

# SIVASANKAR S

CRM Salesforce Developer /Administrator

n Alleppey, Kerala, India.

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## **SUMMARY**

Experienced Salesforce administrator and developer. Proficient in coding and programming, experienced in upgrading, modifying, and integrating systems, and skilled in analysing company processes and developing workflows for business needs. Adept at developing, designing, and testing applications and modules.

## **EDUCATION**

- Final year of Integrated MCA under KTU University at SNGIST N.paravur, Ernakulam, Kerala, India.
  2016-2021
- Higher Secondary at T.D. Higher Secondary School, Thuravoor, Cherthala, Alappuzha, Kerala, India.
  2014-2016
- SSLC at T.D. High School, Thuravoor, Cherthala, Alappuzha, Kerala, India. 2014

#### **EXPERIENCE**

CRM Salesforce Developer Intern at IDATALYTICS LLC.
 Presently working as CRM Salesforce Developer Intern at IDATALYTICS LLC. 2021 March – Present.

## Responsibilities:

- Experience in liaising with a sales organization, preferably manufacturing/selling durable goods.
- Experience working with and developing for Salesforce Lightning framework.
- Experience in developing and working with Web Services using SOAP, JSON, REST and AJAX.
- Strong experience with web services, executing calls and interpreting responses (SOAP and/or REST).
- Competent understanding of general sales/marketing concepts to effectively communicate and work with the business partners and translate their wants into needs.
- Programming in JavaScript with proven knowledge and experience extending JavaScript libraries such as Bootstrap, jQuery, and AngularJS.
- Proven experience in producing products built using Visualforce with custom Apex page controllers and controller extensions.
- Proven experience developing using APEX and Lightning technologies, Visualforce, REST, APIs, SOQL, Javascript, CSS, and HTML.
- Associate at UNIO Official College Application.

Two-year experience as Associate in UNIO college application as part-time. 2016 -2018

## **PROJECTS**

- Main Project
  - Small Business Employee Recruiting Application (SBERA) in Salesforce.
  - Languages Used:
    Apex, Javascript, SAQL, SOQL.

- Mini Project
  - Online Schooling Organizer with Job Portal.
  - Languages Used: HTML, CSS, Javascript, MySQL.

## **SOFT SKILLS**

- Management skills.
- Communication skills.
- Interpersonal skills.

- Team player.
- Innovative Thoughts.
- Coordination skills.

## **INTERESTS**

- Social Service.
- Social Media.

- Travelling.
- Music.

## **ACTIVITIES**

• NCC, RED CROSS, Social Service Trust Executive Member, Flood Relief Coordinator.

## PERSONAL DETAILS

Date of Birth : 17-07-1997Marital Status : Single

Nationality : Indian

• Age : 23

• SEX : Male

## **DECLARATION**

I hereby declare that all the information contained in this resume is in accordance with facts or truths to the best of my knowledge. I hold the responsibility for the correctness of the said information.