is one of the country's largest and fastest-growing coordinated care plans, focusing primarily on Medicare Advantage plans.

Technologies:

- Salesforce – Sales Cloud
- Workbench
- ANT – Deployment Tool

Responsibilities:

- Creation of custom objects, design, setup and maintenance of standard objects.
- Analyzed requirements, involved in the development of modules, unit testing and code coverage of classes.
- Worked with onshore to understand the business requirement and deliver it within deadline.

Ontario Municipal Employees Retirement System(OMERS)

Jan 2017 – Jan 2019

The Ontario Municipal Employees Retirement System (OMERS) is a Canadian Province of Ontario Government pension fund created to handle the retirement benefits of all local government employees in the province of Ontario in the Canadian province of Ontario.

Technologies:

- Salesforce – Service Cloud
- Workbench
- Data loader

Responsibilities:

- Worked as techno-functional in Canada's pension project where job responsibilities include working on multiple real time integration between Salesforce, EBS and other 3rd party systems.
- Implement complex extensions, interfaces and BI reports, creation of PS queries, SQL views.
- To resolve high priority bugs raised by testing team during SIT, AT and UAT.

Coldwell Banker Richard Ellis(CBRE)

Jul 2014 – Jan 2017

CBRE Group, Inc. is an American commercial real estate services and investment firm. It is the largest commercial real estate services company in the world

Technologies:

- Oracle SQL
- PeopleSoft Finance
- PeopleSoft HRMS

Responsibilities:

- As a part of Global Corporate Services team, I have worked on various small and mid-size projects for the Client's client that includes development from scratch, enhancements and bug fixes.
- Requirements Gathering & Analysis, Database Design, Coding, Testing, Estimation and scheduling.