

Pravin Eknath Patil

Senior Manager (Agilist)

16+ years of a proven track record of leading complex global program accomplishments and projects that lead to organisational change in the age of digital disruption. Energetic, trusted and detail-oriented solutions driver who bridges the gap between business and technology.

Skills

Project Management

- Business and IT alignment | Research and Development | Strategic planner
- P&L Management | Operation Management | Highly skilled in Leadership
- Customer Relationship Management | Conflict management
- Risk assessment and Problem-solving abilities | Good Listener
- Negotiating and Vendor management | Change management Specialist

Application Development and Operation

- Methodologies: Scrum, XP, LSD, FDD, SAFe, Waterfall, DevOps, CI/CD, SRE
- Tools: Jira, TFS, GIT, MS Project, MS Visio and MS Office
- Experienced in Web, Windows, Mobile and IoT based Application Development

Technologies

MS IDE	: .NET Framework 4.6
Language	: C#, Visual Basic, PHP, JavaScript, Ajax, jQuery, Node.js
Tools	: GIT, TFS, MS Project, MS Visio, JIRA, Confluence, RED Mine
Database	: My SQL, MS SQL Server 2012, Oracle 9i, Microsoft Access 2010
BI Analyst	: Crystal Reports 11, MS SQL Server Reporting Services 11.0 [SSRS]
Others	: MS Office 2010, Photoshop, Corel DRAW

Highlights

- Programmer\ Leader \ IT Head\ Agile Coach and Trainer: **16+ Years**
- Agile Project Management: **7+ Years**
- Hands-on experience in the use of **Agile, Lean, DevOps and Waterfall** project management methodologies.
- Expert in business transformation in a **digital** context
- Design, develop and implement the customised solution for an **ERP** across the organisational level.
- Specialist in run product development by using **value stream mapping** techniques
- Strong ability to act independently and contribute to the team environment with business judgment, professional and **emotional maturity**.
- Excellent **presentation skills** - Ability to present effectively to technical, non-technical colleagues and agile professionals at all levels and functions
- Proficient in **transforming complex ideas**, conversation and projects into simple, understandable, and executable task that deliver on a vision and strategic services.
- **Promote** the environment and **culture for experimentation and innovation**.
- Hands-on experience in **eCommerce (B2B, B2C, C2C, O2O), Logistic, Hypermarket, Hospitality, Food & Beverages, Sales and Distribution and Real Estate** industries.
- Knowledge about AR, AI, VR, ML and Computer Vision technology
- I have competent knowledge about SAP success factor suite and also knowing to implement at detailed level.

Contact

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Certificates

- **CSM** from Scrum Alliance
- **SAFe Agilist** from Scaled agile Framework® (SAFe®)
- PMI member since 2018 and enthusiastic about earning **PMI-ACP**

Education

- **Master of Business Administrator** (Operation Management) from ITM
- **Bachelor of Commerce** from Mumbai University
- **Diploma in System Management** from NIIT

Experience

2021-01 - Present

Scrum Master (Contract to Hire)

IXORA Global Services, Hyderabad, India

Client: Concentrix Daksh Services India Private Limited, Mumbai

- Facilitate Scrum Ceremonies and adhere to Agile principles or a hybrid of both
- Facilitator/Servant Leader for two Agile-Scrum teams
- Monitor JIRA project updates
- Assist in coaching the Agile team
- Engage cross-functional team members and executive leadership
- Report on project success criteria results, metrics, test and deployment management activities
- Work creatively and analytically in a problem-solving environment demonstrating teamwork, innovation and excellence
- Assist in project roadmap and release planning activities
- Assist the Product Owner with status reporting regarding project milestones, deliverable, dependencies, risks and issues, communicating across leadership
- Understand interdependencies between technology, operations and business needs
- Resolve issues, conflicts, dependencies and critical path deliverables along with Product Owner and Business Analyst
- Identify and develop trusted adviser relationship with project and program stakeholders, sponsors
- Assist Product Owner as needed in defining and re-prioritizing team backlog

2019-02 – 2020-12

Agile Coach (Financial Services)

NeoSoft Technologies/ Web Werks India Pvt. Ltd, Mumbai, India

Client: India Infoline Financial Services

- Implement agile practices which best suit for the work culture
- Educate and reinforce the scrum framework to scrum team members and stakeholders.
- Coaching and mentoring other scrum masters to maintain coordinating and improving performance at the organizational level.
- Participate in product planning and guide business team on determining product features and timeline.
- Work with the scrum team from inception to release features by facilitating daily scrum, sprint reviews, retrospectives, release planning meetings, backlog grooming and risk assessment meetings.
- Liaising between Scrum developers, product owner and infra team to fostering quality communication to meet engineering disciplines.
- Effectively track the team's progress with scrum artefacts, metrics and management reports
- Developed work-flow charts and diagrams to ensure production team compliance with client deadlines.
- Lead meetings with key stakeholders within the organisation for requirements and participate in findings and defining the best strategy for product development and implementation.
- Worked to provide continuous improvement for product development lifecycle, realizing 90% reduction in testing cycles over three months.

2014-07 - 2019-02

Head of IT Department/ Agile Coach (e-commerce [B2B, B2C, C2C, O2O], SCM and DMS)

ASUS India - Mumbai, India

We have fully implemented by focusing on programs such as business growth, technological advancement, and digital transformation in APAC countries, including India, reaching out to a large number of customers and managing satisfactory services. Most of the focus was on value-chain functions such as SCM, distribution, sales and services

- Supervised up to 4 distributed located development teams in 4 different projects, coordinating between offsite and HQ PMO to keeping project stakeholders informed of progress and milestones.
- Work with multiple business C-Suite executives for the new business opportunities and execution strategies.
- Participated in strategic organisation meetings for cost optimisation and future development.
- Coordinated with HR, Legal, Admin, HQ-IT Infra and Finance to support program enablement and growth.
- Digital transformation initiator and agile leadership coach majorly contributed in the field of set workflow prioritisation, manage critical development path, projects design timeline, budgeting, strategic planning, policies, and vendor management.

- Support technical and technological to the other organisational activities than the mainstream development such as marketing campaign, promotion and product launch, online survey, cloud computing.
- Played a diversified role within the organisation like a coach, mentor and trainer for product, business and engineering team to establishing agile practices and developing agile leadership across organisation.
- After the burn-in period, the scrum team executed 95% - 100% of requirements over multiple releases.
- Improved process productivity by integrating numerous projects into single web applications in a short time. The success ratio is 100%
- By successful rollout digital transformation in the ASUS mobile business division, reduce almost 90% operation cost in two years.
- Saved millions of rupees for ASUS India PC business by creating a distribution management system.
- Realised 75% reduction (> 3 million) in operational and support costs while increasing capacity by 25% managing IT portion for Tier-3 and Tier-4 level.
- Successful implementation of DevOps and KANBAN practices.
- Develop relevant metrics for the stakeholders and engineering team which help to know the progress and insight.
- Facilitate and lead team collaboration and coordinating meetings to mitigate intricate UI/UX designs, technical limitation, technology change and infrastructure limitation.

2013-10 - IT Associate Manager (Retail, Food & Beverages)

2014-02 *Premier Group LDA — Maputo, Mozambique*

- Managed IT operations and application maintenance
- Lead the team of forty IT people to manage organisation Backoffice operation and infrastructure
- Work under lean and KANBAN environment to manage existing projects.
- Create various metrics and report template for the project stakeholders and company directors.
- Participated in digital transformation program strategy and planning meetings.

2007-04 - Software Programmer (Real Estate, Shopping Mall, Hospitality, Education, Retail, Food & Beverages)

2013-09 *K Raheja Real Estate Services — Mumbai, India*

- Lead VS.Net programmer for the migration of PowerBuilder based ERP system into VS.Net based system
- Introduced KANBAN, SCRUM and Lean principle and practices and practised in various projects.
- Played project leader role in five projects from inception to implementation and post sales services.
- Collaborated closely with project stakeholders to keep product backlog relevant and prioritized with agreed acceptance criteria.
- Create product features backlog with a detailed description by direct communication with the customer.
- Facilitated Scrum framework ceremonies - sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives.
- Senior Programmer for the Real estate-ERP application development & implementation
- Team lead for the shopping mall-ERP application development & implementation

2006-10 - Software Programmer (Financial System)

2007-03 *Arc Software — Mumbai, India*

- Design and developed various tools and controls for an organisation's financial application.

2004-10 - Software Programmer (SCM)

2006-09 *Edex Technology — Mumbai, India*

- Worked as a lead programmer for the Supply chain management web and windows-based application.
- Lead team of 10 people for the job portal and matrimonial web application