

Name: Udayan Joshi
E-mail: udayansj1995@gmail.com
Mobile No.: 9049922491

PROFILE SUMMERY:

As a Business analyst looking for an opportunity in an organization where I can contribute my skills for organizational growth and put all my efforts in bringing credits to the organization and to my authorities.

KEY SKILLS AND STRENGTHS:

- Experience in gathering requirements using elicitation techniques such as interviews, brain storming, questionnaire, document analysis.
- Experience in modeling the requirements using UML technique.
- Well versed in creating prototypes and wireframes.
- Experience in documenting the requirements (Business Requirements Document, System Requirement Specification and Functional Requirements Document).
- Have Knowledge on SDLC Methodologies and Models such as Agile and Waterfall.
- Experience in communicating the requirements to technical team and project stake holders.
- Tracking the requirements during development stage using RTM.
- Experience in creating user stories.

TECHNICAL SKILLS:

- **Modelling Tools:** MS Visio 2007.
- **Prototyping Tools:** Balsamiq, Axure RP 7.0.
- **Documentation Tool:** MS Office (Word, Excel, PowerPoint).
- **Tracking Tools:** Jira.
- **Database Tool:** MySQL

EDUCATIONAL QUALIFICATION:

<i>Grade</i>	<i>School/college</i>	<i>Board/University</i>	<i>Duration</i>	<i>%/CGPA</i>
MSC	Welcome group college of Hotel Administration, Manipal	Manipal University, Manipal	2017-2018	8.38(Sem 1)
B. A	Abasaheb Garware College, Pune	Pune University	2013-2016	63%

CERTIFICATIONS:

- IIBA Certified Business Analyst from COEPD Institute, Pune.
- Amadeus Certification from Amadeus Institute, Pune.
- Diploma in Travel and Tourism from Jagannath Rathi Vocational Guidance Training Institute (JRVGTI) in the year of 2014-2015.
- Spanish A1 Level Completed from Instituto Hispania, Pune.
- Agile Foundation Certificate. (LinkedIn)
- Scrum: The Basics (LinkedIn)

INTERNSHIP:

- Undergone Internship at COEPD for Business Analyst from February 2021 – March 2021
- Prepared Business Requirement Document (BRD) and Functional Requirement Document (FRD)
- Prepared UML diagrams such as Use Case diagram, Activity diagram, Sequence diagram and Swim lanes to communicate business requirement.
- Prepared Prototypes and Wireframes using Axure and Balsamiq.

- Prepared Flow chart diagrams (TO-BE, AS-IS) and cross functional diagrams in MS-Visio
- Good knowledge on Software development life cycle (SDLC) like Waterfall, Agile-Scrum.

Internship Project: Retail Store Management System

- Applied SWOT analysis, Feasibility Study, Project Scope, Business goal in Product definition phase.
- Gathered Internal and External requirements using Stakeholder Analysis, RACI chart and various elicitation techniques.
- Prioritizing & Validating requirements based on MOSCOW and FURPS Technique.
- Designed requirements using mock-ups like Axure (Prototyping tool) and Balsamiq (Wireframe tool).
- Prepared Use Case Diagram, Activity Diagram and Flow charts.
- Documented use-cases, Business Requirement Document, Functional Requirement Document.

PROFESSIONAL EXPERIENCE:

1. **Employer:** Carlson Wagonlit Travel (MAR 2020 – DEC 2020)
 - **Role Held:** Business Analyst
 - **Place:** Pune, India
2. **Employer:** Time Legend Travels and Tours Pvt Ltd (OCT 2018 – MAR 2020)
 - **Role Held:** Product Analyst
 - **Place:** Pune, India

PROJECT/ASSIGNMENTS (OCT 2018 – DEC 2020)

PROJECT NAME: E-Travel Portal (Flights, Agent, Sub agent, Admin, Sales Reports).

Project Duration: March 2020 – December 2020

Description: E-Travel Portal is an online platform which provides a single window for complete bookings of travel products. It provides information about pricing, availability and flight bookings for travelers. In this module admin can create “n” number of agents and followed by sub agents. Here admin can monitor the agent sales reports and can view entire PNR status report’s which booked through the portal. Here admin can restrict their agents to avoid excessive capping and markup on flight fares.

My Roles:

- Gathered Requirements, Analysed requirements and prepared Business Requirement Document and Functional Requirement Document.
- Participated in the designing, development, testing, implementation and user training of the systems required by the CWT POS system for India and APAC region.
- Prepared UML (Use case, Activity) diagrams for the Documents.
- Designed the UI mock-up screens in order to incorporate with BRD and prototypes for presentation.
- Communicated the requirements to project stake holders and technical team.
- Developed the RTM and tracked the requirements during development stage.
- Handling Change request.

PROJECT NAME: M-Travel App (Flight Reservations, Flight Itinerary, Flight cancellation, Payment).

Project Duration: October 2018 – March 2020

Description: This mobile application referred to as travel app, in which traveler can make flight reservations, flight itinerary, flight itinerary cancellation, and make payment. And also traveler can track his flight itinerary.

My Roles:

- Watch closely all functionalities which is used by operation team, ask team what changes need to be done for making application productive and help organization to achieve year end sales goal.
- Analyse requirements and make user stories with the acceptance criteria.
- Created High level documents.

- Provide product support and demonstration of the products to company Business line managers/units.
- Clarify the queries which was asked by development team and testing team.

PERSONAL DETAILS:

- Name : Udayan Joshi
 - DOB : 10/01/1995
 - Languages : English, Hindi, Marathi, Spanish
 - Hobbies : Playing Badminton, Hiking.
 - Strengths : Dedicated team worker, Self-motivated, Hardworking, Adaptable to any model or methodology.
-