

OBJECTIVE

Overall 4.3 years of IT experience, good communication and leadership skills constantly looking to improve professionally and personally. Strong command of salesforce platform and demonstrated ability to work both independently and on team.

Professional Summary

- Around 3+ years of experience as a Salesforce Admin/Developer and also worked as DevOps Engineer.
- Expertise in developing Configuration and Customization using Apex, SOSL, SOQL.
- Hands on experience in creating Reports, Dashboards and declarative features like Validation rules, Approval Process, Roles, Profiles, assignment rules, sharing rules.
- Hands on experience on developing Triggers, Apex Classes.
- Experience in Apex Data Loader.
- Integrated third party tools.
- Created Objects, Custom Apps, Layouts, Tabs, Validation Rules,
- Managed Roles, Profiles, sharing rules and groups
- Ability to learn and adapt to new technologies quickly.
- Worked on the custom objects, custom fields, role based page layouts, custom Tabs, custom reports, dashboards and various other components as per the client requirements.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Good analytical, verbal, written communication and interpersonal skills.

TECHNICAL SKILLS

Salesforce: LWC, APEX, Admin Config, Flows, SOQL, Triggers, Reports , Dashboards

Tools : Force.com IDE, Data Loader, Visual Studio, Jira, Jenkins CICD, AWS, Azure.

Methodologies : Agile, SDLC,STLC.

Framework : Lightning component Framework, Salesforce.com.

Programing Languages: Apex, Javascript, HTML, CSS, Python.

PROJECT EXPERIENCE

Capgemini Technology Services Pvt Ltd

JULY' 2021- Till Date

Project 1:- This is a video surveillance company which provides advanced remote video monitoring services in the industry. Their Integrated Solution Portfolio comprises of High Definition Smart IP Cameras, Specialized Cameras.

Responsibilities:

- Involved in Salesforce configuration and Customization.
- Responsible for customizing Custom fields, Page layouts , Profile settings.

- Created Reports & Dashboards.
- Worked on Apex classes, Triggers, Rest API's
- Implemented Flows.
- Integrated third party tool.
- Involved in the Deployment activity during SIT, UAT phase.
- Performed Deployment from one org to other org.

Project 2: Online insurance which is a web application is used to tracking the details about the insurance policy, customer details. This manages the insurance details to sanction approval for customer, process the insurance policy details and process through online.

Responsibilities:

- Involved in study/analysis of business functional specification Document.
- Involved in creation of Reports & Dashboards.
- Test Custom Objects and Standard Objects.
- Managed Roles, Profiles, sharing rules and groups.
- Created multiple objects and fields for the application.

Agiliad Technologies Pvt Ltd

JULY' 2019 – JULY' 2021

Project 1 : Salesforce Implementation for handling Support and HR Services.

Responsibilities

- Responsible for User Creation and Configurations.
- Responsible for generation Reports and creating Dashboards.
- Responsible for creating validation rules and flows.
- Responsible for customizing custom fields, page layouts, Custom Settings, Profile Settings, Record types formula fields for various Standard and Custom objects.

Project 2 : Validating Deployment and Upgrade Path Testing on Hyper Converged Infrastructure.

Responsibilities

- Automating deployment of build on servers and created CICD pipelines.
- Created Jenkins master and slave setup.
- Created pipelines and connected to github.
- Modifying the Python scripts as per the requirements.
- Creating test plan for Upgrade of build to build process.
- Creating Stories in running Sprints and also participated in Sprint Planning for every sprint.

ACHIEVEMENTS

- Received "Star Award" for best employee in 2022.

EDUCATION

Degree Title | B.Tech

Lendi Institute OF Engineering & Technology in 2017

Place : Visakhapatnam

MANDADI MADHUSUDHAN RAO