

Ashwini Poul, Salesforce Service Cloud - Developer



Career Summary

‘Ashwini Poul’ is a Salesforce Certified Developer with 8.2 years of IT experience. Having good experience in salesforce Development.

Experience & Certifications

Overall 7+ years experience in Software design and development in salesforce.

Background

- **Team Lead - Persistent System - Jan 2015 to May 2022**
- **Technical Lead - LTIMindtree - Currently working**

Project Roles & Responsibilities

- Currently playing Salesforce Technical Lead Role for LTIMindtree
- Worked in various SFDC projects for handling their backend development and guiding team for project implementation.
- Worked as Lead for Abbvie projects and handled team of 7 people
- Worked closely with business analysts to ensure that the business needs are met.
- Responsible for defects/bugs for delivered stories
- Involved in grooming call , doing assignment of stories
- Handled triage calls

Key Highlights

- 7 Year's experience in SFDC
- Lead Developer for Abbvie
- Worked on Rest API part to integrate with third parties
- Mainly worked on Apex,triggers,asynchronous apex,integration ,configuration and custmization.
- Having good knowledge in lightning
- Used various tools like gearset,azure devops,data loader,Ant etc
- Good understanding on Services and health cloud
- Helped the team with initial project setup and involved in project release.
- Responsible for production deployment for my team

Certifications:

- PD1
- PD2
- Service cloud
- Administration

Key Clients

☐ **Abbvie**

☐ **MountSinai**

☐ **Sophos**