Dave Katsnelson

5508 Roundtree Drive Apt. A Concord,CA 94521. (925) 482-5996 . dkatsnelson96@gmail.com

Summary

Enthusiastic Information Systems professional with a degree in MIS. Works effectively both as an individual contributor and a team player. Experienced leadership capabilities on critical projects requiring technical as well as thought leadership.

Education

California State University, Chico May 2018 Bachelor of Science in Management Information Systems

Information Technology Experience:

System Analyst at ZL Technologies July 2018- Present
- Work with ZL customers in the USA and Europe to solve any problems that arise within the software
- Conduct in-depth analysis of technical support cases
- Duties include code investigations, accessing server logs, executing SQL queries
- Coordinate with engineering teams in identifying, reporting, and resolving product defects
- Develop test cases and assist in software quality assurance
- Communicate client requirements and feedback to product management and engineering teams

Enterprise Technology Configuration *SAP S/4 Configuration and QA* at CSU, Chico Fall 2017
- Configured an ERP system for integrating business processes
- Created an fully functioning information system with emphasis on Financial Accounting (FI), Controlling (CO), Sales and Distribution (SD), Materials Management (MM), Production Planning and Control (PP)
- Quality Assurance by testing, debugging, and documenting the configuration process for future changes

Enterprise Technology Integration *ERPsim Manufacturing Company Project* at CSU, Chico Fall 2016
- Collaborated as a team to create an Executive Planning Report of team's sales and marketing strategy for an Enterprise Resource Planning (ERP) simulation
- Administered and monitored the procurement, production, sales, and marketing of products •
Executed business transactions in SAP ERP
- Interpreted financial reports generated by SAP ERP to make key business decisions
- Developed and presented key business analytics that drove key decision making
- Successfully managed the team through a time-and-communication-sensitive project

Skills:

Technology Skills: Microsoft Exchange/O365, Word, Excel, PowerPoint, Command Prompt, SQL, SAP, Tableau on Mac and PC
 Languages: English (native), Russian (fluent)

Activities

Alpha Epsilon Pi Fall 2014 – May 2018 Chapter Founding Father and Treasurer
- Instrumental in bringing this 100 year old fraternity to CSU Chico. Established a vibrant chapter known for having the highest average GPA of any Fraternity associated with the campus
- Responsible for managing an annual starting budget of $10,000 as well as collection of member dues and fund allocation for campus activities

Student Member of CSU Chico SAP Club Spring 2018

References available upon request