Alfrida Ferrao

Mangaluru, Karnataka, India

✉ alfridam@gmail.com   📞 +91 8105306851

in linkedin.com/in/alfrida-ferrao-95a590163

Summary

As a certified Salesforce Developer with 3.6+ years of experience in Lightning Framework, Apex, and Salesforce Configurations, I am seeking a job to pursue a highly rewarding career and healthy work environment where I can utilize the skills I have gained through my education and experience, as well as enhance my knowledge with my hard work and dedication for organizational growth.

Experience

❯ Application Development Analyst
Accenture

Nov 2021 - Present (1 year 5 months)

Technical Skills & Tools:

Apex • Lightning Web Components • Lightning Aura Components • Apex Triggers • Apex Test Classes • SOQL • SOSL • Flows • Financial Cloud • Service Cloud • Reports & Dashboards • Einstein Search • Javascript • nCino • Core Banking Fundamentals • Deployment

VSCode • BitBucket • Data Import Wizard • Data Loader • Workbench • Git • Jira • Jenkins • SourceTree • GitHub

Roles & Responsibilities:

• Communicated with project managers, developers and testers to design, analyze, estimate and develop cohesive techniques and ensured effective collaboration during all the stages of development, testing and deployment.
• Translated the business requirements and provided the best solutions using the Salesforce platform and features.
• Developed and deployed Apex classes, LWC components and configuration metadata to meet the user story requirements.
• Developed Custom Reports and customized Dashboards as per requirements and configured the folder accessibilities.
• Developed Generic Aura Component for the record page which allowed the Sales user to filter fields and display records matching the current record.
• Worked on an Aura component with Apex controller and Test class, which contained Loan Transaction initializations, visible to the user based on their profile and status.
• Maintained a flexible and proactive work environment to facilitate quick response and provided task updates during daily stand-up.
• Responsible to prepare and maintain the TDD and component tracker for each release, consisting the Components, Pre and Post Deployment Steps, and Object data Mappings.
• Responsible to maintain the release package and object data for the release and deploy it to SIT and UAT using Git, Bitbucket, Jenkins and upload the data using Data Loader, Workbench or Data Import Wizard.

• Led Production Deployment by guiding the Support Team through all the deployment steps included in the component tracker and ensured the release was successful.

Software Engineer
Riskonnect, Inc.
Jul 2019 - Nov 2021 (2 years 5 months)
Technical Skills & Tools:
Apex Classes • Controllers • Apex Triggers • Apex testing • Lightning Aura components • Visual Force Pages • SOQL • SOSL • Communities • Integrations • Validation rules • Custom Settings • Workflows • kendoJs • HTML5 • CSS • Screen Flows • Batch Apex • Integration • Sites

Scratch Orgs • VsCode • Mavensmate • Sublime Text • Git • BitBucket • GitHub • SourceTree • BrowserStack • Tortoise SVN • Confluence • Salesforce inspector

Roles & Responsibilities:
• Migrated VisualForce Pages to Lightning Aura components following the Coding Standards.
• Implemented mobile compatibility on the legacy product's web portal for devices of all sizes, using kendoJs, HTML5, Apex Controllers, and Visualforce Pages.
• Created Screen Flows for the RMIS (Risk Management Information System) platform, where the user can easily answer dynamic questionnaires based on the selected scenario, which in turn creates the record of Incidence.
• Developed the code in scratch orgs and deployed to test scratch orgs for testing and migrated the code to the branch and sandbox post-testing.
• Worked on Vscode, and Mavensmate to retrieve code, Sublime Text, used deployment tools like Git, BitBucket, Git Hub, and Source Tree
• Adhering to the Agile process, regularly completed simple and complex projects as part of the scrum process, which helped to stay updated with the Codebase, Product, and Release process.
• Closely worked with the Development and QA team, helping, and guiding them on Stories/Bugs planned for every release.
• Active participation in Daily Stand-up meetings, to discuss the updates and doubts/blockers with tasks and partaking in Sprint Planning and Sprint Retrospective sessions, clarifying product stories.
• Provided weekly on-call support, where I solved production issues from the client.

Education

St Joseph Engineering College, Mangaluru
Bachelor of Engineering, Computer Science and Engineering
2015 - 2019

St. Agnes College, Mangalore-575002
Pre-University
2013 - 2015
Physics, Chemistry, Mathematics, Computer Science

St. Agnes Girls High School, Mangalore
10th
2012 - 2013

Licenses & Certifications

Salesforce Certified Platform Developer I - Salesforce
3037527

Salesforce Certified Administrator (SCA) - Salesforce
2649755

Salesforce Administrator Certification Course - Udemy

Riskonnect Platform Essential's Certification - Riskonnect, Inc.

Skills

Apex Programming • Lightning Web Components • JavaScript • HTML • Apex Data Loader •
Salesforce.com Development • Salesforce.com Administration • Salesforce Community Cloud •
Salesforce Lightning • Aura

Honors & Awards

Star Performer of the Month - Accenture
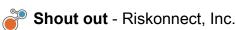Jan 2023
This award is given by Accenture's Advanced Technology Centres in India (ATCI), to those who have delivered exceptional results.

Recognition - Accenture
Jan 2021
For handling and completing the task assigned before the deadline.

Shout out - Riskonnect, Inc.
2020
Recognizing me as a dedicated team player, with excellent debugging skills and quick turnaround time for investigating issues irrespective of the complexity.

Certificate of Excellence - ExpertsHub
2018
Securing Runners up in the IoT project "Thermal Stability"