**Thankgod Nwachukwu**

Current Location: Dallas TX

Available for Phone/WebEx Interview

Available to Start in 1-2 Weeks

Willing to work onsite in Nashville, TN after COVID-19 situation

**Summary:**

* 10+ years experience as a Senior Agile Project Manager/ Scrum Master with an impressive record of delivering projects as per scheduled deadlines; extending post-implementation and maintenance support to the technical support teams and clients.
* Highly skilled and successful in coaching, mentoring, and leading technical teams, management and leadership teams in adopting Agile (Scrum, Kanban, SAFe 4.6) methodology and Agile best practices with strong business results.
* Experienced change agent with rooted understanding in the practice and adoption of business agility.

**Technical Skills:**

* Agile
* SAFe; PI Planning; Scrum of Scrums, DevOps
* Themes: Features; User stories; Acceptance Criteria; Sub-tasks; Definition Of Done
* Backlog Refinement; Sprint Planning; Daily Stand Ups; Sprint Review; Sprint Retrospective
* SDLC Methodologies:
* Waterfall, Agile-Scrum, Kanban.
* Gap Analysis and Impact Ranking.
* Business Requirements Gathering.
* Requirements Analysis.
* Requirements Management Tools:
* Atlassian suite of tools -JIRA, Confluence
* Microsoft Office
* VersionOne
* Servant Leader
* Slack
* HIPAA

**Professional Experience:**

**Propetro Services Inc , Midland Texas**   **Nov 2018 – Mar 2020**

**Agile Scrum Master**

* Lead teams in using Agile Methodology including Scrum, Kanban, & SAFe to improve team effectiveness.
* Administering all aspects of Agile Scrum processes. Developed Product/Release roadmaps based on Scope. Facilitated all Agile Scrum ceremonies including Daily Stand Up meetings, Sprint Planning, Sprint Review (Demo) meetings, Sprint Retrospectives.
* Coached teams on adoption of agile principles and alignment. Guiding the team and organization on how to use Agile/Scrum practices and values to help increase customer satisfaction. Guiding the team on how to get the most out of self-organization.
* Coached team on requirement engineering and mapping.
* Facilitated workshops geared at training teams on proper epic and feature decomposition.
* Collaboratively worked with the development team on developing needed cadence and synchronization.
* Maintaining continuous alignment of program scope with strategic business objectives and provide recommendations to enhance program effectiveness towards strategic goals.
* Worked with Product owner and stakeholders to design and develop product strategy and roadmap.
* Conducted collaborative pre-refinement engagements with the development team.
* Developed the team cadence and synchronization for the scrum team in line with the team agreement.
* Participated in release planning.
* Facilitated all scrum ceremonies for remote and collocated team members on project.
* Knowledge of Azure, AWS and Agile framework
* Knowledge and experience with widely successful Agile techniques: User stories, ATDD, TDD, Continuous testing, pairing, automated testing, agile games, and Kanban.
* Building a trusting and safe environment where problems can be raised without fear of blame, retribution, or being judged, with an emphasis on healing and problem solving.

**ATLAS SAND, Kermit Texas July 2018 – Nov 2018**

**Agile Scrum Master (Contract)**

* Knowledge of Kanban in a lean Agile framework
* Developed transformation roadmaps, which enabled the organization to successfully adopt Agile at scale in a distributed environment.
* Set up multiple ARTs in the process of implementing SAFe methodology.
* Managed and facilitated program increment (PI) planning readiness, program increment (PI) planning events, and program (PI) execution.
* Created Product/Release roadmaps based on Program level initiatives/Scope.
* Bring ideas from professional facilitation, coaching, conflict management, mediation, theater and so on to help the team become a high-performance team
* Empower the team to make system and process improvements captured in sprint retrospective meetings
* Remove obstacles for developers and testers
* Use key Scrum metrics (burndown, velocity) to help deliver committed work
* Manage sprint backlog items and tasks
* Manage all Scrum boards (physical or virtual)
* Leads the team’s efforts towards continuous improvement
* Lead teams in using Agile Methodology including Scrum, Kanban & SAFe to improve team effectiveness
* Provide variety of training materials, and artifacts related to agile practices
* Use Jira and VersionOne for tracking, planning and documentation of the scrum ceremonies
* Communicated and presented weekly updates to stakeholder and program engineers.

**WELLSTONE HEALTH, Huntsville Alabama**  **May 2015 – July 2018**

**Agile Scrum Master**

* Scheduling and allocating work, providing advice and guidance, and resolving problems to meet technical performance and financial objectives.
* Hosted and led various Agile Scrum ceremonies (as a Scrum Master) including Daily Stand Up meetings, Product Backlog Grooming/Refinement, Sprint Planning, Sprint Review (Demo) meetings, Sprint Retrospectives and Scrum of scrums.
* Focused primarily on training the teams to prioritize work based on business value; to draft good user stories and acceptance criteria; and to handle all tasks by the team.
* Placed substantial efforts on team member role training, concept of time-boxing and providing strong metrics for all players.
* Agile best practices such as continuous integration, code/design reviews, transparency, accountability, Jira tracking, product visioning, self-management, empowerment and role training.
* Coordinate all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
* Assist in defining and deploying new product development processes and in facilitating the continuous improvement of existing processes
* Coaching and mentoring other Junior Scrum Masters on our program team. Partnering to ensure that our ways of working are consistent across teams
* Liaising between developers and project stakeholders; fostering quality communication between teams
* Use Jira and VersionOne for tracking and documentation of Agile ceremonies.
* Responsible for removing impediments, as the projects involved data/inputs from multiple departments, hence requiring constant and effective communication with various stakeholders to clear roadblocks and ensure the team remained on task all the time.
* Mentored teams, leading them to be self-directed with strong accountability, decision-making, conflict resolution and transparency.

**Restore Care health Services, Huntsville Alabama Jun 2010 – Apr 2015**

**Scrum Master**

* Facilitated Daily stand up meetings, product backlog grooming sessions, Sprint reviews and Sprint retrospectives for my scum team and was responsible for maintaining the health of each sprint.
* Used JIRA/Confluence to manage all artifacts (User Stories, Acceptance criteria, meeting minutes, action items, all project related documentation, etc) for the projects.
* Worked closely with Product Owner during sprint review sessions, to ensure all stories met the agreed upon definition of done as set by the scrum team.
* Responsible for removing impediments, as the projects involved data/inputs from multiple departments, hence requiring constant and effective communication with various stakeholders to clear roadblocks and ensure the team remained on task all the time.
* Develop reports, cost estimates and resource plan
* Supervisory and implementing compliance rule
* Coordinate all scrum activities
* Managed resources and capacity planning for projects
* Make vital decisions and drive decision making across projects
* Trained team members on development processes
* Coordinated with customers to gather requirement and manage expectations
* Supported development and software quality assurance to ensure optimal progress and product stability for end users

**Other Experiences:**

**ONLINE SCHOOLING.BIZ, Auburn California Jun 2008 – Jun 2010**

**Network Administrator**

* Generated lesson plans, specifically for computer-based learning for high school students to assist them by enhancing learning through technology
* Upgraded the organization’s entire IT Network, including routers and switches
* Taught and mentored high school students with mental health and behavioral problems
* Daily synchronization of home-schooling class work and award grades
* Knowledge of AWS
* Knowledge of Data entry
* Bring Ideas from professional facilitation, couching, conflict management, mediation, to help colleagues to become a performance team.

**Hart leap Independent Hospital, Windrush Heights Sandhurst, UK 2005 – 2008**

**Data Support Officer**

* Assisted Patients with daily routine of oral and personal care
* Used mechanized instruments like hoist or Hoyer lift to move patients around from their beds to the restrooms.
* Feed patients
* Check patient temperature and enter them in the computer.
* Knowledge of HIPPA laws as pertain to patient rights
* Knowledge of Data entry
* Assisted Patients to ambulate
* Did laundry and mop resident rooms daily
* Accompanied patients to appointments
* Knowledge of CPR, First Aid
* Routine room inspection
* Used wheelchairs to move patients around
* Knowledge of CRM
* Conducted secure follow-up phone calls and emails to acquire clarification on missing or erroneous data from the patients.
* Contacted patients to resolve any issues with their source data
* Complete all assigned data entry requests and tasks within required time frames while maintaining a high level of quality.
* Maintain accuracy rate by assessing patients and account documents for errors according to standard practices

**Education:**

* Masters, Business Administration, (MBA) - La Sierra University Riverside California, 2014
* Bachelors, Business Administration, (BA) Andrews University, Berrien Spring Michigan, 2002

**Certification:**

* Certified Scrum Master.