**DEEPAK ABHAY DESHPANDE**

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Seeking senior level positions as Techno-Functional Business Analyst, ready to take new challenges.

**Synopsis**

* Nearly **7+ years** of experience of Requirement gathering as Techno Functional Business Analyst.
* Work closely with stakeholders to understand product strategy in order to document business and functional requirements.
* Very good at translating the business requirement into Technical requirement.
* Analyzing large and complex data sets, including a demonstrated thorough aptitude for conducting quantitative and qualitative analyses.
* Work closely with the development team to ensure that epics and user stories are appropriately defined, the work is organized to Agile standards, and includes well written acceptance criteria.
* Well equipped with Agile framework and Scrum methodology.
* Demonstrates extensive abilities and/or proven record of success as a team leader or SME.
* Creates scalable and efficient process automation workflows that identify create reusable automation components.
* Excellent communication, interpersonal, analytical skills and strong ability to perform as part of a team.
* Familiar with JIRA & Confluence.
* Nearly **8+ years** of experience as Designer.
* Nearly **10+ years** of programming experience as an Oracle PL/SQL Developer in Analysis, Design and Implementation of Business Applications.
* Technical Debugging knowledge of all other programming languages like JAVA, C++, Pro-C etc.
* Involved in all phases of the SDLC (Software Development Life Cycle) from analysis, design, development, testing, implementation and maintenance with timely delivery against aggressive deadlines.
* Completed ITIL Foundation Certification to understand the standard IT processes.
* Extensive travel experience with global footprint and Valid US VISA for 10 years.

 **Technical Skills**

* Data Analysis using Oracle.
* ORACLE 11g -12c [ Sql, Pl/sql, Stored Procedure, Triggers etc.]
* Language: SQL, Pl/sql, Unix shell scripting, Core Java, Proc-C.
* Tableau.
* Debugging and decoding JAVA EJB, Hibernate.
* Creating BO Reports using Prism

**Tools Used**

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| --- | --- |
| * Plsql Developer
 | * Tableau Desktop & Tableau Public
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| * Putty & Win SCP
 | * JIRA [ Used for study purpose]
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| * Eclipse
 | * MS Excel, MS Word, MS Power point
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| * SVN
 | * DevOps.
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|  | * SharePoint, Smart sheet
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**Work History**

**Principal Techno-Functional Business Analyst**

**Tenure: 05/15 – present**

**Projects:**

Project: Alaska Airlines, Seattle, US From: June’2017 – Till date.

Project: LATAM Airline, Santiago, Chile from: May’2015 – Jan’2018

**Key Responsibilities:**

* Work closely with Internal and External stakeholders to understand product strategy in order to document business and functional requirements.
* Onsite Requirement Gathering and training customer on product features.
* Take customer business requirements and translate them into technical requirements for implementation.
* Document and maintain the documentation with usability guides, process flows, and detailed requirements.
* Work closely with the development team to ensure that epics and user stories are appropriately defined, the work is organized to Agile standards, and includes well written acceptance criteria.
* Participation in daily stand-ups, sprint planning sessions, sprint demos, and  retrospectives along with owning and running backlog refinement meetings.  Prioritize tasks and bugs for upcoming sprints and refine the product backlog based off knowledge of Stakeholder/Product Manager s needs.
* Review QA test cases to ensure proper coverage of application use-cases  Work with the Agile team throughout the product development, testing, and implementation phases to ensure requirements are clearly understood.
* Perform initial screening of newly developed features to ensure they were built according to the design specifications and that implementation meets business needs.
* Participate in project planning and release management.
* Involved actively in Designing and Solutioning phase.
* SPOC for technical discussion with all Technical teams at customers end.
* Actively involved in Code review and development of various components in PL/SQL.

**Highlights:**

* Annual “Service Excellence Award” for 2nd time [ which usually only given once]
* Awarded with “Domain VIZ”.
* ABCD [ Above & Beyond Call of Duty] Awards multiple times.
* Appreciated by Customer for completing the Requirement gathering and Development to closure in defined time period.

**Techno-Functional Manager or SME [ Subject Matter Expert]**

**Tenure: 03/2012 – 05/2015**

**Team Size: 32**

**Key Responsibilities:**

* Handling various team members are maintaining equilibrium in assigning various tasks to each of them as per their expertise.
* Serve as technical lead of an on/offshore team for the design and development of new enterprise web-based applications as well as new versions of existing ones written in JAVA and Oracle PL/SQL.
* Facilitate requirements gathering and design sessions of REVERA web applications with customers.
* Coordinated with the front-end design team to provide them with the necessary stored procedures and packages and the necessary insight into the data.
* Worked on SQL\*Loader to load data from flat files obtained from various facilities every day.
* Created and modified several UNIX shells Scripts according to the changing needs of the project and client requirements.
* Wrote Unix Shell Scripts to process the files on daily basis like renaming the file, extracting date from the file, unzipping the file and remove the junk characters from the file before loading them into the base tables.
* Involved in the continuous enhancements and fixing of production problems.
* Generated server-side PL/SQL scripts for data manipulation and validation and materialized views for remote instances.
* Developed PL/SQL triggers and master tables for automatic creation of primary keys.
* Created PL/SQL stored procedures, functions and packages for moving the data from staging area to data mart.
* Created scripts to create new tables, views, queries for new enhancement in the application using Plsql Developer.
* Created indexes on the tables for faster retrieval of the data to enhance database performance.
* Involved in data loading using PL/SQL and SQL\*Loader calling UNIX scripts to download and manipulate files.
* Performed SQL and PL/SQL tuning and Application tuning using various tools like EXPLAIN PLAN, SQL\*TRACE.
* Extensively involved in using hints to direct the optimizer to choose an optimum query execution plan.
* Used Bulk Collections for better performance and easy retrieval of data, by reducing context switching between SQL and PL/SQL engines.
* Created PL/SQL scripts to extract the data from the operational database into simple flat text files using UTL\_FILE package.
* Creation of database objects like tables, views, materialized views, procedures and packages using oracle tools like Toad, PL/SQL Developer and SQL\* plus.
* Partitioned the fact tables and materialized views to enhance the performance.
* Extensively used bulk collection in PL/SQL objects for improving the performing.
* Created records, tables, collections (nested tables and arrays) for improving Query performance by reducing context switching.
* Used Pragma Autonomous Transaction to avoid mutating problem in database trigger.
* Extensively used the advanced features of PL/SQL like Records, Tables, Object types and Dynamic SQL.
* Handled errors using Exception Handling extensively for the ease of debugging and displaying the error messages in the application.

**Highlights:**

* Awarded as Galaxy of Star multiple times.
* Awarded with Accelyance Award multiple times for providing quick resolution.
* Appreciated by everyone for adapting and enhancing my Functional knowledge related to Airline domain and Product.
* Reached Managerial position in just 5 years

**Lead Analyst & Associate Analyst.**

**Tenure: 02/2010 – 03/2012**

**Team member of size: 40.**

**Key Responsibilities:**

* Apprentice and comprehend of business desideratum from Client and Business Analyst.
* Analysis and metamorphosis of requirements into elementary Technical and functional Documentation.
* Accomplish primitive responsibilities of analysis, metamorphosis of business requirements and code development, issue fix adhering to Technical and functional documentation.
* Address business query for data discrepancy and find root cause analysis.
* Daily activities of Product enhancement include create stored procedures, functions, packages, view using Oracle PL/SQL. SQL query tuning and performance tuning of programs using advance Sql.
* Verification, Validation, operations and corroborate of developed code for functioning and operations.
* Perform trails and test case procedures for ensuring the quality, performance and reliability of code.
* Peer review and inspection of developed code and its compilation. And coalesce it in mainline code for consecutive Environments.
* Assemble and build of code developed for ensuing in higher Environments.
* Obligated to develop customized, rapid and advanced solutions for business to facilitate its revenue accounting, critical credit card application, sales and uplift reporting and general ledger reconciliation.
* Creating user interface using Unix Shell programming to automate routine and manual intensive activities.
* Recommendation and blessing of Stakeholders for use of advances technologies features and incorporate them in code development.
* Explore and engage on cutting-edge technologies and develop a proof of concept (POC) for sustainability of business demands.
* Software Tool and Environments - Oracle 9i/10g/Exadata, PL/SQL- Sql Developer, PL/SQL developer, Windows Server, Linux-shell Programming.

**Highlights:**

* Annual “Service Excellence Award”
* Awarded as Galaxy of Star multiple times.
* Awarded with Accelyance Award multiple times for providing quick resolution.
* 2 Promotions in tenure of just 3 years.

**Certifications Courses**

* DAC [ Diploma in Advanced Computing]
* Data Analytics with Tableau [ Coursera Certification]
* Project & Budget Management [ Coursera Certification]
* The Business Analysis Certification Program [ IIBA – ECBA] - [ Udemy Certification]
* Learning of JIRA & Confluence [ Udemy Certification]

**Academic Credentials**

2010 A Grade - CDAC – Sunbeam, Pune.

2009 Distinction - BE Mechanical from KIT college of Engineering, Kolhapur, Shivaji University

**Personal Dossier**

Date of Birth: 27th Jun 1988

Languages Known: English, Hindi, and Marathi

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B1/B2 USA Visa: Issue: August 2014 Expire: August 2024