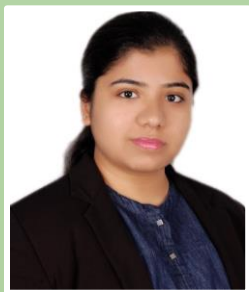


NIDHI KUMARI AGARWAL

Business Analyst
Implementation Specialists



Financial Reporting + Dashboards + Data Models
+ SAP SD (ERP) + SharePoint (EIM) + MS Teams

RTBMA Certified!

CONTACT DETAILS

+91 – 8260453119
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www.linkedin.com/in/nidhiagarwal51/

SKILLS

BUSINESS ANALYST

Requirement Gathering, Gap Analysis, Solutioning

DATA MANAGEMENT

Data Gathering, Cleaning, Mapping, Modelling

REPORTING MANAGEMENT

Technical designing, Dashboards, Validation

PROCESS MANAGEMENT

Process Flow Alignment, Agile, SDLC, Waterfall

TEST MANAGEMENT

Quality Assurance, SIT, UAT, Defect Management

MOCK-UPS & DOCUMENTATIONS

UI Wireframes, BRD, FRD, HLD, Client Demos

INDUSTRY EXPERIENCE

- Retail
- E-commerce
- Energy, Oil & Gas
- Information Technology

QUALIFICATIONS

- Apptio RTBMA Certification – 2019
- SAP SD, SharePoint (Functional), MS Teams – (2017 to 2019 On-The Job Learnings)
- M.B.A. (Finance, Operations & Strategy) – CGPA 8.4 (2017 – KSOM, Bhubaneswar)
- B.Tech (Electronics and Tele-communication) – CGPA 8.4 (2016 – KIIT, Bhubaneswar)

RESUME

As Business Analyst, I tend to make life easy by managing end-to-end project activity starting from proposal documentation, requirement gathering, requirement elicitation, development planning, internal functional testing, system integration testing, UAT management with clients, user manual documentation, training and demo to users, Go-Live, HyperCare management, transition to support.

Handling overseas and remote project, Quick Learner, Leadership, Teamwork and Initiative taking ability.

Languages known – English and Hindi (Reading, Writing and Speaking).

WORK EXPERIENCE

Apptio (India) – Implementation Specialists

Oct' 2019 – Present
Recognized Technology Business Management Analyst (RTBMA) Certified (2019)



Understand **functional and business requirements** from either the client of Apptio delivery team and translate into a technical design for Cost Transparency, Telco Insights, IT Planning etc.

Understand, validate and manipulate multiple **financial datasets** (Cost, Budget, OpEx, CapEx, Applications, Servers, Storage, etc) in preparation to load into TBM Studio.

Configure, test, & document Apptio dashboards, **interactive reports** along with underlying **relationship data models**.

CGI – Associate Business Analyst

June 2017
- Oct' 2019



Project (Oil & Gas) – Automated SharePoint Quality Assurance Reporting, MS Teams Reporting, MS Teams Provisioning App, MS Team & O365 owner certification process, MS Teams & O365 deletion process, and **Automated Permission Management** on SharePoint (Functional) along with knowledge base for ChatBot.

Project (Retail & Tele-communication) – Retail Product Portal on SAP (SD) + Hybris E-commerce

I focused on **Pricing and reports** which included working on scenarios and testing from SAP DEV/QA system, Hybris Backoffice, and **Hybris UI Storefront**. Also contributed in **order creation** testing in UI Frontend along with **Article/material creation, sales order to cash cycle**, and other SD Process in SAP.

Enterprise Level Projects	Technology	Industry
Automated Reporting & Dashboards	SharePoint (Functional)	Oil & Gas + Information Management
Automated Permission Management	SharePoint (Permissions)	Information Management
Retail Product E-commerce Portal	SAP (SD) + Hybris	E-Commerce + Tele-communication

Jan' 2017 -
June 2017



CGI – Project Intern (6 months)

During Internship, I was a part of SAP innovation team where I worked on **POC preparation** on Impact Analysis on **migration from SAP ERP to SAP S/4 HANA** with the help of external tool.

May 2016 -
June 2016



Beroe Inc. – Risk Analyst (Internship – 2 months)

Project - Risks from a **Financial and Supply Chain** Perspective
As an Intern, I worked on global supply chain and risk assessment.
Skills –

- Supply Chain Risk
- Financial Ratios and its Application
- Impact of Merger and Acquisition on Supply Chain
- Alternate suppliers search
- Data Extraction from Panjiva & Factiva.