

Abhishek Mahajan

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Summary

- Having 6 years of hands-on experience of Salesforce.com platform.
- Currently working as Technical Consultant.
- Strong experience is Apex, Lightning and Salesforce customizations.
- Deft when it comes to Triggers and Apex Classes and resolving issues including the governor limits issues.
- Acted as Client facing developer, building efficient solution within constrained time frame.
- Worked on end-to-end Salesforce implementation projects for domains like Retail, NFP and Real Estate.
- Proficiency in resolving priority issues which includes debugging, analysis and building resolution.
- Shown excellent turnaround time and context switching skills within the organization.
- Excellent communication & interpersonal skills.

Professional Experience

Sauce Consulting (Nov 2019 till date)

Role: Technical Consultant

Responsibilities:

- Salesforce based development which includes Configuration, Trigger/Apex and Lightning.
- Understanding requirements and developing solutions.
- Developing, testing, troubleshooting, and debugging of the applications.
- Managing & providing technical guidance/support to the project team.
- Defining best practices for project support and documentation.

Arxxus Technology Partners (Mar 2015 to Nov 2019)

Role: Senior Salesforce Developer

Responsibilities:

- Salesforce based development which includes Configuration, Trigger, Apex, Visualforce and Lightning
- Gathering requirements and designing optimal solutions.
- Consulting business requirements with customers.
- Development and Design.

Technical Skills

- Force.com Platform
- Apex, Visualforce, Triggers, Lightning and Configurations

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|----------------------------|---|
| • Web Service Integration | Integration using REST API and Platform Events. |
| • Project Management Tools | Atlassian JIRA |
| • Code versioning Tools | GitHub |
| • Deployment Tool | Change Set and Gearset. |
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Projects Undertaken

1. Retail Platform project

- Technology: Force.com platform.
- Duration: 14 months
- Project Description: Client is one of the real estate company in Sydney, Australia. This project was the implementation their retail platform which includes Lease Lifecycle.
- Responsibilities: **Travelled to Sydney for the period of 3 months.**
Communication with client regularly – to understand requirements, discuss solution design, provide status updates and demonstrate completed functionality.
Responsible for implementation of complex flows.
Implementation at code and configuration level.
Handled a team of 3 developers.
- Tools: Gearset, GitHub and Mavensmate.

2. Tenancy Delivery

- Technologies: Force.com platform
- Duration: 8 months
- Project Description: This project was an implementation of the Tenancy Delivery lifecycle. Major components include automating Tenancy Delivery lifecycle, Document generation using Thunderhead App and building Agent Community.
- Responsibilities: **Travelled to Sydney for the period of 3 months.**
Development, testing and Deployment.
Developed Agent Community which included heavy usage of Apex Sharing.
Configured Thunderhead App for document generation.
- Tools: Gearset and Mavensmate.

3. Relief Management

- Technologies: Force.com platform
- Duration: 6 months
- Project Description: Customer was a Not for Profit organization in Australia. This project was an implementation of the Relief Management Process.
- Responsibilities: Development and configuration.
- Tools: Mavensmate.

4. Managed Services

- Technologies: Force.com
- Duration: 1.5 years
- Project Description: As a part of managed service team, my job is to resolve any issues customer is facing related to their Salesforce org.

Cases were logged by customer via portal.

As a single point of contact for customer, my job is to get on a call with customer, understand their requirements from business perspective, provide optimal solution with easy time frame.

Responsibilities: Customer communication.
Development, testing and deployment.

5. GetThere Integration

Technology: Force.com

Duration: 2 month

Project Description: Integrated the Salesforce org with GetThere system.

Customer was a travelling Agency which needed to store the end user's Travel customizations.

Used the REST API to integrate the system which shares data using the XML body.

Responsibilities: Development, Code Design, Testing and Deployment.

Certifications

- Salesforce.com **Community Cloud Consultant** Certified. 2020
- Salesforce.com **Platform Developer-II** Certified. 2018
- Salesforce.com **Platform Developer-I** Certified. 2018
- Salesforce.com **App-Builder** Certified. 2017
- Salesforce.com **ADM** Certified. 2017

Educational Qualifications

Examination	Institution	Board/University	Year of passing	Percentage
CDAC	IACSD	Pune	Mar-2015	A
BE	GNIET	Nagpur University	July-2014	57 %
H.S.S.C.	DJC	State Board	July-2009	64%
SSC	RHS	State Board	July-2007	72%

Personal Details

Date of Birth: 16-08-1991.

Languages Known: English, Hindi, and Marathi.

Marital Status: Single.

Current Location: Pune.

Notice Period: 3 Month

Declaration

I hereby declare that the information mentioned above is true to the best of my knowledge.

Abhishek Mahajan