ASHOK CHANDRA

**Email Id:** **ch.ashok.sfdc@gmail.com** **Phone No: +91-7893669679**

Professional Summary

 A successful Developer with proven ability in providing value add in understanding current systems and making requirements based on SFDC strengths. 9+ Years of experience in IT industry. Hands on experience Salesforce.com/Force.com CRM and Service Max and Pardot for clients.

* 9 .6 Years of IT experience in Software Development Life Cycle SDLC which involves requirement gathering, analysis, design and development of applications using Salesforce.com CRM, Force.com platform.
* experience in Lightning App Builder for Building Lightning Applications.
* Experience in Salesforce.com development, **Sales cloud, Service cloud, Apex Classes, Apex Triggers, Visual force pages, Integration, SOQL, SOSL and Force.com API.**
* Written **Apex batch and Scheduled classes** to process large volume of data on a periodic basis.
* Participating in **peer discussions on architecture** and the overall direction of the Salesforce program
* Working with team members to design solutions that are supported by the architecture of the existing systems
* Good experience in **Integrating Salesforce.com with external applications using SOAP and REST based web services.**
* Strong Knowledge integrating **AppExchange** managed and unmanaged applications with sales force
* Having knowledge in creating **Managed and unmanaged Packages.**
* Having knowledge to **post Managed package to AppExchange.**
* Strong implementation and working experience with salesforce CRM and development life cycle.
* Sound experience with **Object Oriented Programming** concepts and developed web technologies using.
* Strong implementation experience in managing data security using OWD, sharing rules, apex managed sharing rules.
* Good experience in modeling sales force objects using relationships like Lookup, Master-Detail and Junction object.
* Having good experience in Lightning Application development from end to end.
* Having sound knowledge in Lightning components, application, events and component to component communication.
* Committed to excellence, self-motivator, quick-learner, diligent, team-player, and a prudent developer with strong problem-solving skills and communication skills

Educational Qualification

* **Master of Computer Application**, Kakatiya University, Year of Passing: 2006.

Experience Details

* Working in **Katzion Solutions** as a Salesforce Consultant since Sep 2018 to till date.
* Worked in **Delta Technology and management system** as Sr. Salesforce developer since Dec 2017 to Sep 2018.
* Worked in **Coserve Solutions** as Sr. Technical Consultant since Aug 2017 to Dec 2017.
* Worked in **Techmahindra** as Sr. Software Engineer since Dec 2014 to Jun 2017.
* Worked as Sr. software Engineer in **PaaS Technologies Pvt.Ltd** (Click & pledge, USA from Aug 2009 to Dec 2014.

Projects

COMPANY : Katzion Solutions

Duration : Sep 2018– till date

**Project - 1:**  AVME

Company : Katzion Solutions

Client : AVME

Technologies : Sales force, lightning,LWC

Team Size : 10

**DESCRIPTION:** The Volkswagen group of middle east is providing different types of car to the end users. They are using sales force for their sales, service, and marketing. They are using Mule to integrate different systems to sales force.

**Responsibilities:**

* Worked on Sales force Process Builder.
* Provide API support and technical expertise to Reporting team.
* Developed multiple lightning components for home page and other functionalities
* Have created multiple visual force pages and classes based on customer requirement.
* Have created multiple rest services to provide dealer information and location information.

**Project - 1:**  **AUDI Australia**

Company : Katzion Solutions

Client : Volkswagen Group Australia

Technologies : Sales force, lightning

Team Size : 6

**DESCRIPTION:** The Audi Australia is providing different types of car to the end users. They are using sales force for their sales, service, and marketing. They are using Mule to integrate different systems to sales force.

**Responsibilities:**

* Worked on technical solution for lead restructure.
* Provided technical solution for the different system integration.
* Developed the Triggers and classes for the requirements
* Developed multiple lightning components for home page and other functionalities
* Have created multiple rest services to provide dealer information and location information.

**Project - 2:**  **VOLKSWAGEN GROUP Of Australia**

Company : Katzion Solutions

Client : Volkswagen Group Australia

Technologies : Sales force, lightning

Team Size : 6

**DESCRIPTION:** The Volkswagen group of Australia is providing different types of car to the end users. They are using sales force for their sales, service and marketing. They are using Mule to integrate different systems to sales force.

**Responsibilities:**

* Worked on Sales force Process Builder.
* Provide API support and technical expertise to Reporting team.
* Developed multiple lightning components for home page and other functionalities
* Have created multiple visual force pages and classes based on customer requirement.
* Have created multiple rest services to provide dealer information and location information.

 COMPANY : Delta Technology and Management System

Duration : Dec 2017 – Sept 2018

**Project - 3: Cleanaway**

Company : Delta Technology and Management System

Client : Cleanaway

Technologies : Sales force, lightning

Team Size : 4

**DESCRIPTION:** Whether it's turning food waste into a nutrient rich soil enhancer; finding innovative and bespoke recycling solutions to help businesses achieve their sustainability goals; or the delivery of tried and true curb side waste and recycling collection services for countless Australian households - if there's anything that we can do to help make a sustainable future possible

**Responsibilities:**

* Customized Profiles and created custom fields.
* Have implemented marketing cloud with Pardot.
* Worked with standard objects, business processes and field-level security.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Developed multiple lightning components for home page and other functionalities.
* Have created multiple visual force pages and classes based on customer requirement.

COMPANY : Coserve Solutions

Duration : Aug 2017 – Dec 2017

**Project - 4: OSI root Stock**

Company : Coserve Solutions

Client : OSI

Technologies : Sales force, lightning

Team Size : 4

**DESCRIPTION:** Osi is Thailand based pharmacy Manufacture Company. Will produce the medicine where they are planning to implement salesforce for their product development process. Rootstock is the AppExchange product used to maintain those.

**Responsibilities:**

* Customized Profiles and created custom fields
* Worked with standard objects, business processes and field-level security
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Developed multiple lightning components for home page and other functionalities

COMPANY : Tech Mahindra

Duration : Dec 2014 – June 2017

**Project - 5: GE Renewable**

Company : Tech Mahindra

Client : GE

Technologies : Sales force, ServiceMax

Team Size : 6

**DESCRIPTION**

ServiceMax offers [on-demand](http://en.wikipedia.org/wiki/Software_as_a_service) solutions that automate operational planning such as workforce optimization, advanced scheduling and dispatch, parts logistics, inventory and depot repair, and installed base entitlements.

* Dispatching the Technician
* SFM
* Debriefing
* Service Reporting

**Responsibilities:**

* Customized Profiles and created custom fields
* Worked with standard objects, business processes and field-level security
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Designed, developed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs.
* Worked with Dynamic Apex to access objects and Field describe information, execute dynamic SOQL, SOSL and DML queries.

 COMPANY : PaaS Technologies Pvt.Ltd

Duration : Aug 2011 – Dec 2014

**Project –6: Event Management system**

Company : Click & pledge

Environment : **Languages** - Apex, Visualforce

**Configuration -** Validation Rules, Workflow Rules, Approval Process, Creating Custom Apps and Custom Objects, Applying Sharing Rules, Handling Page Layouts, Related List, custom fields and defining Field Dependencies, Working with Standard & Custom Buttons

**Tools - Salesforce.com**,Force.com IDE, Apex Data Loader

**DESCRIPTION**

The Events Management Module provides Sales force users a FREE platform to create an unlimited number of events and have attendees register and pay using Click and Pledge's PCI certified payment platform. Some of the Event Management Module's features include

* Forms customizable with logos and colors
* Unlimited custom questions
* Optional Terms & Conditions area
* Attach PDF files
* Events have own hyperlink
* Can use iframe
* Unlimited Discounts
* Multiple payment options
* Customized messages
* Unlimited registration levels
* Listing of registered attendees

**Contribution**

* Created Custom Objects and fields for transactional and contractual information.
* Worked with standard [salesforce.com](http://salesforce.com/) standard objects like Accounts, Contacts, Leads, Opportunities, and Campaigns etc
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
* Designed, developed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs.
* Worked with Dynamic Apex to access sObjects and Field describe information, execute dynamic SOQL, SOSL and DML queries.
* Created Custom Visual force components and attributes to override the look and feel of standard Visual force components.

**Project – 7: Payment as a Service (PaaS)**

Company : Click & pledge

Environment : **Languages** - Apex, Visualforce

**Configuration-** Validation Rules, Workflow Rules, Creating Custom Apps and Custom Objects, Applying Sharing Rules, Handling Page Layouts, Related List, custom fields and defining Field Dependencies, Working with Standard & Custom Buttons

**Tools** - Salesforce.com, Force.com IDE,

 Apex Data Loader

**DESCRIPTION**

The Click & Pledge payment system is an easy to set up and deploy integrated system allowing users to accept payment & donations online in a few steps.  The system, at its core, is based on various checkout pages each with a different look & feel and functionality. The Payment as a Service module takes advantage of Sales force’s CRM which is totally FREE for all registered 501 C (3) nonprofits through the Salesforce Foundation. The Click & Pledge payment platform (checkout pages & the API) is integrated with the Salesforce CRM where all patron's data will be sent to Salesforce upon completion of each transaction.

**Contribution**

* Created Custom Objects and fields for transactional and contractual information.
* Worked with standard [salesforce.com](http://salesforce.com/) standard objects like Accounts, Contacts, Leads, Opportunities, and Campaigns etc
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.
* Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
* Designed, developed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs.
* Worked with Dynamic Apex to access sObjects and Field describe information, execute dynamic SOQL, SOSL and DML queries.
* Created Custom Visual force components and attributes to override the look and feel of standard Visual force components.

Personal details

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| --- | --- |
| **Father’s Name** | **Govardhan** |
| **Date of Birth** | 11-06-1983 |
| **Sex** | Male |
| **Marital Status** | Married |
| **Nationality** | Indian |
| **Languages Known** | English,Hindi,Telugu |
| **Passport** | N6859893 |