** **PIKUDA S**

**Senior Business Systems Analyst**

**Phone: 201-877-9317**

A self - motivated and purpose - oriented Senior Business Systems Analyst with **8 years of experience working in various capacities across Banking, Mortgage, Capital Markets, Payments, Finance and Wealth/Asset Management domains**. Skilled at **gathering business and technical requirements from stakeholders**, **conducting business process/data analysis, and assessing risks and risks impact** for the implementation of **cutting-edge software applications** under various **Software Development Life cycle (SDLC) frameworks** such as **Waterfall, Scrum, and SAFe**

**Professional Summary:**

* Extensive knowledge in **Anti Money Laundering Process**, **Small Business** **Loans,** and **Delinquencies,** **Identity Access Management, Identity Access Governance, Risk-Based Access**
* Experience in **Capital Markets, Banking, Wealth Management** and **Financial Services industry** with excellent understanding of financial products like **Fixed Income, Equities, Derivatives (Swaps, Options and Futures), Mutual Funds, ETFs, FOREX** and Risk analysis of Investments **using historical simulation method, variance-covariance method**, **Monte Carlo simulation** and **Option Greeks**
* knowledge of the Banking sector’s regulatory and compliance acts relating to the fraudulent practices like **Bank Secrecy Act**, Sarbanes Oxley Act **(SOX)**, **Suspicious Activity Report**, **Currency Transaction Report**, **Know Your Customer,** **Enhanced Due Diligence**, **GDPR, Bank Regulations Act, CCPA,** and **AML** laws, regulations, and procedures

# Knowledge of Mortgage Loan Origination Systems, Loan Servicing, Payment Card Industry, Data Security Standards (PCI, DSS), and PA DSS requirements and compliances

# Knowledge in creating Data Requirements Specification (DRS), Project Charter, Project plan and RACI matrix thereby

# Possessing a broad knowledge of Documenting and Presenting the deliverables at every milestone of the project

* Teamed up with various Business and Technical Stakeholders to elicit **Functional and Non-Functional requirements** by performing a variety of **Requirement Elicitation** techniques such as **Stakeholder Analysis**, **Interview, Brainstorming, JAD sessions, Requirements Workshop, Survey/Questionnaire, Document Analysis, Focus Groups,** etc.

# Experienced in conducting Feasibility studies, Risk Analysis, Cost-Benefit Analysis, and Impact Analysis, PARETO analysis to analyze the needs of a project; Performed GAP Analysis to understand AS-IS and TO-BE of the business processes

* Expertise in creating and documenting project artifacts such as **Business Requirements Document (BRD),** **Functional Specification Document (FSD),** **Functional Requirement Document** **(FRD),** **Use Case Documentation**, **Business Rules Spreadsheet**, **Data Mapping Document,** and **Systems Requirements Specification** document as to when needed

# Experienced in conducting Feasibility studies, Risk Analysis, Cost-Benefit Analysis, and Impact Analysis, PARETO analysis to analyze the needs of a project; Performed GAP Analysis to understand AS-IS and TO-BE of the business processes

# Improved the teams’ competencies by creating Work Breakdown Structures (WBS) and Critical Path Analysis (CPA)

# knowledge of Waterfall, Waterfall-Agile (Hybrid), Agile (Scrum) framework including Scrum Ceremonies: Sprint Planning meeting, Daily Scrum, Sprint Review Meeting, Sprint Retrospective, partook in Product Vision Meetings, Backlog Grooming

# Efficiently documented various Scrum Artifacts such as Product Backlog, Release Backlog, Sprint Backlog and Information Radiators like Sprint Burn-up - Burn-down charts, and Control charts

# In-depth knowledge in writing Acceptance Criteria and User Stories along with aiding product owner in determining Minimum Viable Product (MVF), Minimum Requirement feature (MRF) and Minimum Marketable Feature (MMF)

* Collaborated with the product owner and the teams in writing **Definition of Ready (DOR)** and **Definition of Done (DOD)**
* Substantial knowledge of best **Agile** testing practices such as **Test-Driven Development** (**TDD**), **Acceptance Test-Driven Development** (**ATDD**), **Behavior-Driven Development** (**BDD**), and **continuous integration** of the Shippable Product
* Proficient in creating **Unified Modeling Language** (**UML**) **diagrams**: **Use Case diagram**, **Activity diagram,** **Sequence diagram** using **MS Visio** and **Lucid Charts** for clarity of the project and communicating the same with the teams
* Experience in various data retrieving, data validation and data extraction process using **SQL** queries to interpret documents that contain results from databases to conduct a deeper analysis of the data stored in **Relational databases**
* Explicit insight and knowledge of **Data** **warehouse implementation**, **Extract-Transformation-Load** (**ETL)** **process**, **Data Profiling**, **Data Cleansing**, **Data Mining,** **data quality assessment, data integration** and **validation**, **Data Mapping**, **Data Migration** experience in implementing **Databases**, **ODS**, **Data** **marts**, **Data** **integration**; knowledge of **Schemas**, **OLTP,** and **OLAP** **operations**
* Experienced with **Intelligence (BI)** tools like **Informatica PowerCenter’s (IPC) Designer & Workflow Manager**

# Skilled in identifying various Entities and their Relationships, created Entity-Relationship Diagrams (ER), associated Conceptual and Logical Data Model to define the required objects accurately (without any Redundancy) in the Database

* Solid knowledge on **Three-Tier Architecture** and usingvarious web services like **Simple Object Access Protocol** (SOAP), **Representational State Transfer (REST)**, **Extensible Markup Language (XML)** for successful systems communications
* Experienced in **API testing** using **Postman** and **SoapUI** used **Swagger** for **API documentation**
* Strong Experience in **Smoke testing**, **Functional Testing**, **Performance** **testing** for the high structural and complex systems
* Liaised with the development team to design & implement **Test Plans, Test Scenarios, Test cases** and performed **Black-box Testing, System Testing, UI Testing, Integration Testing, Regression Testing, User Acceptance Testing (UAT), Load/Stress Testing & Sanity Testing and Usability Testing** using testing tools and bug detecting tools **like HP-ALM, HP-QC, and JIRA-Zephyr;** Involved in **Bug and Defect tracking** and their resolvement
* Maintained the **Requirement Traceability Matrix** (**RTM**) to check functionalities coverage with test cases
* Leveraged **collaboration and interactive tools** like **Confluence** and **SharePoint** to improvise team’s communication
* Experienced in using reporting tools like **SQL Server Reporting Service (SSRS), Tableau** to create interactive dashboards and reports like **heat maps, bar graphs, pie charts**, and **pivot tables** to derive business insights from **OLAP** cube and used **Tableau** **connectors** to embed insights to dashboards

**Technical Expertise:**

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| --- | --- |
| FINANCE DOMAIN KNOWLEDGE | Portfolio Management/ optimization, Asset Price Modeling, Equities, Fixed Income and Derivative securities, Dodd-Frank Act, Sarbanes Oxley Act (SOX), LIBOR, BASEL Accords |
| SOFTWARE DEVELOPMENT LIFE CYCLE | Kanban, Agile-Scrum, Waterfall - Agile hybrid, Waterfall, RUP, SAFe |
| BUSINESS SKILLS | Financial Modelling, Forecasting and Budgeting, DCF Analysis and Business Valuation, ROI Analysis, Release Planning, Change Management, Competitive Analysis, Risk Management, User Testing, Conflict Resolution |
| BUSINESS MODELLING TOOLS | Lucid Chart, MS Visio, Rational Rose, Balsamiq Mockups, draw.io |
| PROJECT MANAGEMENT, TESTING AND PERFOMANCE TOOLS | JIRA, HP ALM, HP-QC, Confluence, Cucumber, MS Project, MS SharePoint, JMeter, Jenkins, Soap UI, Swagger, Postman, Load Runner |
| BI AND REPORTING TOOLS | IBM Cognos, Tableau, MS Power BI, MS Office Suite (Excel, Word, PowerPoint, Access) |
| ARCHITECTURE / FRAMEWORK | Service Oriented Architecture (SOA), Microservices N - Tier Architecture, 3 Tier Architecture, |
| SERVER TECHNOLOGIES AND DATABASES | Apache Web server, WebLogic App server, IBM WebSphere App server, IBM Connect Direct, IBM HTTP Server, Oracle App server, Oracle HTTP Server, Oracle SOA-Suite (Forms & reports) |
| DATA WAREHOUSING | Data Modeling, ETL, Data Marts, ODS |
| PROGRAMING LANGUAGES | Python, HTML, HTML5, Dot Net, JAVA, CSS, Batch script, C++, YAML, Shell Script, COBOL, XML, JSON |

**Professional Experience**:

**Client: The Vanguard Group, Malvern PA Date: Oct 2019 to Present**

**Role: Senior Business Systems Analyst** The project relates to a data transaction processing system that receives electronic data transaction request messages from client computers experiencing varying latencies to perform transactions on different financial instruments e.g. Global Government Bonds (T-Bills, T-Notes, T-Bonds, TIPS), Municipal Bonds, and Fixed Income Securitization such as Commercial Paper (ABCP, CDO, CMO), Derivatives (Futures, Swaps, Options), Mortgage Backed Securities (MBS), Credit Derivatives, Convertible bonds, etc. The disparity is mitigated by buffering or otherwise grouping or collecting electronic data transaction request messages into a bucket, group, set, or other collection i.e. automatically, temporally proximate competing messages together as they are received and subsequently arbitrating in the aim of reducing latencies

**Responsibilities:**

* Aided Project Managers in attaining the **Scope, Milestones, Objectives, Roadmap** and **Vision** of the project
* Defined various key business processes for the Market business process owners and identified the critical data elements that require for monitoring data quality issues
* Structured **JAD and Brainstorming sessions**, **workshops to** understand end user requirements; prepared **agenda** and facilitated the meetings with the SMEs, product owner & stakeholders to **elicit requirements**, document outcomes, and capture **Minutes of Meetings**
* Executed **source system exploration and consolidated data** from several sources with data **cleansing and validations**
* Employed **GAP analysis**to identify redundant source fields, additional target fields and transformation logics
* End-to-end management of Data Quality exceptions, working with Finance & Risk partners to determine root cause, requirements, resolution, and validation to ensure data integrity
* Prepared **Data Mapping Specification** document to map the source and target data including necessary business transformation logics
* Assisted in **data integration**by using different **transformations like joiner, filter, expression, sort, aggregator and look up**in the **Informatica Power Center**along with creating **Mapplets**
* Formulated data migration approach through assisting DB architects in modelling **Bus Architecture**, designing **Snowflake Schema** and preparing **E-R Diagrams** to comprehend targeted data warehouse
* Assisted in performing **Data Normalization** process to eliminate data redundancy and faster query processing
* Created **Use Case Diagrams, UML Diagrams, Activity Diagrams, built Wireframes and Mockups** using **Balsamiq** to develop a better understanding of Business Processes involved
* **Maintained APIs** between the internet and virtual cloud using **Amazon API Gateway** to allow for a well-ordered communication between the application and external devices (browser, phone, tablets)
* Comprehensively used Project Collaboration tools like **JIRA**and**HP-ALM** to capture and manage **User stories** and actively took part in Scrum Ceremonies while aiding in prioritizing features using **Moscow** model
* Thorough authorized system users and permissions for the enhancement in the **Identity and Access Management console** based on **Workflow** and **Business Rules**
* Assisted **Pre - UAT** sessions with SME, business owners and business users by providing information regarding system behavior and preparing **Training Manuals** regarding functionality of the new system
* Managed **Product Backlog** utilizing **JIRA** with the assistance of Product owner and Scrum development unit, also generated **Velocity, Sprint Burn-up and Burn-down** **Chart** reports to evaluate the performance of the project
* Aided the scrum team in **Hybrid Slicing (Vertical and Horizontal)** of user stories. **Slicing** performed was based on Data types and Parameters as well as Workflow and Business Rules
* Worked with the Product Owner during the **Sprint Review Meeting** for the release of **Potential Shippable Product Increment (PSPI)**and help decide which feature is DONE and satisfied using the **acceptance criteria**
* Engaged in Batch job **error debug**and handling, Batch jobs design, Batch Group design, **schema exports** imports using metadata manager and overseeing data team workshops for documentation & reporting
* Involved in **Business Process Re-engineering** through workflow diagrams and other methods
* Produced the **Requirements Traceability Matrix (RTM)** and handled mitigation process and developed fixes, retested fixes, defects/bugs tracking, **issue log** and tracked progress for team members of project through completion
* Created various **dashboards** and **ad-hoc reports** using **Tableau** promoting business insights and trend analysis

**Environment:** Agile-Scrum, JIRA, Informatica PowerCenter, XML, SOAP, JAVA, MS Outlook, HP QC, SharePoint, HP LoadRunner, Balsamiq, MS Visio, MySQL, Amazon Redshift, RESTful, MS Project, Web Services, MS Excel, Tableau, SQL, MS Outlook, MS PowerPoint

**Client: American Express, Phoenix AZ Date: June 2018 to Sept 2019**

**Role: Senior Business Systems Analyst**

**Description:** The project was centered in fraud management in which a payment request is received, and it generates a payment request hash by cryptographically processing the payment request using a hashing algorithm. The system will invoke a fraud reporting smart contract by passing the payment request hash and a public blockchain address to the fraud reporting smart contract while querying a local blockchain database to locate a fraud report matching the payment request hash to determine whether the payment request has been previously reported as fraud. In response to the payment request hash not matching the fraud report, the fraud reporting smart contract is configured to write the payment request hash to the blockchain as a second fraud report

**Responsibilities:**

* Delivered SME inputs on verdicts and significances vis-à-vis **Role Based Access Control RBAC**; Worked with members of the application development teams to design and integrate applications with **Role-Based Access Control system RBAC**
* Worked with **AML** Investigators, Analysts, and Auditors in recognizing the **process flows** to improve the **workflow** to develop a Case Management Tool
* Preserved compliances by ensuring that the organization’s regulations, policies, procedures comply with work including **Bank Secrecy Act(BSA), Anti Money laundering (AML), BASEL III, Sarbanes Oxley Act (SOX), Know your Customer(KYC),  Enhanced Due Diligence(EDD), CDD,** and **Customer Identification Program(CIP) and** regulations
* Performed **GAP analysis** by reviewing the existing **AS-IS** process, proposing possible areas to improve to achieve the **TO-BE** system
* Ensured there was the establishment of **Process Alignment** between **Business Process Objectives**, **Performance Measures** with organizational objectives and strategies to avoid conflicts and inept activities
* Facilitated **JAD** sessions, **interviews** using various techniques from **BABOK** with **SMEs & PO** to better understand requirements of **AML Process** starting from false positives and alerts to filing the **SAR reports**
* Participated in the **Pre-PI** and **Post-PI Planning** activities
* Conducted **market research** on features that could add weightage in the future and can be used by the AML Investigators
* Transcribed **user stories** and **acceptance criteria** and crisscross if they passed the criteria of **INVEST** rule
* Worked closely with **product owner** in effectively maintaining and prioritizing the **Product Backlog** and **release plan**.
* Facilitated Knowledge Transfer sessions between the team leveraging **JIRA** for project planning, scheduling, **drafting epics, stories, sprint burn up, burn down charts,** and **status reporting** while using **KANBAN** board for the visual flow of the process
* Facilitate **(Agile) scrum meetings, mid sprint checkup, enforcing timeboxing** along with responding to impediments
* Created detailed **Use cases, BPMN flows, Functional Specifications, UML diagrams** to remove ambiguity of the requirements communicated by clients or SMEs leveraging **VISIO**
* Created **Data Mapping artifacts** for the source and target data fields that are being populated automatically by the system like alerts, tables**, CTR list**, transaction reports, **KYC** information, and also applying **transformation logic** where required and was responsible for assessing the cross impacts as a part of project support
* Executed **SQL queries** including complex joins and multi-level filters by leveraging **MS SQL** on large data sets for **exploratory analysis, research analysis**, **extracting data** and **ad-hoc reporting, KPI reporting**
* Used **Balsamiq mockups** for making high and low fidelity **wireframes** and **mockups** for **UI/UX**
* Assisted in **SOA** by determining along with the team how the best requirements and Business Rules can be crafted and grouped for maximum efficiency and visibility during **SOA (Service oriented architecture)**
* Assisted the project management team in identifying/mitigating project risks and analyze/streamline **KPI’s**, business processes, workflows, and project scheduling
* Collaborated with Release Train Engineers (RTE) to compile **team PI Performance Measures (TPPM)** and tracked committed and **stretch PI** objectives to showcase the delivery reliability of various teams on the **Agile Release Train (ART)**
* Instigated communication using Rest with data type **XML/JSON**, **documented API’s on Swagger** and **web service requests** **and responses**; took part in **API/ Webservice testing** and leveraged **SOAP UI** for load and performance testing of web APIs.
* Familiar with **UI** development which was designed and developed in **Java** and **JavaScript** including **REST Interfaces**
* Used **SharePoint** as a collaboration tool for Knowledge sharing, Artifacts sharing, and as a communication tool
* Assisted stakeholders in defining the boosting of incident deflection to reduce the rate of creating incidents and volume.
* Developed and documented several Incident Management process models, SLA’s for the role of Incident Manager
* Facilitated **UAT** sessions and Performing **UAT** requirements analysis, write and execute **UAT** scenarios
* Leveraged **Tableau**, **Excel V-lookups** and **Pivot Tables, VBA** for building **KPI** dashboards, ad-hoc reporting, automating project status and getting insights from data for business needs

**Environment:** SAFe, microsoft.NET, ASP.NET, Microsoft IIS9.0, Azure Cloud, ASP.NET, PowerShell, JIRA, BPMN, MS Project, MS Visio, Balsamiq, SOA, Tableau, Postman, MS SQL , UiPath, MS Office (Word, PowerPoint),  QC ALM, HP LoadRunner, YAML Files, Distributed Systems, Microservices, SharePoint, MS Project

**Client: JPMC, Wilmington DE Date: Sept 2016 to May 2018**

**Role: Business Systems Analyst**

**Description:** The scope of the project involved developing the Digital Mortgage Web Application, to automate Mortgage Loan Origination Process from Origination to Closing process. This application would provide transparency through various stages of the Mortgage Lifecycle like processing, underwriting, document verification, Mortgage insurance, property analysis, condition negotiations, e-signing, and title recording

**Responsibilities:**

* Actively involved with various cross-functional teams in upfront **planning**, **designing**, development and **testing phases**
* Assisted in generating a streamline process to understand the various steps in the **Loan Lifecycle** and desired functionality of the new system by interacting with users, SMEs, stakeholders, lenders, underwriters
* Identified and analyzed needs for various functionalities by using various techniques such as Document Analysis, Focus Groups, and Interviews with Subject Matter Experts (SMEs) and project stakeholders
* Performed **GAP Analysis** by understanding the current **AS-IS** business process and proposed **TO-BE** business process and created **Business Process Model and Notation (BPMN)** document using Microsoft Visio
* Assisted in elaboration of epics into user stories in Product Backlog Grooming Session so that stories are granular
* Established junction objects to maintain **many-to-many relationships** and **defined lookup and master-detail relationships** for the various **loan workout rules**to incorporate business logic and compliance into the application
* Developed several activity and sequence diagrams with swimlanes and UML components to show **entity relationship diagrams (ERD)** using **Lucid chart** and **Microsoft Visio** for the developers and data architects
* Prepared the function flow of application; by creating High fidelity Wireframes and **Mockups** using **Balsamiq**.
* Conducted **end-to-end data validation** of **data flow**, created the **Data Mapping Document** for defining data flow between data source and target along with business rules; assisted **ETL** developers to prepare **ETL routines** to conduct the process.
* Written and executed **SQL queries** to perform various types of analysis like **data analysis, data validation** using different types of **Joins**, **Subqueries** and **Aggregate functions** on **Oracle 12c DB**
* Used **Tableau** to generate **credit check reports** and **application status reports**
* Designed **API technical documents** and conducted **API designs sessions** to understand their functional features of **REST**, **HTTP**, **XML** using **Postman** and worked on **developing API integration documentation** using **Swagger**
* Worked with the **QA team** for validating Test Plan and Test Cases for **Integration testing, Regression Testing, Whitebox** **Testing, black Box Testing, Smoke Testing** and assisted in facilitating **User Acceptance Testing (UAT)**

**Environment:**  Agile-Scrum, MS Office, MS Visio, MS Project, SharePoint, Balsamiq, Magento 2.0, HP ALM, Web Services, REST, SOA, HTML, HTTP, XML Web Method WSDL, Tableau, Oracle 12c, SQL, Postman, Swagger, JIRA, Confluence

**Client**: **State Street Bank, Boston MA**  **Date: Nov 2015 to April 2016**

**Role: Business Systems Analyst**

This project relates to creating a secure, decentralized, cloud-based network or physical/virtual infrastructure that enables the payments industry to redefine payment processing and information sharing. This network addresses key pain points by reducing payment delays and touch points, realizing faster and comprehensive payment tracking, real-time sanctions, AML and fraud management tools

**Responsibilities:**

* Functioned as the **primary liaison** between business line, operations and the technical teams
* Gathered **business requirements** by conducting different elicitation techniques like **JAD sessions, requirement workshops, surveys, research,** and one-on-one **interviews** with **stakeholders**
* Assisted the project manager in different **project management** tasks such as **project scoping, defining business needs, resource scheduling/budgeting, portfolio reporting, status reporting, project planning**, **change management,** and identification of missing roles/resources and resolution of same
* Engaged in documentation of **Business Requirements Document (BRD)**, and short papers as required
* Worked on **SharePoint 2013** for content management and **Office 365** for correspondence
* Conducted and led requirements planning session with multiple stakeholders and **AML application development sessions** with the SMEs and development team
* Created **Functional Specification Document (FSD)** including **business process flow diagrams, business process mapping,** and **Business Use cases** to better understand the overall process flow and user
* Created **data mapping spreadsheets** for sourcing and landing data by defining **data source**, **data target, data conversion rules, business rules** and **exceptions rules** to set-up the **data load process**
* Analyzed and validated data by running **SQL queries** in **Oracle database**
* Published **reports** by analyzing the data and reported to the senior level managementby using **Cognos**
* Tracked individual process model and documented changes for implementing **business process re-engineering**
* Conducted **Feasibility analysis, Impact Analysis, Cost/Benefit analysis,** and **ROI analysis** to assess the potential implication of changes including cost & benefit, and documented **new business rules, functions and requirements**
* Prepared recommendations for **process changes,** **technological and business solutions** based on project requirements
* Involved in the change management process and taking sign-offs from stakeholders
* Constructed **SQL queries** to extract & analyze data in Oracle database responding to data requests from the stakeholders
* Utilized **Team Foundation Server** **(TFS)** to identify bugs
* Involved in preparation of **UAT test plan, test scenarios, test cases, testing cycle schedules,** and implemented them with the QA team
* Worked with the product owner during the **Sprint Review Meeting** for the release of the **PSPI** and help decide which feature is **DONE**

**Environment:** Waterfall-Scrum, Oracle SQL, MS SharePoint, MS Visio, MS Word, MS Excel, MS PowerPoint, Team Foundation Server, MS Project, Google Analytics, Cognos

**Client: Zenith Bank, Lagos NG. Date: May 2013 to Nov 2015**

**Role:Business Analyst/ Tester**

**Description:** The project initiative was to migrate from existing isolated systems to a common Web Based application across its various domains like Zenith Home Mortgage, Zenith Financial and Consumer Credit Group to increase consistency, efficiency and market share. The system had to be modular, flexible, agile, easy to use and maintain, consistent and have higher value customer and client experience

**Responsibilities:**

* Conducted extensive **GAP analysis** by identifying the **AS-IS** and **TO-BE** ‘s for the **business process** vision and process flows
* Performed Document Analysis, Interface Analysis and reviewed the Project Scope to thoroughly understand the project
* Elicited Requirements from the business stakeholders through **Interviews** and conducted **JAD sessions** with Subject Matter Experts, Stakeholders, Human Resources Team, and Development Team
* Validated the requirements from both previous independent platforms are included in the new centralized platform, along with more security, user-friendly environment, faster performance & with more convenience
* Interacted with clients to assess needs, identify key challenges, and define project scope and deliverables; Performed Problem Analysis, Research Solutions & presented recommendations
* Developed electronic records management best practices and procedures for Document Management services by FileNet
* Assisted Sr. Business Analyst in creating **Business requirement document** and **Functional requirement specification**
* Assisted and worked with Project manager in creating and assigning tasks through WBS (work breakdown structure
* Involved in **Conceptual and Logical data modeling**, user **database schema design** documentation and modification of **triggers, scripts, stored procedures** in database servers
* Created High Fidelity Prototypes of Application User Interfaces using **Wireframes** and **Mock-ups** with focused attention to detail in enriching User Experience and User Interaction
* Assessed business priorities and advised business units by assisting in performing **Risk Analysis**
* Assisted in increasing **Data Integrity** by performing **Data Normalization** and adding **Data Verification and Validity**
* Worked with the lead on the project establishing QA processes, defining roles, developing test plan templates, defect tracking, troubleshooting & debugging of the application, coordination among team members and management of work assignments, creating status reports periodically and provided direction and leadership with strong interpersonal and team building skills
* Designed **Test Plans** and **Test Cases** for **User Acceptance Testing (UAT)** and **performed performance** **testing** including **load and stress testing** with the help of QA teams to identify performance and related vulnerabilities
* Collaborated with other BA/QA resources & gave weekly status reports to upper management on overall testing progress
* Evaluated and documented all test results (defects/explanations) and perform thorough analysis for variations from the expected results
* Identified any risks for tasks completion on time & informed of resource allocation issues
* Created **multiple data visualization reports** with **IBM Cognos** for the to give variable analysis of business matrices
* Used **SharePoint** for content management and document management

**Environment:** Waterfall, MS Word, MS Excel, MS PowerPoint, MS Access, MS Project, QlikView v 11.20, SQL Server, Informatica PowerCenter, SharePoint, Google Analytics, Microsoft Project, Outlook, Great Plain.

**Client: Zenith Bank, Lagos NG. Date: June 2012 to May 2013**

**Role: Financial Analyst**

**Responsibilities:**

* Provided support to Financial Planning Manager and CFO in areas of financial management, planning and business analysis
* Responsible for journal entry preparation, monthly close process, variance analysis and internal reporting
* Month-end, quarterly and year-end financial reporting, consolidation and account analysis, Preparation of general ledgers
* Developed product cost for new and existing SKU’s and system maintenance of costs additions and changes to ensure accuracy of cost
* Supported development and analysis of Annual Operating plan, Outlook and LRP processes
* Monitored general inventory levels, correct discrepancies, and communicate unusual trends
* Conducted physical inventory audits, reconciliations, and procedure compliance to safeguard company assets and provide ongoing financial reviews with local management
* Identified accounting problems, research solutions, develop/implement solutions, and present finding to management
* Assisted in preparation of new Product Authorization cost forms and assisted new product teams in costing and support
* Analyzed upcoming variance and inventory issues primarily involving cost changes and supply chain structure changes
* Ensured that the impact of significant product, packaging, and supply changes are reflected in the financial plan
* Reported, analyzed, and discuss monthly purchase price variance results
* Established strong working relation to ensure accurate decision support information is provided for management

**Environment**: Google Analytics, Microsoft Project, Microsoft Excel, Microsoft Access, Outlook, Great Plains

**Education**

* Bachelor of Science Economics (B.Sc.)- Bowen University Iwo, Nigeria
* Master of Science Finance (MS.)- University of New Haven, West Haven. CT