



MONALI G. CHAUDHARI

Salesforce Developer

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Professional Overview

- **Salesforce Certified Developer** having almost 4 years of experience in **Salesforce Lightning Development and Integration.**
- Experience in **customization and configuration.**
- Worked on **Integration** (Rest and Soap based web services).
- Experience in **Apex and lightning component framework.**
- Basic knowledge on **Lightning Web Components.**
- UI Customization
- Worked on Asynchronous Processes. Implemented **Batch Apex** and Scheduler classes.
- Hands on experience in querying salesforce.com database using SOQL and SOSL queries.
- Worked on **Workflows, process builders and Approval processes.**
- Proficiency in administrative tasks like creating profiles, roles, users, Reports, Dashboards, Developed Formula fields, Validation rules, Sharing rules and permission sets.
- Created **Web to Case** and **Email to Case.**
- Experience on **Sales, Service cloud** and **field service lightning (FSL).**
- Created **LIVE Web Chat** in community.
- Worked and demonstrated FSL app. Generating Invoice and Service Order.
- Performed Case management, Assignment rules, Escalation rules and Auto-response rules.
- Deployment using change set.
- Good Communication skills.

AREA OF EXPERTISE

Salesforce Tech	APEX, SOQL, SOSL, Batch APEX, JavaScript, Lightning components, FSL etc.
Cloud	Service cloud and Sales cloud
Tools	Agile Accelerator, Force.com, Salesforce Data loader, Workbench
Database	SQL, Oracle10g
Bug Tracking Tools	Agile Accelerator and JIRA
Domain	Pharma and Manufacturing
Objects Used	Assets, Cases, Accounts, Calls, Users, Contacts, Address, Event, Leads, Products, Opportunity, Entitlement, Service Appointments etc.

PROFESSIONAL EXPERIENCE

Salesforce Developer and Admin - CAPGEMINI, Oct 2016 – till date

Project 1:

Type of Industry: Pharma

Project Description: Pharmaceutical Company which provides medicines and medical products to the Doctors.

Role/Title: Salesforce Lightning Developer

Project Duration: Dec 2019 till date

Responsibilities:

- Creating lightning components using Custom and Standard Object.
- Reviewing and Integrate code from team.
- Develop re-usable in UI components with the lightning components frameworks.
- Design and build high-performance, reusable, and reliable Apex code with best practices.
- Capable of writing and debugging efficient SOQL queries of standard and custom objects.
- Identify bug and align with requirements.
- Salesforce mobile application.
- Mentoring of freshers.

Project 2:

Type of Industry: Manufacturing Company

Project Description: Manufacturing Company in US which provides Warranty registration and Warranty Claims of the Vehicles purchased. Case is created for solving issues related to assets. Case management and Asset management.

Role/Title: Salesforce Lightning Developer

Project Duration: Jan 2018 – Nov 2019

Responsibilities:

- Implemented Batch Apex for bulk update and deletion of records.
- Deploy the code from sandbox to production using Change set.
- Integration of APIs, rest and soap using web services.
- Data migration from different system to salesforce.
- Debugging and modifying existing triggers.
- Created Web to case and Email to case for Customers.
- Integrated Salesforce for Outlook and Gmail.
- Unit testing after deployment in QA.
- Understand the requirement of user stories and implement the process as per clients need.

Project 3:

Type of Industry: Pharma US

Project Description: This project specifically handle US region Pharma related client or Doctors.

Sales rep makes a call and drops sample as per territories.

Role/Title: Salesforce Administrator

Project Duration: Nov 2016 – Dec 2017

Responsibilities:

- Creating a process builder, workflow rules and other automation processes.
- Creating Validation rule (Regex) and Formula fields with Flag validation.
- Worked on Case management, Escalation rules and auto response.
- Process builders for Global Search for a field.
- Built up of org sharing setting.
- Designing custom objects, custom fields, pick lists, page layouts, workflow, approval processes, validation rules and formula fields.
- Accounts / Address and Calls Management.

CERTIFICATIONS/ACHIEVEMENTS

- Salesforce **Platform Developer 1** Certification by Trail Head.
- “**Team Player**” award by She rocks in Capgemini.
- Post Graduate Diploma in Advanced computing in 2016 (**CDAC**)

EDUCATION

- Pursued Bachelor’s degree from Govt. College of Engineering with **First Class Distinction** (2015).
- Completed HSC from Nahata college (2011)
- Completed SSC from ST. Aloysius Convent School (2009)

PERSONAL DETAILS

Date of Birth: 14th January 1994
Marital Status: Unmarried
Residential Address: Pune 411 015
Languages Known: English, Marathi and Hindi

Date: 13 Oct 2020

Monali. G. Chaudhari