**Suresha Posavalike**

**Technical Program Manager | Lead Engineer**

**Mobile : +919980792754**

**Email :sureshp10@gmail.com**

**Location : Bangalore**

**Summary**

* Experienced Technical Program Manager responsible for software release for 2 delivery Units.
* **PSM I** certified experienced Scrum Master with a keen ability to understand and build complex systems by focussing relentlessly on removing impediments from teams and delivering customer-centric products and features with overall  **10.3 Years of experience.**
* Facilitate Scrum ceremonies (**grooming**, sprint **planning**, **retrospectives**, daily scrum etc.)
* Strong understanding of multiple agile techniques, including **Scrum**, **Kanban**,
* Good experience in **Team handling**, **Risk analysis**, **Release planning**, Managing **customer escalation** with support, **sustenance** engineering & adhered to SLAs and planned patch releases.
* Interface with cross-functional teams to ensure scope, schedule, resources are aligned across the teams.
* Owning Root Cause Analysis for missed/broken fixes and proposing preventive actions
* Experienced in using project management tools like Jira & Confluence.
* Lead Teams through an important transformation from waterfall to agile, Test Driven Envelopment (TDD), Automated Deployment Pipeline using CI/CD.
* 4+ years’ experience in **leading a team** of 14 members and have been involved in **hiring**, **training,** and performance managing the team.
* Strong knowledge in web services (REST **API**) testing via Tool **Postman**/**REST** Client.
* Hands-on experience on cloud technologies including Amazon Web Services (**AWS**) and Pivotal Cloud Foundry (**PCF**)
* Experience in Python, PHP scripting language.

**Work Experience**

Company : Smarsh (Formerly Actiance)

Duration : September 2010 to March 2021

Designation : Lead Engineer

**Skills**

◽ Agile Methodologies ◽ Resource management

◽ Jira, Confluence, Rally ◽ Time management

◽ Scrum, Kanban ◽ Backlog Management

◽ Project scope & Planning ◽ User Stories, TDD,CI/CD

◽ User Acceptance Testing ◽ Process Improvement

◽ Python, PHP, Java ◽ Wireshark, Fiddler

◽ Requirements gathering ◽ Good knowledge in Linux,MySql

◽ GIT, Jenkins and Concourse ◽ Risk mitigation and Management

◽ Working knowledge on Toad, Kibana,MongoDB ◽ Result Oriented

**Roles and Responsibilities**

**Role**: Technical Program Manager and Lead Engineer

**Company**: Smarsh, Bengaluru, India

**Products:**

* ***Connected Capture (CIMS , Platform and Delivery Team) -*** Micro services based Cloud-native Application hosted in Pivotal Cloud Foundry that captures all modalities of communications (Instant Messaging, Social, and Voice/Text. The delivery is through automated quality gates and pipeline from development to production.
* Managing the Software release for the Product
* Scrum master for 3 geographically distributed teams and administered all Agile/Scrum processes including sprint **planning**, daily **scrums**, sprint **reviews**, sprint **retrospectives** and facilitated **Test-Driven Development** on all projects increasing quality; coached team members on Agile processes.
* Worked closely with Product Owners, coordinating Product backlog **grooming,** and story estimation.
* Tracked and managed product backlog, burndown **metrics**, **velocity**, and task breakdown.
* Facilitate internal communication and effective collaboration and was the point of contact for external communications
* Create and maintain JIRA dashboards to track the Projects.
* Monitored and tracked **project progress** and performance against project plans, reporting status to project stakeholders through structured communication.
* Ensured all the deliverables are up to quality standards at the end of each sprint.
* ***Socialite*** - Socialite is a cloud-based Enterprise Social Media Compliance & Archival platform that allows employees to access social media content while maintaining strict regulatory requirements.
* Managing the Software release for the Product
* Responsible for spearheading a team that handled the software development life cycle for capture and archive of Social Networking Sites.
* Direct and Lead the Development team from outside distractions and maintain focus on product backlogs.
* Building Parser using scripting languages such as Python and PHP to capture Information for Social Media Networks such as Facebook, LinkedIn, and Twitter
* Packet Analysis - Analyze and research on Social Media [FB, LinkedIn, Twitter], Greynet, iPhone and Android devices Applications, and the network traffic generated by the applications, such as Social Networking Sites, Instant Messengers etc.
* Handling disaster recovery, High Availability during failover scenarios. Handling Customer calls for troubleshooting and providing the desired updates

**Certifications**

* Professional Scrum Master (PSM 1) from Scrum.org

**Education**

* Bachelor of Engineering in Computer Science – from Vishweshwaraiah Technological University – Year 2009

**Awards**

* Most Valuable Player – Q2 2014
* Star Performer Award – Q2 2015
* People Choice Award – Q3 2016
* Better Together Recognition - Q1 and Q2 2017
* Spot Award for Agile COE – Q3 2018
* Spot Award for Agile COE – Q4 2019

**Personal Details:**

**Last Name** : Posavalike

**First Name** : Suresha

**DOB** : 13th Jan 1988

**Languages**  : English, Hindi, Kannada, Tulu, and Konkani

**Passport #** :R9076759(Valid Up to 01/21/2028)