



Deenadayalan Dhanapal

CPQ DEVELOPER / TELECOM PRODUCT
MODELLING ARCHITECT / Apttus Support

8220649395
ddeena2010@gmail.com
Chennai / Tamil Nadu / India
deenadayalan-d-842595a3

SKILLS

7 / 10

Oracle Siebel CPQ

7 / 10

Product Modelling

6 / 10

Apttus CPQ

6 / 10

Data3Sixty (ETL)

6 / 10

Salesforce Admin

EDUCATION

MS(SOFTWARE ENGINEERING)

VELLORE INSTITUTE OF TECHNOLOGY (VIT) - Vellore
2009 – 2014

CERTIFICATIONS

Salesforce Certified CPQ Specialist

Salesforce Certified Developer

PROJECTS

Client/Company: Telstra

Project Duration: July 2014 – August 2019

Client :ABB

Project Duration: August 2019 – Till Date

ABOUT ME

I am a M.S (Software Engineering) graduate with 6.11 years of experience as CPQ SME in Product modelling of Siebel, Kenan, In house Enterprise Product Catalogue and Apttus CPQ Support. I am adapted to Telecom domain and I have thorough understanding of Siebel Product, Pricing and ordering flows. I also possess excellent client facing skills in which I excelled in my project.

EXPERIENCE

ACCENTURE / Chennai / 2014 – Present

CPQ / TELECOM PRODUCT MODELLING ARCHITECT

Apttus CPQ Responsibilities:

- Incident triage in service now.
- Maintenance of Products, Categories, Cost Breakup, Cost Models, Pricelist.
- X-Author Presto App analysis for triage purpose.
- Apex code and visualforce page analysis for bug fixes.
- Catalog maintenance in regular product sync from external systems.
- Apttus UI updates related to shopping cart.
- Working with validation rules and workflows for potential bug fixes.
- Opportunity, Quote and Order Process Management.
- Triaging integration issues with external configurator.
- Managing User licenses for Apttus users.
- Implementing Improvements in quotation process.
- Apttus Configuration management for any development related activities.
- Apttus quote support for pricing related issues.

Siebel CPQ Architect:

- Requirement Analysis and Design Definition.
- Understanding business requirements and providing insights based on day to day client interactions. Validation of Requirements with Siebel capability.
- Analyze, Prepare and Conduct multiple solution workshops explaining various aspects/scenarios of the Solution..
- Perform manual testing of various scenarios and documented test cases. Get Solution endorsement, Prepare Requirement trace-ability matrix, produce widget based cost estimates.
- Transition and support to development teams, testing teams and Production Support.



Deenadayalan Dhanapal

CPQ DEVELOPER / TELECOM PRODUCT
MODELLING ARCHITECT

PERSONAL DETAILS

Date of Birth	30-DEC-1992
Nationality	Indian
Gender	Male

- Performed training & maintain the solution documentation.
- Planning and co-coordination of production release.

Siebel CPQ Developer:

- Product configurations like creation and display of product, eligibility rules, pricing configurations, constraint rules, promotion, class, attribute value, attribute-based pricing, aggregate discount, compatibility rules, eligibility rules, Product Properties.
- In-depth Functional knowledge of all Siebel Product functionalities: dynamic pricing, customization, Order/Quote management flow etc.
- Involved in Siebel products deployment, dumps, macros and xml.
- Good understanding of PDDB and PDIT (Project internal tool for creating products in Siebel).
- Supported performance testing in Test (QA) environment.
- Wide experience in handling automation, manual, regression, shake down and load testing.
- Supported some planned & unplanned outages.
- Managed and reviewed delivery of all IRs part of products PCR delivery scope.
- Supported process improvement initiatives and make applicable recommendations to enable productivity gains.
- Worked with Oracle and other related parties on resolving product-related issues efficiently.
- Handled Planning, Review, build, Unit testing, Defect fix, PDQ and Production Deployment supports.
- Accurately followed SDLC process where time to market is critical.
- Handled HPQC defects to resolution
- Prepare and produce Release RISK, Roll Back Strategy, Dormancy Strategy and Mitigation plan for the RISKS.

ETL Developer:

- ETL model builder for IFRS 15 implementation using data360 ETL tool.
- Developing process flows and documentation.
- Experience with Data warehousing techniques(Normalization, Aggregations).
- Building of individual model required for flow of data for processing.
- Monitor and administer automated and manual data integration and ETL jobs to verify execution.
- Solution Architect for IFRS 15 Accounting Standard implementation.

I hereby declare that all the information shared above is true to the best of my knowledge.

Name: Deenadayalan

Place: Chennai