

✉ gaharwar14@gmail.com 📞 +60147332670 whatsapp +918220618022

📍 B -10 -17 Shaftsbury Residences, Jalan Impact, Cyber 6, Cyberjaya, Selangor, 63000,Malaysia 🇮🇳 Indian

📅 01-05-1991 👤 Single

# Saurabh Singh

BE IT

## Summary

---

- 6.6 years of professional experience in the area of Warehouse Management Systems(JDA WMS(BY) & Prologs)
- Subject Matter expert in Redprairie Consulting for different clients across globe.
- HCL certified trainer in Redprairie warehouse management(BY).
- Good experience in handling warehouse operations and working on warehouse management systems.
- Work on functional and technical area on BY.
- Interface Mapping, Testing and supported business during Project Implementation
- Excellent logical, analytical, communication and inter-personnel skills with exceptional ability to learn new concepts / fast learner and a good team player, problem solver and ability to perform at high level to meet deadlines, adaptable to ever changing priorities.
- Excellent communication and team management skills
- Self-motivated and proactive with keen willingness to learn.
- Dedication, Innovative thinking and never give up attitude are my major strengths.
- Recieved development training in all area of jda like page builder,reports,moca comands,labels.
- Hand on experience on JDA build activity, patch implementation and installation in linux

## Work Experience

---

### Techno functional Consultant

May 2016 - Present -

HCL

Chennai( May 2016 to Nov 2018) and Malaysia(Dec 2018 to present))

Project name -DHL\_JDA MY Support

Role: Techno Functional Consultant

Client: DHL

Team Size: 10

Location: Offshore/Onshore(Chennai and Malaysia)

Duration: April 2016 – Till Date

Project Description: DHL Supply Chain provides customized logistics and industry solutions in the areas of supply chain management, warehousing, distribution, value added services and lead logistics provider services. DHL Supply Chain strives to improve the effectiveness and efficiency of the extended supply chain by providing excellence across the total process:

inbound, manufacturing, supply, distribution, after sales and reverse logistics

Role: Techno Functional Consultant

Responsibilities:

Working as a Techno Functional Consultant in support as a solution provider based on understanding the process and business requirement.

- Overall with more than 4 + years of Experience in Red Prairie Warehouse Management(BY WMS) product, supply chain & Logistics domain and currently working in Malaysia client location from Dec 2018 to present.
- Involved in different activities like incident management, problem management and change management.
- Understand the functionality of the application by going through functional requirement and giving suggestion if found any disturbances.
- Performed several testing by writing test cases for the new functionality or change in existing functionality
- Preparing end-user documents and training end-users for better understanding and working knowledge of processes.
- Knowledge transfer to the testing team members regarding Changes Made in the Application.
- Analyzing and Finding the Root causes of repeated issues and implementing the permanent solutions.
- Best communication with customer and site users by involving in Transition activities as a Transition manager when a new site is handed over to our application support
- Round the clock service provided to different customers
- Experienced in both technical and functional in Multiple Versions of Red Prairie Product starting from 2009.2 to 2019 JDA WMS
- Experienced in end to end functionality of WMS process (Inbound and Outbound process).
- Experience in Shipping, Receiving, Internal Process, and Inventory adjustment/Creation, Replenishment, DDA, Archiving, RF and Integrators.
- Experienced in page builder Development and Rollout Creation , Rollout deployment
- Worked on tools like RP Client 2009, RP Client 2010, RP Report Designer 2010, LextEdit, WinMSQL, SQL developer, Toad, and Putty.
- Involved in Technical Service Process where we support nearly 180+ plus sites worked along with DHL Global Resource for both WMS and WFM tasks.
- Patches installation on RedPrairie WMS Servers. Performed Code and Database copy for environment refresh. Import and export of integrator.
- Monitored Performance through Zabbix tool, Splunk and OEM tool taking necessary actions for resolving the event alerts.
- User accounts management, Files upload, log file management, FTP account management on RP WMD.
- WMS and RW Service restart , Citrix Publishing , both label and laser printer configuration
- Configuring and testing MQ customer queues .i.e. Deploying MQ in WMS Server as a SCP file
- Updating the new environment and server details on Client Database.

## Change consultant

Mar 2015 - Apr 2016

HCL(Pay role company-Adecco India)

chennai

Project Name: DHL JDA RedPrairie WMS

Team Size-2

Project Description:

DHL Supply Chain provides customized logistics and industry solutions in the areas of supply chain management, warehousing, distribution, value added services and lead logistics provider services. DHL Supply Chain strives to improve the effectiveness and efficiency of the extended supply chain by providing excellence across the total process: inbound, manufacturing, supply, distribution, after sales and reverse logistics.

HCL supports DHL for Technical services of RedPrairie application.

Responsibilities:

- Involved in requirement discussion with the dev team and onsite team.
- Responsible for giving sign-off from QA Testing for the release.
- Perform Manual installation of WMS

- Perform installation of WMS by CA tool
- Patches installation on RedPrairie WMD.
- Performing Code and Database copy for environment refresh.
- Monitoring Servers through zabbix tool and taking necessary actions for resolving the alerts.
- Developing Unix shell scripts for automatic monitoring of application related parameters.
- User accounts management, Files upload, log file management, FTP account management on RP WMD.
- Migration of RedPrairie Applications from RHEL5 to RHEL7 on pre-production.
- Installing/Verifying the pre-requisites in the server
- Taking Backup of Application code and Database from source server and importing into the new destination server.
- Configuring and testing MQ customer queues
- Enabling auto-start of Application on the server, Application user, FTP user & DB user creations, Application registry settings on Linux server, Printer installation on Linux/Windows servers.
- Preparing Test cases report and delivering the environments to the clients.
- Updating the new environment and server details on Client Database.

## Support Analyst

Oct 2014 - Mar 2015

HCL(Pay role company-Adecco India)

Chennai,India

Project Name: DHL Prologs WMS

Team Size-12

Project Description:

DHL is internationally renowned logistics provider and provide Warehousing/Supply Chain solutions. through-out the world with key focus on Europe. The warehousing solutions are built around specific In-house products built using technologies like PowerBuilder, JAVA, .NET and are used extensively by key customers in Europe, Asia Pacific. HCL's role involves in development and maintainance for these applications.

Application supports the physical operations of the Warehouse viz., Warehouse Management System.The warehouse operators make use of the application to perform different operations like Inbound, Storage & Outbound transactions for different customers of DHL. The satellite application Radio Frequency Mobile is integrated with the main/core application to perform mobile operations on the warehouse forklift truck. It makes use of the same Database as the core application. The RFM application has been developed on EJB, deployed on Websphere will be available on the truck mount mobile device. This application takes care of all the different Mobile operations like Putaway, Picking, Replenishment and Movement.Whenever a task is created and assigned to the Mobile operator(RFM) by the Super user(Core application). The Mobile operator on the truck confirms the assigned Inbound, Storage & Outbound tasks in the RFM application. Sometimes the Mobile operator will not be able to confirm the tasks as expected due to technical issues and data discrepancies. Those have issues have to be fixed by the Application support team.

Responsibilities:

- Technical Analyst in fixing the satellite java application (RFM) issues and solutions provision to problems.
- Implemented enhancement requests in the application which includes screen design, implementation logic and the required database calls.
- Also worked on Migration W2k3 (window 2003) server to W2K8 server (Window 2008).
- Involved in incident, problem and change management, besides prepared Root Cause Analysis for the defects which were reported in incidents.
- Change implementation post fixes of java code in the environment.
- Playing the role of senior member in the team and guided resources on enhancement and support activities.
- Part of the Maintenance & Support team that was into analysis and resolution of techno-functional issues as well as configuration changes for WMS Product
- Trained the new resources in the project.

# Education

BE(IT)	Aug 2008 - Jun 2012
Rajiv Gandhi Technical University Bhopal,India	
XII	Jul 2007 - Jun 2008
M.P. board Satna,India	
X	Jul 2005 - Jun 2006
M.P. board Satna,India	

# IT Skills

Key Skill - Techno Functional Consultation for Red Prairie (BY,JDA) WMS	Tools - JDA RP 2009 , 2010,9.1,2017,2018,2019
Database - SQL developer, Toad,lextedit,Oracle.	Language-Basic C, Core java,J2EE,
Operating System - Windows 2008, XP, 7 & 10,Linux RHEL-7	Server-IBM Websphere ,Tomcat

# Languages

English	◆ ◆ ◆ ◆ ◆	Hindi	◆ ◆ ◆ ◆ ◆
---------	-----------	-------	-----------

# Certifications

BY Functional certificate
BY
Certification carried out within the functional and technical domain of BY(JDA).

# Most Proud Of

Planning
Analyzing Issues, Decision Making, Project Management, Strategic Planning
Team Work
Collaboration, Delegation, Goal Setting, Group Leadership