Rupal Sahu

Developer | Analyst | Learner | Trainer | Mentor

Certified Salesforce Platform Developer

Certified Salesforce Administrator

Certified Salesforce Platform App Builder

📞 **+91 8448828803**

✉ *sfdc.techie20@gmail.com*

in *https://www.linkedin.com/in/rupalsahu/*

PROFESSIONAL OVERVIEW

An IT professional with overall 5 years of experience which includes 3 years of experience in resolving technology needs of the business with a focus on gathering requirements and analysing complex systems, process, testing and designing. Strong understanding of Business Analysis concepts, SDLC methodologies and Operating models in Agile methodology. Cheerful outlook towards work and keen to learn.

EXPERIENCE SUMMARY

- First-hand expertise on Apex classes, triggers, batch classes, test classes, integrations, callouts.
- Experienced with Retail, Educational, Finance, Banking and Recruitment industries business.
- Knowledge of CPQ, Lightning and LWC.
- Using Flosum (RMS) for delivery of code, working in CICD environment and familiar to it.
- Experience in writing database queries using SQL, SOQL, SOSL and decisioning managements system (DMS tool), Actico, using Postman, Workbench, data loader on regular basis.
- Function as a point of contact for any technical and functional concerns. Work with development and QA teams to resolve questions on the requirements and the intentions and business purpose underlying them.
- Exposure to JIRA to create a productive, high quality development environment. Conducting client meetings, client calls, gathering requirement and designing technical architectures for my projects.
- Work well alone and as part of a team with excellent troubleshooting mechanisms and highly adaptable to different work environments.
- Documented the company process and technical flow, working independently on my projects with very lesser guidance of others.
- Experience in third party integration, worked on Sales Cloud & Service Cloud.
- Hands on experience in using JIRA for Sprint Planning, Creating tasks for User Stories and track defects. Provide the necessary technical training to the team members in resolving critical & complex performance and security issues related to the product.
- Worked on Anypoint Studio and have a sound knowledge of it, Involved in the Integration Testing.

TRAINING & CERTIFICATIONS

- *Salesforce Certified Platform App Builder Certification (20382099)*
- *Salesforce Certified Platform Developer I (20391050)*
- *Certified Salesforce Administrator (21238928)*
- *IELTS Band Certified*
- *Ethical Hacking and Android Certification from Tech Defence.*
- *Core Java Certificate from Aptech.*

EDUCATION

- *Bachelor of Technology in ECE (CGPA-7.5, AKTU University 2014)*
- *Diploma in ECE (CGPA- 8, BTE UP Lucknow, 2011)*
- *Master Diploma in Computer Information and System (CGPA- 7.5, Management under NCT Govt. of Delhi)*
- *Pursuing Post Graduation from Amity University in Business Management. (Expected Completion - Feb 2021)*

DMI Finance, New Delhi *April 2019– Present*
Sr. Software Engineer/ Salesforce Developer

DMI Finance is a fintech company which embodies a challenging environment; provide opportunities to every individual for growing and learning every day. Being a Software Engineer in the organization I have performed a developer role, however roles like Salesforce Tester, Salesforce Admin, Salesforce Business Analyst, Salesforce Integration Specialist, KT provider also supports my profile at work.

- Responsible for Integrations, Deployments, unit testing, requirement gathering, client calls, solutions for production issues, production monitoring, reports, and dashboard creation.
- Building flows on Actico (DMS) for decisioning of loan applicant's background, used Postman, Workbench.
- JSON building and parsing using Apex classes and integrated MuleSoft with Salesforce using Salesforce connectors.
- Creating UAT and production credentials and URLs for Partners to integrate their system with DMI system.
- Working with Data Science team for integrating multiple models into salesforce and developed in AWS.
- Integration Expert at work, and majorly looking all integrations solely.
- Completed multiple end to end projects from architecture till production monitoring, individually.
- Mentoring juniors of my team and providing KT to the new team members.
- Sound knowledge of Lightning Components.
- During lockdown, revised the architecture of the old code and automated the various functions.
- Acquired organization's business knowledge and bestowed new implementations and modifications to the team and continuously looking for more IT initiative.

Resource Logistics, Noida, India *Feb 2018 – March 2019*
Salesforce Developer/Team Lead

- Requirements gathering and doing configuration and customization according to business requirement.
- Created custom Objects, Visualforce Pages, Triggers, Validation rules for lead qualification.
- Mentored and transferred knowledge to the team members and provided training to the freshers.
- Handled a very small team & Proficient in administering, configuring User Profiles, Roles, Permissions, Validation Rules, Security Controls, Permission Sets, Workflow Rules.
- Developed various Apex classes, Controller classes and Apex Triggers for various functional needs.
- Involved in debugging and troubleshooting the bugs and resolved those issues.

IDC Technologies, Noida, India *April 2016 – July 2017*
Salesforce Developer

- Involved in Administration, Configuration, Implementation and Support of Salesforce CRM.
- Used Tabular, Summary and Matrix reports to create Standard reports and Custom reports.
- Troubleshooting and configuring Data Loader operations and running the Data Loader.
- Developed Visualforce pages using standard controller, Custom controller, and extension controller.

Excel Net, Jhansi, India *July 2014 – March 2016*
Training Manager

SKILLS SET

Salesforce.com	Apex, Visual force, SOQL, SOSL, Email template, formula, Validation rules, Apex Trigger, Workflow and approvals, Eclipse, sales force.com IDE, Apex data loader, web services. Dashboards, Custom Objects, REST Web Services.
Data Migration Tools	Data Analysis, Data Cleansing, Data Normalization, Data Migration, Data Loader
Languages	Apex, Core Java, SOQL, C, HTML, SQL, HTML, CSS, Java Script, PL/SQL, SQL
Configuration Skills	Workflow: time-dependent actions, field updates, email alerts, Field Level and Object level security, role hierarchies, sharing models, SFDC Standard Object Configuration: Reports, Dashboards, Formula Fields and Overall User Management, Security and Sharing Model, Translation Workbench, Documentation Templates, Salesforce Lighting
Project Management	Agile, Jira
Configuration Skills	Workflow time-dependent actions, field updates, email alerts, Field Level and Object level security, role hierarchies, sharing models, SFDC Standard Object Configuration: Campaigns, Reports, Dashboards, Formula Fields and Cross Object Formula Fields Configuration Skills, Overall User Management, Security and Sharing Model, Translation Workbench, Documentation Templates, Salesforce Lighting.
Other Tools	CPQ, MuleSoft (ESB), Actico (DMS), Flosum (RMS)