





**BHAVANA INGALE**

**Computer Engineering Professional**

*4+ years of IT Experience Possess an integrated set of competencies that encompass areas related to Appian Development, Validation and Testing*

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## Core Competencies

Appian Developer	★★★★★
CDAC Certified	★★★★★
Appian Senior Certified	★★★★★
Appian Level 2 Certified	★★★★★
Agile Methodology	★★★★★
Associated Certified	★★★★★
SQL	★★★★★



## Profile Summary

- More than 4 years of experience as an Appian designer, developer, currently working in Coforge Pvt Ltd, Pune.
- Appian Senior and Associated Certified (v 22.3)
- Certified Level 2 in Appian (v 20.3).
- Worked on web services and Integration
- Hands-on experience in Enterprise Application development on Appian platform. Proficient in Architect Appian Application development with Appian Sites, Records, Reports.
- Extensive experience in developing Appian Objects such as Interface, Tempo, expression rule, Smart services, etc.
- Good knowledge of agile terminologies.
- Involved throughout the SDLC which includes Analysis, Design, Development and Deployment.
- Experience in creating Process Models considering best practices, performance and optimization aspects to ensure best user experience for the user.
- Proficient in creating Data Model and Custom Data Type and Data Stores.
- Worked on security and access privileges to make sure only required people have access to the right information.
- Awareness of scripting tool like JIRA, Experience in APT testing tools such as test NG.
- Sound knowledge of HTML, CSS, PHP and MySQL
- Supporting the application release management



## Academic Details

- 2016: CDAC Course** from KNOWIT Institute from Pune
- 2015: Bachelor of Engineering (Computer)** from SSBT College of engineering, North Maharashtra University
- 2011: HSC** from MJ College
- Scored 70 %
- 2009: SSC** from R R School
- Scored 82%



## Work Experience

**Coforge DPA, July 2021 to Present | Senior Software Engineer**

### Key Role:

- Designing and developing Appian applications considering the best practices,
- Supporting the application in deployment and release management,
- helping in feasibility analysis, user acceptance testing etc. to make sure the seamless delivery of the project.
- Involved in initial phase of the project to identify the best suitable approach for implementation.
- Ability to map the comprehensive test scenarios to the requirements/userstories by understanding product domain and its feature set. Create Applications, records, grids, Interfaces, process module in AppianScripting Languages
- imparting continuous on job training for accomplishing greater operational effectiveness
- Planning, implementing technological changes to enhance efficiency
- Leading and motivating workforce



## Personal Details

- Date of Birth:** 17th June 1993
- Languages Known:** English, Hindi & Marathi
- Address:** Flat no 604, Nisarg Hardik Phase 2, Bali raj Colony, Rahat ani, Pimpri-Chinchwad, Maharashtra India

## Coforge DPA, Pune July 2021 to Present | Senior Software Engineer

### Key project

**Project –Santander Bank UK**

**Client - Santander (UK)**

**Position – Sr Software Engineer**

**Period – July 2021 to till Date**

**Environment - Appian 22.3**

### Project Description

Santander bank offers an array of financial services and products including retail banking, mortgages, corporate banking, and cash management. It has four work stream Customer screening, Payment screenings, Customer due diligence and Transaction management, get next alert is used to create alert for customer with individual work stream, once alert created unique case Id and Alert Id assigned to customer and alerts display under my task page, this alert can be editable according to user access rights, on alert page we can be able to customer information, linked cases and alert details and risk details. Customer can be searched using customer Id, alert Id, case Id with segment of retail and cooperate on search page. FCVC (Financial crime view of customer) page used to get basic details of customers, Previous case details Transactions, request due diligence. It has three type of dashboard stock/SLA, closed case, Team productivity

Dashboard with specific filters

### Responsibility

- Leading Architect Product Application in Appian of 6 members.
- Created Appian Objects Process model, Interface, Records and Reports, Sites.
- Participated in Agile Methodology development life cycle.
- Created CDTs as per the database schema design.
- Worked on Integration and Web API
- Worked on views, stored procedure in Maria DB database
- Worked on complex logics of SQL functions, joins
- Active participation in overall architecture and process design.
- Responsible for performance checking from system log files
- Involved in deployment from development to test and to production environments
- Followed Appian best practices.
- Configured security on User and groups

## Bits In Glass, Pune March 2020 to July 2021 | Software Engineer

### Key project

**Project - Harnois Energies Account On boarding**

**Client - Harnois, Canada**

**Position - Software Engineer**

**Period – March 21 to July 21**

**Environment - Appian 20.4**

### Project Description

The objective of account on boarding project is to devise a process for Harnois to ensure appropriate due diligence processes are executed before a commercial entity becomes an official customer of Harnois. This will improve customer intake, lead to quicker delivery and firmly placed Harnois in front end of customer responsiveness in the petrochemical distribution market

### Responsibility

- Leading Product Application in Appian of 5 members.  
Created process models and SAIL forms.
- Participated in Agile Methodology development life cycle.
- Created process models and SAIL forms.
- Designed Reports, Records and news feed.
- Handled users and groups management for this application.
- Created expression rules, constants, and query rules
- Smoke tested the developed units.

#### **Key project**

**Project – LOS (Loan Origination System)**

**Client – HSBC**

**Position – Appian Developer**

**Technology - Appian**

**Environment - Appian 20.1**

**Period – Nov 2020 to Feb 2021**

#### **Project Description**

Loan origination is the process by which a borrower applies for a new loan, and a lender processes that application. Origination generally includes all the steps from taking a loan application up to disbursement of funds. For mortgages, there is a specific mortgage origination process.

#### **Responsibility**

- Active participation in overall architecture and process design.
- Analyzing user stories, designing and developing application modules.
- Created process models and SAIL forms.
- Designed Reports, Records and news feed.
- Designed Reports for orders, transactions and invoices.
- Handled users and groups management for this application.
- Created expression rules, constants, and query rules
- Created CDTs as per the database schema design

#### **Key project**

**Project – Client On boarding Account and SSI Maintenance Tool (COAST)**

**Client – HSBC**

**Position – Software Engineer**

**Period – Aug 2020 to Nov 2020**

**Environment - Appian 20.3**

#### **Project Description**

Project Description: The Customer On boarding Application allows managing the process related to three modules: Adding the customers, amending the existing customers and deleting the existing customers. Customer here can be any individual or any organization. It is a multi-region cross asset class global workflow tool. It creates and maintains client trading accounts and settlement information for all asset classes trading market products.

#### **Responsibility**

- Leading Product Application in Appian of 5 members.
- Created Appian Objects Process model, Interface, Records and Reports, Sites.
- Participated in Agile Methodology development life cycle.
- Created CDTs as per the database schema design.
- Active participation in overall architecture and process design.
- Unit tested the developed units.
- Created BPM workflows in Appian using the process modeler.
- Followed Appian best practices.
- Configured security on User and groups

#### **Key project**

**Project –CROCHETDSR**

**Client: Crochet**

**Position-Software Engineer**

**Period-March 2020 to July 2020**

**Environment - Appian 20.2**

#### **Project Description**

the DSR (Daily Status Reporting) Application will serve as an active replacement for the DSR application built in PHP used by the organization. This application will automate the process of emailing the same status to the managers separately from filling the timesheet. The application can also be helpful in maintaining the project groups and manager groups. Any update in task status or timesheet status will be notified to respective users via email.

### **Responsibility**

- Active participation in overall architecture and process design.
- Analyzing user stories, designing and developing application modules.
- Created process models and SAIL forms.
- Designed Reports, Records and news feed.
- Handled users and groups management for this application.
- Created expression rules, constants, and query rules
- Created CDTs as per the database schema design.

## **Persistent systems, Pune July 2018 | Software Engineer**

### **Key project**

**Project - Skill-Share Application**

**Client - IBM Position – Software**

**Engineer Period - July 2018**

**Environment: Appian 19.2**

### **Project Description**

Skill-Share (A Forever Learning Platform) is a website where users can share their knowledge and read the posted data of another user. The goal behind this website is to provide open platform to everyone to post any kind of data in terms of technical as well as non-technical. Advantage of this website is for any non-technical person can share their knowledge without creating a website

### **Responsibility**

- Involved in Requirement gathering and Analysis.
- Created CDTs as per the database schema design
- Executed processes for analysis, designing and development of scalable solutions.
- Followed Appian best practices.
- Followed Agile Methodology.
- Configured process model and records.
- Created Sites pages and reports.
- Involved in exporting the application to higher environments.
- Leading and motivating workforce; imparting continuous on job training for accomplishing greater operational effectiveness / efficiencies.

## **Indigo Airline, Pune Nov 2017 | Software Engineer**

### **Key project**

**Project - Flight Management**

**Position – Database Administrator**

**Period – Nov 2017 – Jun 2018**

**Environment – MySQL**

### **Project Description**

The Flight Management Application is used to manage data of passengers and flight scheduling. In the case of IROP (In regular Operational Moves) we have manage changes in Alternative available flights for passengers and timing of round trips by maintaining database details of passengers. My role is to add flights in database with proper information of passengers as well as delete flights and provide alternative flights according to user requirements

### **Responsibility**

- Monitor database activity
- Add flights in Database with all passenger details
- Delete or modify flight according to user preference
- In the case of IROP (In regular Operational Moves) Provide connected flights to user by verifying data in database



