SUCHARITA MONDAL

4x Certified Salesforce professional with 6+ years of experience

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EXPERIENCE

Technical Consultant
Salesforce.com India

📅 Dec 2021 – Ongoing   📍 Remote

- Implementing solutions for **Loan Originating System** on SF platform
- Designed and implemented integration between **Salesforce** and **TIBCO**
- Worked on **LWC**, **Aura**, **Salesforce Communities**

System Specialist
Salesforce.com India

📅 June 2020 – Dec 2021   📍 Remote

- Implemented automated process by building end to end system integration using **Mulesoft** and reduce time by **60 mins** per ticket
- Contributed in implementing **Slack bots** for internal process using Node.js and Express.js
- Handled **APAC** support team and managed Salesforce request/issues for **500+** end users

IT Analyst
Tata Consultancy Services

📅 Mar 2018 – June 2020   📍 Gurgaon, India

- Worked on **Sales Cloud, Experience Cloud and Lightning platform**
- Led the team of **5** and successfully migrated from **Classic to Lightning** for 5 different Orgs.
- Design and implemented Lightning Components, applications using aura framework and re-engineered Lightning Communities

Salesforce Developer
Manras Technologies

📅 May 2017 – Mar 2018   📍 Chandigarh, India

- Contributed in SFDC Integration using Web Service and Apex Programming
- Contributed in Apex classes, Triggers and Test classes to implement the business logic

Salesforce Developer
Matrix Marketers

📅 Sept 2016 – Apr 2017   📍 Chandigarh, India

- Executed security model, user enablement and configure business requirements

IT Trainer
LEAP Skills

📅 June 2014 – Mar 2016   📍 Delhi, India

- Development content and conducting technical training
- Contributed in developing business assessment tools using various matrices

SKILLS

- Products/Clouds

Sales Cloud | Experience Cloud

- Core and Lightning

Salesforce Admin | Apex | Aura | LWC | SFDX | JavaScript

- Integration

REST | MuleSoft | Anypoint Studio | Cloudhub

- Languages

Core Java | Python

- Version Control

GIT

CERTIFICATIONS

Salesforce Certified Admin
Salesforce Certified Advance Admin
Salesforce Certified Platform Developer - I
Salesforce Certified App Builder
Mulesoft Certified Developer - I

EDUCATION

Masters in Computer Applications
Kurukshetra University

📅 July 2010 – June 2013

Bachelor in Computer Applications
Kurukshetra University

📅 July 2007 – June 2010