



Nita Rukade

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📅 19/11/1997

PROFILE

3+years of experience in salesforce as an Administrator/Support and CPQ, Certified Admin 201 and PD1. Able to troubleshoot and fix issues with a good attitude. Self-driven and team-oriented and collaborative work style.

CERTIFICATES

Certified Administrator Admin-201

ROLE

Senior Associate Analyst

EDUCATION

B.E (2015-2019)

[Computer Science & Engineering]

PROJECTS

1. 10x genomics

Role - Administrator / Support/ CPQ

Responsibilities

- Worked on various standard objects Account, Contact, Opportunity, and Quote
- Product Configuration Attribute, Product Rule, Configuration Rule Summary Variable
- Basic custom action and buttons
- Product bundle, features, options, Option Constraints
- Subscription product and Pricing Method and structure
- Pricing rule, Discounting Tiers, Discounting schedule
- Basic of contracts
- Quote Templates, Template content & Sections

2. Pandora-SXM Application Support Services (Present)

Role- Administrator / Support

Description - Pandora is an American subscription-based music streaming service owned by Sirius XM Holdings.

Responsibilities

- Extensive working experience in the User management process.
- User onboarding and off-boarding requests, Created Permission sets, Profiles Matrix, Roles, BPO approvals matrix for user management, dashboards, reports, security settings, applications, OWD, Sharing rules, and Single Sign-on.
- Creation of SOP which includes the approval matrix for creating and granting access to users, SOX reports
- Worked on different scenarios for sharing records using Data Security Model among different Users.
- Created Validation Rules, Formula Fields, Work-flows, Custom Objects, Custom fields, tabs, and Record Types.

3. Salesforce Application Management Support (Infinera Corporation)

Role- Administrator / Support

Description - The basic idea of the project is to maintain Service Entitlements in Salesforce which is present in the SAP system with the help of middleware. SF creates entitlements based on the data available on SAP with Service Contacts and line items.

Responsibilities

- Extensive working experience in User management tasks.
- The administrator of the Salesforce environment; responsibilities include customizing and implementing profiles, roles, custom objects, custom fields, page layouts, Email Templates, workflow, validation rules, approvals, dashboards, reports, security settings, and applications, OWD, Sharing rules, Role Hierarchy, etc
- Creating / provisioning of user-profiles
- Deactivating users due to either their departing from the company or transferring to a new job that does not require SFDC access
- Created Validation Rules, Formula Fields, Work-flows, Custom Objects, Custom fields, tabs, and Record Types.
- Manage all processes that impact / relate to Salesforce.com