

## CONTACT

+91-8087087452  
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## CERTIFICATIONS

1. Salesforce Certified Administrator
2. Sales Certified Platform Developer
3. Salesforce Certified Sales Cloud Consultant
4. Salesforce Certified Service Cloud Consultant
5. Salesforce Certified Experience Cloud Consultant
6. Microsoft Certified Azure Fundamentals

## EDUCATION

### B.E. Computer Science

Savitribai Phule Pune University  
2012-2016: 71%

### H.S.C.

2010 - 2012: 87.17%

### S.S.C.

2009-2010: 96.36%

## AWARDS

- Team performer-Sept 2018
- Accenture Apex Award-Sept 2019
- Star performer-Feb 2020
- Team performer-July 2023

## PERSONAL DETAILS

- Hobbies- Sketching, Painting
- Languages- English, Hindi, Marathi

# Priyanka Shahapure

SALESFORCE QA LEAD | FUNCTIONAL RELEASE MANAGER

## PROFILE SUMMARY

5X Certified Salesforce QA Lead with almost 7 years of experience. Expertise in designing & executing comprehensive test strategies, managing QA team & driving continuous process improvements. Experienced Release Manager with expertise in overseeing the end-to-end release process, coordinating with different stakeholders and ensuring timely & reliable release on Salesforce platform.

## WORK EXPERIENCE

### TEAM LEAD

### ACCENTURE| MARCH 2022-PRESENT

- Performing functional release manager role along with leading QA activities
- Acting as a point of contact for assigned projects, owning testing results, test plans etc.
- Managing the team with a head count of 18 to efficiently deliver the business requirements
- Monitoring daily activities of test engineers within an agile environment
- Understanding gaps in user stories or business requirements
- Collaborating with development, QA & other teams to plan & schedule releases, considering factors like project scope, timelines, dependencies & potential risks.
- Identifying potential risks associated with a release & working to mitigate them by creating backup plans, strategies & thorough testing procedures.
- Monitoring the production environment after releases to quickly identify & address any issue that may arise.
- Utilizing release management tools to streamline the release process.

### SENIOR SOFTWARE QA

### ACCENTURE| DEC 2020-MARCH 2022

- Successfully managed sanity testing in Production environment single handedly
- Recommended enhancement features & process improvements to the system
- Helped business to perform user acceptance testing
- Worked on system integration testing with other teams
- Active participation in daily stand up meeting with BAs and developers
- Drove retrospective meetings with business & internal dev team
- Worked on creating Reports and Dashboards

### SOFTWARE QA

### ACCENTURE| MAY 2018-DEC 2020

- Performed system testing in Salesforce Classic as well as Lightning experience
- Worked on lightning template based Partner Community testing, tested lightning component based functionalities
- Actively participated in establishing QA processes and preparation of test data, maintaining defects and reporting defects
- Worked on automation of regression test scripts
- Performed API testing using workbench, bulk data testing using tools like data loader
- Worked on salesforce sales cloud

### ASSOCIATE SOFTWARE QA

### ACCENTURE| NOV 2016- MAY 2018

- Performed functional, system, regression, negative, positive, smoke, sanity and end to end testing
- Designing of strategic test cases, test scenarios
- Focused on defect detection
- Analysis of user stories, requirements and providing estimates
- Worked with trending agile methodology

## SKILLS

- Salesforce administration (custom objects, record types, workflows, validation rules email templates, role hierarchies, sharing rules etc.)
- Proficient in release management. analytical thinking/problem solving
- Reports and dashboards
- Team leadership, time management, attention to details
- Proficient in test scenario and test script designing
- Excellent communication and documentation skills
- Salesforce lightning testing experience