Narendra Naik

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EDUCATION

Master of Computer Application   Sept-2014 — July-2017
KLS Gogte Institute of Technology, Belgaum

Bachelor of Computer Application   July-2011 — April-2014
SBM Jain Trust BCA & Commerce College, Belgaum

TECHNICAL SKILLS

Salesforce Administrator & Developer, SOQL, MySQL
Tools- GITHub, Jenkins, ANT Migration Tool, Jira

WORK EXPERIENCE

Accenture, Bangalore   Feb 2018 — Present
Application Development Analyst

·Working as Salesforce Administrator, Developer & Release Manager from past 2.1 years

·As a developer worked upon SFDC administration, configurations such as creation of Custom objects, Fields, Labels, Page layouts, Roles, Profiles, Validation Rules, List Views, Custom Tabs, App Builder, Metadata Records, Process Builder, Permission sets, Workflows, Approval Processes , Email Templates, Custom Report types, Assignment Rules

·Experience in data loads using apex data loader and workbench

·Experience in Salesforce Admin activities (User creation, profile assignment, permission sets, territory management)

·As a release manager I am responsible for all the release management activities such as moving the code and configurations from lower orgs to the production.

·Handled any problems / issues occurred during the production deployment.

·In depth knowledge of DevOps tool such as GitHub, Jenkins, Ant Migration Tool, Jira

·Majorly responsible for 20+ major and 15+ minor release deployments to production.

·Troubleshooted any problem occurred during the deployment process.

·Responsible for continuous delivery, release management, complete end to end release process.

·Experience in Salesforce platform production deployments in an agile environmnent.

·Involved in tickets monitoring, handling and resolving in production support.

·Supported QA testing of Salesforce.

Recognition:

·Awarded the "Face of the Month" award for demonstrating exemplary performance that has resulted in significant impact to the client.

CERTIFICATION

- **Certified Salesforce Administrator (ADM-201)**