SHIVAM PATHAK

Application Development Senior Analyst

Adept Salesforce Developer having 4 years of experience, with proficiency in Salesforce Configuration and customization, Cloud-sense CPQ, Apex, Visualforce, Triggers, Lightning, Integration, along with strong sense of accountability and taking ownership of projects.
Aspiring for new opportunities for professional growth.

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WORK EXPERIENCE

Application Development Senior Analyst   Accenture | Pune | August 2018 - Present
Role : Senior Salesforce Developer

- Experience of SDLC by assisting in phases like designing, requirement gathering ,development analysis and implementation, deployment for more than 10 releases.
- Prominent experience in Synchronous Apex Class and Asynchronous Apex (Batch/Queueable/Schedulable/Future),Apex Trigger, Visualforce Pages, SOQL, Test classes and Apex Integration and involved in more than 20 release.
- Significant knowledge in SOAP/REST API along with HTTP Callouts and Web Services.
- Aced experience in Salesforce configuration, customization, Data Sharing and Security and Automation tools.
- Practical experience in Lightning Component using Aura and LWC framework.
- In-depth Experience on Cloud Sense CPQ to accelerate and Bulkily Sales process by playing vital role in 40 releases.
- Prolific development and deployment till production of Salesforce automation tools which is currently being used by clients for their ease.
- Extensive knowledge in Debugging and troubleshooting for bug fixed and enhancement.
- Incident and problem management to identify and resolve issue, solved more than 50 P1/P2 production defects within minimal time and provide extended support in maintenance.
- Involved in merging and Deployment activity from one environment to other using change set, workbench and deployment tools, moreover pushing the changes to the git repository.

SKILLS

Sales Cloud	Apex Class/Controllers	CloudSense CPQ
Apex Trigger	Asynchronous Apex	Apex Integration
Lightning Web Component	Web Services	Visualforce Pages
Data Sharing & Security	Salesforce Automation Tools	Lightning App Builder
SOQL	Managed Package	Data Loader & Workbench
ALM & JIRA	GITHUB	Salesforce Configuration
Reports & Dashboards	OOPS	Data Loader & Workbench

PROJECT

Client : Telefonica O2   Pune | Nov 2018 - Present

Telefonica is a Telecommunication project in which development revolves around Sales Cloud with Cloud Sense managed packaged for CPQ along with Salesforce functionalities according to requirements.

- Associated with team as an integral member for more than 50 releases.
- Involvement from Designing to Deployment phases with BA's and client and representing team in Client discussion and Demo presentations.
- Understanding requirements and estimate complexity with efforts required and managing team and mentoring juniors.
- Involved in the merging and deployment activity with branch validating in GIT and tools used like workbench, changeset.
- Worked on many functionalities like Asynchronous Apex Classes, Apex Integration, API Callouts, Cloud Sense CPQ, Quote etc.
- Tools Used : ALM, JIRA, VS Code, GIT , Workbench, Beyond Compare etc.

CERTIFICATES / ACHIEVMENTS

- Salesforce Certified Administrator (ADM 201)   May 2019 - Present
- Salesforce Certified Platform Developer I (PD1)   Sep 2020 - Present
- Salesforce Certified Platform App Builder (Dev 402)   Nov 2020 - Present
- Microsoft Azure Admin (AZ-900)   Feb 2020 - Present
- Star Performer   Awarded 2 times on a project level for standout performance
- Apex Award FY22   July 2022

EDUCATION

Bachelor of Engineering (CSE)   July 2014 - May 2018

Madhav Institue of Technology and Science, Gwalior, M.P

XII   April 2013 - May 2014

Macro Vision Academy, Burhanpur, M.P

LANGUAGES

- English
- Hindi

INTERESTS

- Dance
- Blogging
- Badminton