Rishi Kapshikar

313-327-5415 | https://www.linkedin.com/in/rishikapshikar | rishikapshikar@gmail.com

EDUCATION

University of Arkansas, Sam M. Walton College of Business   **May 2021**
Bachelor of Science in Business Administration
Honors Program, Information Systems (Business Analytics Concentration)
GPA: - 3.57

TECHNICAL SKILLS

• Microsoft Visual Studio	• Microsoft Excel	• Microsoft SQL Server	• SAS
• SAP	• Microsoft Visio	• Salesforce	• Microsoft Access
• Microsoft Project	• Python	• C#	• C++
• .NET Framework	• G coding	• HTML	• Tableau

EXPERIENCE

Tech Support, University of Arkansas IT Services   **April 2018-Present**
- Provide tech support on university IT systems to students, faculty, and staff.
- Resolve around 200 issues per week.
- Manage and maintain two computer labs and over 100 computer systems.

Board Member, Computing Activities Council - University of Arkansas   **September 2020-Present**
- Appointed by the chancellor as the representative of over 27000 students at the University of Arkansas.
- Review, recommend and monitor IT policies and processes to align IT with missions and goals of the University.
- Facilitate participation of students, faculty, staff, and administrators in IT strategic planning and budgeting.
- Review and define effective acquisition, utilization, and sharing of IT resources to establish excellent IT infrastructure and IT services on campus.

Extern, AT&T Communications   **June 2020-July 2020**
- Acquired business and technical acumen along with personal and professional development including leadership, management, collaboration, networking, personal branding, and efficient communication.
- Obtained insights on established technological successes, and enhanced knowledge on 5G technology, cybersecurity, machine learning, and wireless.
- Completed training in human resources, finance, advertising, media and technology, communication, and leadership.

Director of Data Analytics, Executive Cabinet - University of Arkansas   **May 2019-May 2020**
- Collected data for all the events and activities conducted by the Associated Student Government.
- Analyzed the data for strategic planning of future events and end-of-year reports.

INVOLVEMENT AND HONORS

• Member, 'Mock Hogs', University of Arkansas Mock-Trial	August 2019-Present
• Member of the Executive Cabinet, Associated Student Government	May 2019-May 2020
• Associate Member, Associated Student Government	August 2018- May 2019
• Lifetime member of the prestigious honor society 'National Society of Collegiate Scholars'	August 2017-Present
• Social-media, publicity and marketing specialist at A-State Multicultural Center	August 2017-January 2018
• Studied the Solar eclipse with A-state's Satellite initiative and NASA	August 2017
• Represented A-state at American College Cricket Nationals, Miami	March 2017

SCHOLARSHIPS AND AWARDS

• Foundation for International Exchange of Students Scholarship	August 2018, August 2019, August 2020
• Blanche Bledsoe Rosecrans & Clarence J. Rosecrans, Sr. Memorial Scholarship	June 2020
• Dean's list of Academic Excellence	Spring 2017, Fall 2018, Fall 2019, Spring 2020, Fall 2020
• Phillips 66 Information Systems Scholarship	May 2019
• OMNI Center for Peace, Justice and Ecology Endowed International Student Scholarship	April 2018
• Winner, Advanced-level Speech Contest at the 2018 Fulbright Language Festival	April 2018
• University of Arkansas Transfer Student Scholarship	December 2017
• New Arkansan Non-Resident Tuition Award at the University of Arkansas	December 2017

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ACADEMIC PROJECTS

Amusement Park SLDC – University of Arkansas   January 2020 – May 2020
- Architected the end-to-end project of park's technological makeover using DevOps methodology of SDLC.
- Developed phone app user interface, Gantt charts, use cases, UML, domain class, system sequence and activity diagrams.
- Performed planning, requirements analysis, design, prototyping, software development, testing and implementation stages.
  Used: - Microsoft Project, Visio, Visual Studio.

Student Data Visualization – University of Arkansas   January 2020 – May 2020
- Architected a Web app to manage and display student data in detail by different category and query.
- Implemented user interface, database, and admin authentication.
- Capable of listing data by queries such as, name, major, enrolled classes, academic level, student performance.
  Used: - HTML, C#, SQL, ASP.Net, Microsoft SQL server.

Retail Management System – University of Arkansas   May 2020 – August 2020
- Architected a Windows Forms app to manage employee, customer, recipes, and inventory for a coffee shop.
- Developed user interface (GUI), database, manager control (admin), Authentication, user security (hashing).
- Capable of placing order for customer, ordering supplies, computing sales reports and employee performance reports.
  Used: - C#, SQL, Visual Studio, Microsoft SQL server.

Football Betting Website – University of Arkansas   August 2020 – December 2020
- Architected a web app allows users to place bets on football teams based on computed odds of winning.
- Developed a database, admin control for customer and bet management, user authentication, password hashing.
- Capable of creating, logging in and updating accounts, scraping data and computing odds, accepting bets based on odds, disbursing bet winnings.
  Used: - HTML, C#, ASP.Net, Microsoft SQL server, Microsoft Azure.