**Shobhit Aggarwal**

**(Salesforce Certified Application Architect, 8x Salesforce Certified, Scrum Fundamentals Certified, Flosum Certified)**

**Professional Profile**

A Salesforce.com developer/consultant with 5 years and 10 months of experience of working in a challenging and competitive environment. The short duration of my current role has given me a good understanding of business needs and technology aspects of working on Salesforce. I am focused in the area of Salesforce.com CRM and force.com platform. I have worked on different projects and attained a vast exposure to the Salesforce out of the box functionalities and developing custom one as per the need.

I have integrated 10+ external APIswith Salesforce and has worked on 15+ lightning components (Aura and LWC). Along with this my 3 apps/components are live on App Exchange.

I have great expertise on Non-Profit Package (NPSP). I have led 15+ projects of Non-Profits from gathering requirements to post live support across the globe. I am Partner Solution Engineering Team member at Salesforce. I am Salesforce accredited trailblazer Mentor, and leading Chandigarh Non-Profit Group.

I am technology enthusiast who loves to try out the new things. Working on applications that make our lives easier always interests me.

**Experience Summary**

* Cloud Computing, Salesforce App Development
* **Salesforce Certified Application Architect**
* Salesforce Certified Service Cloud consultant, App Builder, Sharing and Visibility Designer, Data Architecture and Management Designer, Platform Developer 1 and Admin
* Flosum (DevOps) Certified
* Scrum Fundamentals Certified
* Exposure on Lightning Web Components
* CI/CD Implementation using Bamboo, Bitbucket and GIT
* Salesforce accredited Trailblazer Mentor and Community Group Leader
* Experience on Sales Cloud, Service Cloud, Community Cloud Customization, Education Cloud, Marketing Cloud and Financial Cloud
* Business Mapping to Salesforce
* Lightning Component Development
* Third party Integration with Salesforce.
* NPSP Implementation
* Single Sign on Implementation
* Volunteers for Salesforce Implementation
* Lightning App Development
* Eclipse plugin Development
* Data Migration (via Data Loader & Import wizard)
* Change Sets and deployments

**Education**

Bachelor of Engineering and Technology from Maharishi Markandeshwar Engineering College, Mullana(Ambala)

**Technical skills**

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| Salesforce.com Force.com | * Solution Architect, Lightning Web Components, Aura Components, Single Sign On, Release Management, Object Structure, Schema, Validations Rules, Workflow Rules, Flows, Apex Classes, Visualforce Pages, Apex Triggers, Data Migration, Process Builders, Change set deployment SOQL, Editions(Enterprise, Professional),SLDS, Lightning Component, URL branding with salesforce |

**Projects:**

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| **Project** | **Non-Profit Organization implementation on Enterprise Edition (Dec’2019- Current** |
| **Role** | Consultant and Lead Developer |
| **Description** | Big U.S. Non-Profit which has various internal departments, all departments are using same salesforce instance with different apps. Different profiles of community are helping external users to access application on community with the help of single sign on. |
| **Responsibility** | Requirement Gathering, Business Mapping on Lucid Chart, Creating Salesforce Architecture, Solutioning to Dev team, Interacting with business on Estimates,Ensuring Code Quality, Apex class development, Lightning Components Development (Aura and LWC), Release management, Code review and post deployment support. |
| **Tools** | Apex class, Lightning Aura Components, Single Sign On, Community Cloud, AWS S3 drive and Salesforce integration, legacy data migration using Data Loader, Confluence, VS Code, Bamboo, Bitbucket |

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| **Project** | **Student Community for a publishing domain client on LWC** |
| **Role** | Consultant and Lead Developer |
| **Description** | Client is in the publishing domain, requirement is to develop a custom community for students so that they can submit their profile for research purpose with the publisher. |
| **Responsibility** | Creating Architecture (using Lucid chart and documentation on Confluence), Providing Solutions, Apex class development, Lightning Components (LWC) Development, deployment using CI/CD |
| **Tools** | VS Code, Bitbucket, Bamboo |

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| **App** | **File Helper ( An app on Appexchange)** |
| **Role** | Developer |
| **Description** | Develops an app which manages Storage in Salesforce and made it Lightning ready |
| **Responsibility** | Solutioning, Architecture, Created Custom objects and Fields, Created Apex Classes, Customization, Visualforce Pages, Security Review, Installation and setup guide with Client |
| **Tools** | Salesforce Configuration, Apex Programming, Visualforce Pages, SLDS |

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| **Project** | **Community Cloud** |
| **Role** | Salesforce Administrator and Development |
| **Description** | Understanding the requirement from Client and Develop the communities |
| **Responsibility** | Solutioning, Creating Architecture,Created Custom objects and Fields, Created Apex Triggers and Custom Buttons, Workflows, Process builders,  Develop Visualforce Pages, Apex classes  URL Branding |
| **Tools** | Salesforce Configuration, Validations, Workflows, Apex Programming. |

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| **Project** | **Salesforce Professional Edition Apex customization** |
| **Role** | Salesforce Administrator and Development |
| **Description** | Client has Professional Edition, because of limited budget, we need to fulfill the requirements on the Professional Edition |
| **Responsibility** | Created Custom objects and Fields.  Custom Buttons, Workflows, Process builders,  Develop Visualforce Pages, Apex classes, Apex Triggers. |
| **Tools** | Salesforce Configuration, Validations, Workflows, Apex Programming. |

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| **Project** | **Migration form Luminate CRM to NPSP Salesforce** |
| **Role** | Salesforce Administrator |
| **Description** | The aim of the project is to migrate the complete data records from Luminate CRM to NPSP package of Salesforce by understanding the complete architecture of Luminate and NPSP. Migration is done by various Graphical Tools like Data Loader. |
| **Responsibility** | Created Custom objects and Fields.  Field Mapping  Data migrate with accuracy for each object and every field |
| **Tools** | Import Wizard and Data Loader |

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| **Project** | **WhatsApp Integration with Salesforce** |
| **Role** | Salesforce Administrator And Development |
| **Description** | We need to save the messages using Chat API in the Contact object of Salesforce. |
| **Responsibility** | Getting the response and save the messages in the Contact object of salesforce by creating Architectural modal. |
| **Tools** | Postman, Apex Classes, JSON Parsing |

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| **Project** | **Non-Profit Implementation across the Globe** |
| **Role** | Salesforce Administrator and Development |
| **Description** | Non-Profit has offices across multiple countries. Each country has their own banking norms and policy for the nonprofit. We need to create a standard package that satisfies all countries requirements. |
| **Responsibility** | Taking the calls, estimating the tasks in JIRA. Participating in daily scrum, apex classes, Integration with Stripe API, unit testing, bulk testing, making releases. |
| **Tools** | Postman, Apex Classes, Salesforce Customization |

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| **Project** | **Documents in Lightning (A Lightning Component on Appexchange)** |
| **Role** | Salesforce Administrator and Development |
| **Description** | Develop the idea and implemented a component to support Documents in Lightning |
| **Responsibility** | Creating Architecture, Apex class development, Lightning Components Development. Submitting Business review. Publishing the app |
| **Tools** | Apex class, Lightning Components, Partner Portal for publishing the app. |

## **Personal Information**

* Mobile: +91-9518061240, +91-9468474666
* Email: [shobhitaggarwal723@hotmail.com](mailto:shobhitaggarwal723@hotmail.com)
* Date of Birth: 05 August 1994.
* Marital Status: Married.

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**Place:Noida** **(Shobhit Aggarwal**)