**Overview**

Seeking a challenging position in project design, development & management that will allow me to apply my proven technical/managerial skills by which I can contribute substantially towards the growth of the organization and thus grow professionally myself. Have a successful track record as a **Software Architecture, Design, Development and Management** with **13 years** of extensive work experience in full Software Development Life Cycle in Microsoft.Net, Cloud CX products & Open source Technologies.

**Professional Qualification**

**Bachelor of Engineering** from Visvesvaraya TechnologicalUniversity, INDIA

**Milestones**

**Professional Awards/Achievements:**

**Shining Star Award (3 times)** at Oracle(Individual Recognition).

**Pat on Back Award** at Tech Mahindra(Individual Recognition).

**Certification:**

[ITIL® Foundation](http://www.simplilearn.com/it-service-management/itil-foundation-training?utm_source=google&utm_medium=cpc&utm_term=itil&utm_content=lvc&utm_campaign=search-itil-f-us-ca-fpass).

Oracle certified Bid Owner.

**Professional Trainings:**

Oracle JET framework.

Microsoft Azure cloud developer.

Web based testing with Selenium RC & WebDriver.

Applied program for Functional and technical Leads.

**Professional Summary**

* Extensive expertise with .NET Framework C#, Net Core, WCF, ADO .NET, LINQ, JavaScript, ReactJS, Redux, jQuery, Angular, CSS, Ajax, JSON, XML, Web Services, Micro Services, SSIS, SQL Queues, Windows Server Queues, SQL Server, TFS and building RIA web applications.
* Experience in architecting and developing enterprise web applications ASP.NET Web customs controls, user controls, Data Controls like Data Grid, Rich UI with extensive use of ASP.NET AJAX and JQuery and building RIA web applications.
* Proficient in developing .NET application, ADO .NET, LINQ, WCF, Web Services, WCF services, TFS, SQL Server 2017/2019, SSRS, SSIS & SSAS
* Ample experience working and architecting the applications in the following industries: **e-commerce**, **B2B (Business to Business), Retail Order management.**
* Extensive expertise in architecting Oracle cloud products such as **oracle service cloud, oracle knowledge Advanced, Oracle document cloud**.
* Experience in architecting and developing enterprise web applications in open source technologies like **PHP**, **JavaScript, jQuery, HTML, XHTML and CSS**.
* Good experience in **NodeJS**, knockoutJS, Python and .Net framework.
* Worked on **ReactJS**, Redux, Angular, **Ajax**, JSON, XML, YUI and Web Services.
* Complex web applications built with responsive design.
* Ample experience working and architecting the applications in the following industries: **e-commerce**, **B2B (Business to Business), Airline, Banking, Retail Order management.**
* Involved in all the phases of **SDLC** from requirement analysis, designing, coding, **UAT**, documentation & implementation.
* Extensive experience in developing **RESTful** web services, JSON as a data exchange format to integrate custom web applications and various enterprise systems and application modules.
* Proficient in **RDBMS** concepts, queries, **SQL**, stored procedures, functions in My**SQL.**
* Expertise in developing **web services** using WSDL, RESTFUL and SOAP.
* Expertise in using Object Oriented design, **Design patterns** and Principles.
* Experienced in deploying cloud applications using hosting management systems.
* Worked on design patterns like **Factory, Singleton** etc**.** andmethodologies like **Agile, Waterfall.**
* Scrum Master / Agile lead roles, coaching and spread the **Agile SCRUM** methodologies.
* Carries out various other technical and non-‐technical tasks related to full Stack software development.
* Worked with **SVN, GIT** and **GIT HUB** for version control and **Jira** forbug tracking.

###### Excellent analytical and problem-solving skills.

###### Collaboration & communicating with other team members for efficient project work & technical challenges.

###### Defining best practices for project/team support and documentation.

**Technical Skills**

|  |  |
| --- | --- |
| Frontend Technologies | **ReactJS, Redux, Angular 6/7, JavaScript, jQuery, CSS, Bootstrap, Ajax** |
| Backend Technologies | **.NET, ASP.NET , .Net Core, MVC, Rest, LinQ, Entity Framework, Web Services, WCF** |
| Scripting | **Javascript, Power shell, Node.JS, Python** |
| DB Access Technologies | **ADO.NET, Entity Framework, OLEDB** |
| Customer Experience  | **Oracle service cloud, Oracle knowledge advanced, Oracle document cloud, Oracle Field service cloud** |
| Programming Language | **PHP, Python, Java, .NET Framework** |
| Databases | **MySQL, PostgreSQL, Oracle, SQL SERVER** |
| Web Services | **Oracle Service cloud integration with eBS/HCM, third party systems, eBay, Vovici, WebEx, Remedy and Lithium** |
| Frameworks and CMS | **Code Igniter, CakePHP, Joomla, OScommerce, Symfony** |
| App / Web Server | **IIS, Apache2, Tomcat5.0, Web Logic 8.1** |
| Tools and Libraries | **Selenium RC and Web Driver, phpRTF, Fpdf, nuSOAP, Dream weaver, VSS, SVN, Java-PHP Bridge, TOAD** |
| Others | **ICE, smarty, JSP, Unit testing (PYunit, PHPunit)** |
| Management Tools | **MS project** |
| Versioning | **GitHub, Git and SVN** |
| Methodology | **Agile Scrum, waterfall** |
| Cloud Technologies | **Oracle Cloud, Azure, Azure api, Azure functions, Azure APIM** |

**Organizational Experience**

|  |  |  |
| --- | --- | --- |
| **Oracle Solution Services, India** | **Sr Software Engg/Principal Consultant** | **Aug’13 – Jun’20** |
| **Tech Mahindra, India** | **Team Lead** | **Mar’11 - Aug’13** |
| **Spectraforce Technologies, India** | **Technical Lead** | **Feb’10 – Feb’11** |
| **Softforce Apps, India** | **Senior Software Engineer** | **Jun’09 – Feb’10** |
| **Span Services, India** | **Senior Software Engineer** | **Apr’07 – Mar’09** |
| **Informedia Technologies, India**  | **Software Engineer** | **Jan’05 - Apr’07** |

**Work Experience**

**Organization: Oracle India, Bangalore, INDIA Aug 2013 to Jun2020**

**Project: Infra Service provider Platform -** **Chubb**

**Role: Senior software Engineer**

**Description:**

Chubb Infra Service provider platform provides hardware needs of teams across Chubb IT team. ISP team work with various team like Database, Storage, software and cloud services to provide access to needed resources, via managing orders and fulfilling the business process involved in different onboarding systems.

**Environment:**

.Net Platform,.Net Core, MVC, Entity Framework, Webapi, C#, HTML, CSS, JavaScript, ReactJS, Redux, Web services, IIS7, SQL Server 2014, GitHub, Windows Azure Dev Ops.

**Responsibilities:**

* Interacting with Business and Solution delivery team for gathering the requirement.
* Design and development of business components (Business rules) webapis and Front end development using React.
* Used Agile software development with Scrum methodology.
* Create/Managing Azure Devops pipeline for Prod/pre prod environments.
* Implementing unit test and functional testing and different layers.

**Project: Multiple implementation of CX**

**Clients: Radware, Fuji Xerox, AudioCodes, Westpac, CWT, PSA, Reliance, OLA, Princess Trust, Aegean Airlines, Payoneer, UPC, Ladbrokes.**

**Role: Senior software Engineer / Software Architect**

**Description:**

The projects delivered during this time included complex customizations to the Service Cloud System on the customer portal and also one time and daily extract imports from external systems.

Implementation of a fairly new product which is knowledge Cloud (OKA) version into the Oracle Service cloud and customizations to OKCS widgets and KA functional configurations.

Integration with Oracle document cloud, Oracle Sales cloud and other multiple third party systems to CX from agent desktop and also customer portal.

Worked on custom scripts, data migrations (millions in number), custom process models, customer portal responsive designs, Browser UI, BUI extensibility framework and Add-In using .Net framework.

**Environment:**

Oracle Service Cloud, Knowledge Advanced, Document Cloud, Field Service and OPA, NodeJS, ReactJS, Redux, Angular, .Net, C#

**Responsibilities:**

Functioning as individual contributor/ Architect:

* Analysis of requirements provided.
* Architecting the solutions
* Writing Technical Design Document.
* Implementation of Solutions/Design.
* Coding and testing custom processes, import scripts, Web Services (QA/UAT/Prod).
* Integration with different systems.
* Involving in UAT and fixing issues if any.
* Moving to Production and sanity check.

Functioning as program manager;

* Handling communication with customers/stakeholders.
* Assigning tasks among team members.
* Risk management and mitigation.
* Managing project reports.
* Involved in estimation and sales/bidding.
* Handling go-lives.
* Arranging team meetings and helping out team members.

**Project: Mahindra Satyam, Hyderabad, INDIA Feb 2011 to Aug 2013**

**Role: Individual Contributor / Tech Lead**

**Description:**

CISCO is the worldwide leader in networking that transforms how people connect, communicate and collaborate.

Primary focus of the project is to design and implement IT hardware and software solutions to support worldwide Customer Advocacy programs and business initiatives for Cisco Consumer IT organization (formally Linksys); part of the Home Networking Customer Advocacy Functional IT team. As a part of the team implemented consumer surveys integration, remedy application for the external employees (technical support), WebEx single sign on and user settings, External application integration into RNT CRM, analyzing eBay feedbacks, messages, product review RSS, FB and its integration into CRM using respective APIs/web services.

**Environment:**

PHP, MySQL, Oracle, RightNow CRM, CSS, HTML, jQuery, JavaScript, AJAX, C#, NodeJS

**Achievements:**

* Designed the integration platform.
* Integration with multiple endpoints such as Vovici, Remedy, WebEx, Lithium..etc
* Coordinated sprint planning and grooming sessions, and managed user stories.
* Development of new features.
* Constantly aligned requirements with stakeholders.

**Responsibilities:**

* Carrying out tasks related to requirement analysis & design, providing multiple solutions to clients, understanding the business & implementation.
* Implementing Quality Management System procedures; conducting with unit testing & deployment.
* Research on various webservice APIs and integrating with CRM and CCP applications.
* Implementing unit test and functional testing.
* Deploy and manage production deploy.

**Organization: Spectraforce Technologies Ltd., Hyderabad, India Feb 2010 to Feb 2011**

**Project: EqualApp & OAMS applications**

**Role: Tech Lead**

**Description:**

EqualApp is a web based application intended to help students plan their college education by allowing them to select schools and scholarships from 1,000 plus schools. EqualApp offers various subscription packages (basic, plus, premium), premium services including essay review, private consultation, tools and lessons, community features like interactive webcasts, forum & blog to students as well as their parents.

Online Abstract Management System is a web based interactive portal containing dynamic/interactive sections which will allow authors/technocrats to submit their abstracts/papers for a conference. The application also encompasses many user levels like conference chair, division chair and session chair, who will evaluate and validate the submissions by authors and shortlist them for presentation.

**Environments:**

 Joomla, MySQL, Facebook API, GMap, AJAX.

**Achievements:**

* Designed the database and applications.
* Instrumental in multiple integrations with APIs.
* Constantly aligned project requirements with stakeholders from different departments
* Coordinated Scrum daily meetings, sprint planning and grooming sessions, and managed user stories
* Participated actively through the phases of planning to launch of the client's product to market

**Responsibilities:**

* Functioning as Team Leader; carrying out tasks related to requirement analysis & design, resource allocation & mentoring and database design & implementation.
* Implementing Quality Management System procedures; conducting with unit testing & deployment.
* Building a strong team to develop and support applications in a short time.
* Risk analysis w.r.t system limitation and existing infrastructure.
* Integration test planning.

**Organization: SPAN Systems, Bangalore, India Apr 2007 to Mar 2009**

**Project: Nuvox & RALA**

**Role: Senior Developer**

**Description:**

The project is a billing integration telecommunication application, a solution that makes use of web services developed in JAVA. Application uses weblogic workshop and SOAP clients to talk with web services. The project consisted of (EBPP – Electronic bill payment process), ContentFilter and ConnectU modules.

RALA is an MIS project which includes maintaining resource data, company data, Contracts and orders made, jobs created and planning resources for job, availability of resources, invoicing and payroll management for SPOORFLEX, a resource provider for Netherland railways.

**Environments:**

Java, PHP, Web Services, Oracle, MySQL, JavaScript, AJAX, phpRTF, Linux

**Responsibilities:**

* Facilitating as Software Engineer, responsible for design and coding of the application.
* Documenting programs & other jobs; following Quality Management System procedures.
* Carrying out unit and user acceptance testing with debugging functions.
* Visiting client place - Amsterdam for a period of 2 months for business requirement analysis and design discussion.