

Suraj Kumar Prasad

Salesforce Developer

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EXPERIENCE

Salesforce Developer

CloudKaptan Consultancy Services

04/2019 - Ongoing Kolkata, IN

CloudKaptan- Salesforce.com Expertise - "Enabling Customers with Salesforce Platform (force.com)". Custom Application/Product development, Data Migration and 3rd Party Integration, Implementation and Support of Salesforce / ISV Applications, Portal Development.

- Worked on major projects, where the key role ranges to build secured Portal APIs, configuration & customisation in salesforce.
- Responsible for developing the software products for production releases according to technical functional specifications. Developed and tested the max possible scenarios before moving to UAT.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.
- Updated programs as per user needs and developed codes that were in accordance to specifications.
- Supported existing integrated platforms and new integrations using third-party integration tools to enhance business processes and operations.
- Monitored and maintained backup and recovery plans, best practices and versioning processes. Delivered front-end and back-end architecture and functionality by translating development requirements.
- Interviewed 60+ Candidate for salesforce development.

Salesforce Developer Contractor

Q2 Software

11/2019 - Ongoing Kolkata, IN

Q2 is a financial experience company dedicated to providing digital banking and lending solutions to banks, credit unions, alternative finance, and fintech companies in the U.S. and internationally.

- Worked in UK and US projects, where the responsibilities range from understanding the business requirement to implementing the end-to-end flow.
- Implemented Banking and financial services where a user comes to apply for a Loan Application or Lease Application.
- Integrated transaction email to send 70K+ emails to users, implemented REST APIs for connecting and interacting with various third-party apps.
- Quite familiar with the bank file generation, worked on Direct-Debit UK format. implemented robust APIs to generate bank files in CSV formats. where 75k+ records get processed in batch jobs.
- Familiar with working on Agile tools such as the JIRA board and handling Deployment activities using local Flosun.
- Worked on writing Apex class, Trigger, Visualforce Pages, SOSL, SOQL, and Analysing and designing of Page Layouts, Approval Process, Tasks, Email Alerts, Field Updates and Emails to manage the Workflow & Approvals.
- Hand-on in Visual Code Studio, used VS code for all development purpose activity in the sandbox.
- Implemented robust APIs which process 500+ records in CSV files in minutes, to automate 10+ objects & linking it at the same time.

ACHIEVEMENTS



Winner of "N - Code"

IN 2016, The Annual N-code of Swami Vivekananda Institution of Science & Technology and Stood Third in this Event.



Selected in Google India Challenge scholarship

It was more towards learning of Basic of Android Development. Slack platform was assigned to users for completion of the task. Experienced team management, and completed of task on time, which got extended to 9 months more based on my performance.



Scholarship from College

Received 75% Gate Scholarship after being 2nd Topper in Computer Science Department.

SKILLS

Tools

Salesforce APEX & Visualforce

SalesForce UI development

Apex Data Loader

System Administration JIRA

Testing and debugging

Conga Composer VS Code

CRM workflow development

Application development

Good Team Management Workbench

REST Services Banking & Finance

EDUCATION

BTech - Computer Science & Engineering
Swami Vivekananda Institute Of Science & Technology

2016 - 05/2019 Kolkata , IN

GPA

9.0 / 10

12th ISC Board
Dayanand Public School

2012 - 2014

%

72% / 100

10th ICSE Board
Dayanand Public School

2012

%

60% / 100

STRENGTHS

★ PROGRAMMING LANGUAGES
APEX, Triggers, Batch Apex

⚡ DATABASE LANGUAGES
SOQL, SQL

INDUSTRY EXPERTISE

Global CRM and Customer 360

SaaS