

# CURRICULUM VITAE

## Shyama Gupta

Contact Number: 8707000751, 7337807057

Email ID: [shyamagupta984@gmail.com](mailto:shyamagupta984@gmail.com)

LinkedIn: <https://www.linkedin.com/in/shyama-gupta-33a689222>

GitHub: <https://github.com/shyama-0727>



## Skills

---

- Routing Protocols
  - OSPF | ISIS | BGP
- Networking Technologies
  - Basic MPLS (Multiprotocol Label Switching) | Cisco ASR9k Routers | Layer 3 Virtual Private Network (L3VPN)
- Technical Maintenance
  - RMA Case Management | Hardware Maintenance and Upgrades | Network Hardware Configuration and Troubleshooting | Router Image Upgrades and downgrades
- Programming Language
  - C | Python | JavaScript
- Web Technologies
  - HTML5 | CSS | JavaScript | jQuery | PHP
- Database
  - MySQL
- Tools
  - Microsoft Office | Visual Studio Code | PyCharm | GNS3 | Netsim-CML | Cisco Packet Tracer | Putty | CX-Tools

## Experience

---

### Technical Consulting Engineer – Service Provider

Cisco | Bengaluru, Karnataka, India

November 2022 – November 2023

- Professional Experience
  - Troubleshooting and diagnose the root cause of various hardware and software issue.
  - Collaborate on cases related to OSPF, ISIS, BGP.
  - Demonstrate a basic understanding of MPLS, L3 VPN technologies.
  - Utilize Cisco TAC Tools to streamline problem resolution.
  - Execute upgrades or downgrades of XE and XR devices when required.

## Educational Qualifications

---

Education	Name of Board/University	Stream	Percentage	Year of Passing
B. Tech	Dr. A.P.J Abdul Kalam Technical University, UP	Information Technology	76.8	2022
Higher Secondary Classes	Board of High School and Intermediate Education, UP	Science	81.6	2017
Secondary Education	Board of High School and Intermediate Education, UP	Science	86.5	2015

## Certification

---

- **Cisco Certified Network Associate (CCNA)**  
Certification Provider: Cisco  
[https://www.credly.com/badges/c7c9358b-9be4-489b-9fec-89eeffc811f6/linked\\_in?t=rpe1il](https://www.credly.com/badges/c7c9358b-9be4-489b-9fec-89eeffc811f6/linked_in?t=rpe1il)
- **Python Training Certification**  
Certification Provider: Simplilearn  
[https://certificates.simplcdn.net/share/thumb\\_4058301.png](https://certificates.simplcdn.net/share/thumb_4058301.png)
- **Enhancing Soft Skills and Personality**  
Certification Provider: NPTEL  
[https://drive.google.com/drive/folders/1onXB7Gds-eNnbl2s6rcc5jaG\\_j7oRHJH](https://drive.google.com/drive/folders/1onXB7Gds-eNnbl2s6rcc5jaG_j7oRHJH)
- **Speaking Effectively**  
Certification Provider: NPTEL  
[https://drive.google.com/drive/folders/1onXB7Gds-eNnbl2s6rcc5jaG\\_j7oRHJH](https://drive.google.com/drive/folders/1onXB7Gds-eNnbl2s6rcc5jaG_j7oRHJH)

## Projects

---

**Project Title:** E-Medical Services (Web-based Healthcare Platform)

**GitHub Link:** <https://github.com/shyama-0727/E-Medical-Services>

**Description:**

Developed a comprehensive web-based healthcare platform enabling patients to access specialized healthcare consultations from the comfort of their homes. Key features include:

- **User Roles:** Admin, Doctor, Patient.
- **Functionality:** Patient registration, online appointment scheduling, video conferencing, access to previous medical records, online prescription services, feedback system, and contact support.
- **Expert Panel:** Designed an expert panel, allowing patients to interact with multiple doctors simultaneously on specific medical topics.
- **WhatsApp Integration:** Integrated WhatsApp for easy chat and video communication between doctors and patients, eliminating the need to add numbers to contacts.
- **Technologies Used:** Web Development Tools.

## Languages

---

English | Hindi

## Declaration

---

I hereby declare that above information is accurate and true to the best of my knowledge and belief.

**Shyama Gupta**