**Himani Soni** Contact Number: +91-9819000672

**Current Location:** Mumbai

**Date of Birth:** 05-Apr-1990 E-mail: himanisoni90@gmail.com

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| **Career Summary:** |
| * Dedicated professional with thorough knowledge of Business Processes in versatile domains with 8+ years in Business Analysis and Quality Assurance. * Demonstrated skillset to perform end-to end Business Analysis functions such as Requirement Elicitation and Documentation, Feature Demonstrations, UAT and Post Go-live Support. * Experienced in conducting GAP Analysis, Client Communication, Team Collaboration, proposing Proof of Concept for New Product Development and Enhancements, designing Management Ready Presentations and Reports, delivering Structured Walk-through’s, and imparting Training to end-user segments. * Ability to work in fast paced environment with attention to detail. * Accomplished professional with very good Analytical, Communication, Problem-Solving, Decision Making and Superior Observation and Negotiation skills to handle complex projects and meeting the deadlines. |

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| **Tool and Techniques:** | |
| **SDLC:** | Waterfall Model, Iterative Model, Agile Methodology |
| **General Tools:** | Power BI, Postman, SOAP, SQL Developer, Balsamiq, MS Visio |
| **Project & Test Management Tools:** | Azure DevOps, JIRA, Team Foundation Server (TFS), Microsoft Test Management Tool (MTM), qTest, Bugzilla |
| **SCM Tools:** | Confluence, Share Point, StarTeam |
| **Domains** | Human Resources Domain, Audit: non-Financial Products, Airline, E-Learning |

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| **Professional Experience:** |

**Current Position: Business Analyst at Rave Technologies Jan 2020**

* **Zellis  
  Project Overview: End2end Requirement Management  
  Team Size: 8-10 Jan 2020**

**Responsibilities:**

* Functional Requirement Analysis and discussion with Client/ Product Owner
* Solution approach discussion for Core product enhancement
* API Requirement Elicitation and Scoping
  + SOAP
  + REST
* Inter team/ application coordination
* Effort Estimation, Review, Negotiations
* Product and Sprint Backlog Review and Refinement
* Designing Requirement Artefacts
  + Solution document
  + Functional Requirement Document (FRD), User Stories
  + Release Notes
  + Mock-ups
* UAT, Feature Review and Demonstration
* Post-Production support to customer as required

**Previous Position: Business Analyst at Intertek India Pvt. Ltd. Mar 2017 – Jan 2020**

* **Global Supply Chain Compliance (GSCC) Application and Reports  
  Project Overview: End2end Requirement Management and Quality Assurance  
  Team Size: 13 Mar 2017 – Jan 2020 Duration: 33 Months**

**Responsibilities:**

* Client Onboarding
* Requirement Elicitation and Scoping
* Gap Analysis, Risk Analysis and Impact Analysis
* Designing Requirement Artefacts
  + Functional Requirement Document (FRD)
  + Business Requirement Document (BRD)
  + User Story
  + Flow Chart
  + Mockup
  + Wireframe
* Requirements Walkthrough with Business and internal IT team
* Test Case Review
* Feature Demonstration to Business Users and Stakeholders
* End-to-end UAT Processing and Management –
  + UAT Notification, Smoke Testing, Execution with Business Users, Defect Management and Root Cause Analysis
  + Coordination with Testing and Development teams
  + Preparation of UAT Bug and Result Analysis Reports using Power BI
* Customer Engagement track and report generation for Management via Power BI
* Change Request pipeline prioritization with Stakeholders
* Assistance to Project Manager in creating Work Breakdown Structure
* Publish Project Status with Stakeholders and other Management teams through Detailed Reports and Dashboards created using Power BI

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**Previous Position: Sr. Software Engineer at Hexaware Technologies LTD Apr 2014 to Mar 2017**

* **Additional Data Elements for AMEX Credit Card Record Type**

**Project Overview:** To test all the payment transactions with AMEX Credit Card having additional fields.

**Team Size: 9 Jan 2016 to Mar 2017 Duration: 14 Months**

* **IET with JAT Serbian Airlines (JU)**

**Project Overview:**

Requirement is to implement reciprocal Interline Electronic Ticketing (IET) agreement with JAT Serbian Airlines (JU)

With the introduction of new IET partner, AC will be able to issue tickets and perform various actions like Void/Re-issue/Check-in/PREX/FIM Exchange/Push control/Pull Control on JU coupons and vice versa.

AC will be able to issue ticket and perform various actions on JU tickets ad capture the validations in the form of Edifact messages.

**Team Size: 5 Mar 2015 to Dec 2015 Duration: 10 Months**

* **DOK at Shoot Through**

**Project Overview:** To Inhibit DOK (Document Ok) from reflecting on Boarding Pass.

**Team Size: 12 Apr 2014 Feb 2015 Duration: 11 Months**

**Responsibilities:**

* Test Plan Summary and Test Estimations preparation
* Test case preparation and execution
* Defect management
* Regression &Retesting
* Peer review
* Daily/weekly status report preparation
* QA sign off and Production testing

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**Previous Position: Functional Tester at TATA Interactive Systems Jul 2011 to Dec 2013**

* **Titan LMS: (Learning Management Systems)**

**Project overview:** Perform Functional Testing and feature walkthrough to Business Users

**Team Size: 10 Jul 2011 to Dec 2013 Duration: 29 Months**

**Responsibilities:**

* Manual - Functional Testing
* Test case preparation and execution
* Defect reporting and tracking
* Cross browser and device testing
* UAT defect analysis and reasoning
* Product walkthrough and support in maintenance to client

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| **Qualification:** | | |
| **Degree** | **Institute** | **Year** |
| BSC Comp Science | Mumbai University | 2011 |
| HSC | Maharashtra Board | 2008 |
| SSC | Maharashtra Board | 2006 |