# Kishan Kumar Gupta

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### **Summary**\_

Salesforce Certified Developer with around 3 years of strong Lightning Experience . Professional with detailed knowledge on CRM and PORTAL architecture. Developed Community portal and CRM application for different - different clients. As a Developer responsible for Analyzing business requirements, entity relationships and converting into Salesforce Applications.

#### Skills

Salesforce Technology Apex, Lightning Web Component, Aura Component, VF Page, SOQL, SOSL

**Scripting Technology** JavaScript, JSON, JQuery Others Data Structure, HTML, CSS

### Certification

#### **SALESFORCE PLATFORM DEVELOPER 2**

Credential ID: 21536981

Oct 9, 2020

#### **SALESFORCE PLATFORM DEVELOPER 1**

Credential ID: 20155526

Jun 3, 2019

#### Worked On

- Salesforce.com Professional with detailed knowledge on CRM and PORTAL architecture
- Good hands-on experience in REST API Integration
- · Good hands-on experience in Lightning Web Components, Aura Components, Apex Class and Visual Force Page
- Have good exposure in Lightning Design System
- Have good experience in Salesforce Configuration and Customization
- Worked on Validation rule, Workflow rule, Process Builder and Flow Builder
- Have exposure on Salesforce Shield Implementation
- Implemented Voice Recognition Feature to make process automated
- Have knowledge on ANT Migration Tool, Change sets for Deployment, VS Code

## Work Experience \_\_\_\_\_

**IQVIA** Banglore

SALESFORCE DEVELOPER Apr 2020 - Present

- · As a Developer responsible for Analyzing business requirements, entity relationships and converting into Salesforce Applications.
- Implementing OCE Sales Application to collect clinic trails.

#### **Conduent Business Service.**

Banglore

March. 2018 - March 2020

SALESFORCE DEVELOPER

- · As a Developer responsible for Analyzing business requirements, entity relationships and converting into Salesforce Applications.
- · Worked with different different organization's employees and deliver the projects and also build good relationship with employees as well as clients

## **Projects**

#### **CRM Development**

Client - US Pharma Company

From April 2020 To Present

As a Team Member

- Worked on Apex, Aura Component
- Worked on REST API
- Worked on Salesforce Configuration

KISHAN GUPTA - RESUME

API Integration Client - US Pharma Company

As a Team Member From Oct 2019 To March 2020

- created many API for 3rd party, using that they can able to access our system and create data in our system using their application
- · Worked on REST API
- Worked on to Configure connected app
- work on to Configure postman to test API

#### **Salesforce Shield Implementation - CRM**

AS A TEAM MEMBER

• The objective of this project is to provide security to data using Salesforce shield

#### **Community Portal For Patient**

As a Team Member

- The objective of this project is to provide access services to patients to register in our system by self
- · Worked on Lightning Web Components and Apex Classes to implement this project

#### **Community Portal For Health Care Provider**

AS A TEAM MEMBER

• The objective of this project is to provide a portal to HCP, where HCP can able to manage his patient

• To Implement this project we used aura components

#### **Community Portal For DOVA 1Source**

AS A TEAM MEMBER

• The objective of this project is to provide access and reimbursement support services to patients and providers

• To Implement this project we used aura components

#### **CRM For US Pharma Company**

As a Team Member

- Worked Aura component, VF Page, Apex Classes
- · Worked on workflow rule, process builder
- Involved in Adobe configuration and Customization
- Documentation of UTC for QA testing as per assigned modules
- Involved in Deployment

## **Education**

2018 PG - Diploma, in Advance Computing from Centre For Development of Advanced Computing
 2017 B.Tech, in Information Technology from MCKV Institute of Engineering
 2011 Intermediate, from PMJ College, (BSEB PATNA)
 2009 Secondary School, from RN High School, (BSEB PATNA)

Ara, India

Client - US Pharma Company

From Jul 2019 To till Sept 2019

Client - US Pharma Company

From march 2019 To Jun 2019

Client - US Pharma Company From Nov 2018 To till Feb 2019

Client - US Pharma Company

From July 2018 To till Oct 2018

Client - US Pharma Company

From April 2018 To Jun 2018