Nirmal Prajapat

Senior Software Engineer

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Experienced Salesforce Developer with 6+ years of IT industry experience in software development, possessing strong skills in software analysis, design, development and implementation.

PROFESSIONAL SUMMARY

- Possess 6+ years of IT industry experience as **Senior Software Developer** with experience in Salesforce development, software analysis, design, and implementation.
- Experienced in **Salesforce Lightning**, **LWC**, Javascript, HTML, and CSS.
- Knowledgeable about cloud platforms including Salesforce Platform, Einstein Chatbot, Visualforce, **Workflows**, **Process Builder and Flows**.
- Thorough hands-on experience with all levels of Lightning and classic development along with **Aura Components** and LWC.
- Well versed with agile methodologies like **JIRA** & **Scrum**.

TECHNICAL SKILLS

- **Programming Languages** : Apex & Java.
- **Development Tools** : Salesforce Developer Console, VS Code, Intellij IDEA & Git/Stash.
- **Cloud Platform** : LWC, Salesforce Lightning, Einstein Chatbot, Visualforce, Workflows, Process Builder, Flows, Restful APIs, Triggers, Async Apex, SOQL, Data Model, Debugging & Testing.
- **Web Technologies** : Javascript, HTML & CSS.
- **Agile Tools** : JIRA & Scrum.

ACADEMIC PROFILE

- **B. Tech**. in **Computer Science Engineering** from Maharishi Arvind Institute of Engineering and Technology, Jaipur (RTU) in June, 2016 with an aggregate of **69%**.
- **Higher Secondary** from National Academy Senior Secondary School, Jaipur, (RBSE) in May, 2012 with an aggregate of **63%**.
- **Secondary** from National Academy Senior Secondary School, Jaipur, (RBSE) in May, 2010 with an aggregate of **64%**.

EMPLOYMENT

Senior Software Engineer
Metacube Softwares

02/2022 - Present

Senior Software Engineer
Mindtree LTD.

08/2021 - 02/2022

Senior Software Engineer
Axestrack Software Solution

01/2021 - 08/2021

Software Engineer
Faber Computing

05/2018 - 01/2021

Software Engineer
iSkylar Technologies

03/2017 - 05/2018

Wonderbot

Wonderbot is a salesforce specific custom chatbot. It is implemented using lightning web components and other salesforce libraries and is fully customized. Wonderbot contains many features apart from few opening messages. It can answer the basic queries of a user and if the user is not satisfied with the solution he can log a ticket in the system using the raise a ticket component and also attachments can be added with the ticket. Apart from this there is an end chat button to end the chat conversation and many more features are there.

Role – Software Engineer

- Working on static intent questions.
- Worked on creating the incident, sending acknowledgement and tracking with all the comments.
- Process to implement housekeeping the data.
- Custom menus, dialogs, badges items for use cases.
- Raised tickets for issues and provided current status updates along with comments related to related cases. This ensured that proper communication channels were established, and issues were resolved efficiently.

Technology – Apex, LWC, Triggers.

Assurant

Role – Software Engineer

- Worked with the CPQ team for Assurant UK.
- Worked on org data setup in the refreshed org.
- Added 100s of test classes in order to increase the code coverage along with the project's stability.

Technology – Apex, Visualforce, Triggers.

AWARDS / ACHIEVEMENTS

- Member of **Google Developers Group (GDG) – Jaipur**.
- Got **3rd** place in Inter College Robotics Tournament 2014, Jaipur.
- Scored **74.8** percentile in elitmus pH test conducted on 22nd Jan, 2017.