

SHIVAKUMARA T R

SIEBEL DEVELOPER AND ADMINISTARTOR



CONTACT

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Bangalore

SKILLS

Siebel Configuration and Scripting
Siebel EAI (Inbound and Outbound web services)
Siebel Admin
Siebel Workflow and Workflow Policy
Oracle SQL and PL/SQL
Basics of Siebel Open UI
Shell Scripting and UNIX
Basics of Siebel EIM
SoapUI
Product and Inventory Configuration
Siebel Financial and Loyalty Application support Activities

EDUCATION

Master of Computer application

SSIT, Tumkur

Year Of Passing : 2018
Result : 83.75%

Bachelor of Science (BSc)

Sahyadri Science College Shimoga

Year Of Passing : 2016
Result : 64.42%

PUC

Govt. PU College Amrutha

Year Of Passing : 2013
Result : 66.5%

OBJECTIVE

Seeking a challenging position in your organization of repute, which recognize and utilize my true potential by nurturing my analytical and technical skills.

PROFILE

My name is Shivakumara T R, and I have 5.9 years of experience in Siebel development, including Siebel Configuration, Integration, Administration, EIM Technologies, Open UI, Workflow, and Scripting (PL/SQL and Shell Scripting), along with proficiency in UNIX and website development technologies. Currently, I am employed as a Siebel Loyalty Application Developer at ITC Infotech in Bangalore, responsible for Configuration, EAI, Shell Scripting, and Siebel Admin tasks. I have been in this position since December 2021.

Possesses good communication and is an Effective Team Player with exceptional Planning and execution skills with a talent for Problem-Solving.

WORK EXPERIENCE

Associate IT Consultant

Compnay Name : ITC Infotech Duration : Dec 2021 to till date

Client : Club ITC

Brief Profile : I am presently engaged in Siebel Loyalty application development, integration, and enhancements. Alongside my development responsibilities, I also take charge of data migration tasks from one database to another as part of my role as a Siebel administrator.

Responsibilities:

- Working on Siebel loyalty application Configuration, Scripting, and workflow changes.
- Having experience in Siebel deployment activities.
- Responsible for Configuring Business-required Views, Screens, Applets, BO, MVG, MVL and Pop-up Applets. Also have experience in configuring Static, Hierarchical, and Dynamic Picklists.
- Working on Siebel integration with external applications and having good knowledge in creating both inbound and outbound web services for .Net Portal, mobile app, and website.
- Having good knowledge of workflow policies, data validation, and creating runtime events.
- Have experience in RTEs (Run-Time Events) and invoking workflows through runtime events.
- Have experience in writing scripts at Applet, Business Service, and Business Component events.
- I have designed various user properties at the business component level to enable/disable fields based on business requirements.
- Have experience in configuring email templates and utilizing them in workflows.
- Having experience in support activities regularly.
- Having experience in configuring VBC and EBC.
- Having good knowledge in configuring run time events and Data validation rules.
- Working on product configuration, property, and promotion configuration.
- I have experience in creating Siebel users and configuring AD users. I am also experienced in creating positions and responsibilities.
- Have good experience in server monitoring and administrative tasks. I have also worked on Siebel Open UI changes by creating PM and PR files.
- Having experience in the data migration from one database to another database by extraction of data and loading through EIM.
- Having experience in dealing with the client regularly.
- I have experience working in end-to-end project development life cycles, including requirement discussion, analysis, design, development, and testing.
- Have good experience in Oracle SQL and have worked on creating large data export queries, including Select, Update, and Insert statements.
- I have been involved in data migration activity and created SQL queries to share production data dumps with Business users.
- Have a good knowledge of SOAP-based API testing using the SoapUI tool.

PERSONAL PROFILE

Name : Shivakumara T R

Father's Name : Ramappa Gowda

Mother's Name : Uma

Date of Birth : 29th Feb 1996

Gender : Male

Language : English & Kannada

Contact Number : 9481323618

EXPERIENCE SUMMARY

- I have total 5 + years of experience in both Siebel financial and Loyalty application development, Siebel Admin, CRM Siebel EAI, EIM, and Workflows.
 - I have experience in Data migration from different databases and production support, including resolving tickets.
 - I also have experience in Siebel CSW and Open UI changes.
 - In addition to my Siebel experience, I have 6 months of experience in website development technologies..
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LANGUAGES

English

Kannada

Hindi

WORK EXPERIENCE

System Engineer

Company Name : Tata Consultancy Services

Duration : Nov 2018 to Dec 2021

Client : HDFC life

Technology and Environment: Siebel Admin, Siebel EAI, EIM, Scripting and Configuration.

Brief Profile: I have previously worked on the HDFC Life Insurance project as a Siebel developer and administrator. In this role, I utilized my expertise in Siebel Administration, Siebel EIM, EAI, Siebel Open UI, and Workflows. As a Siebel administrator, I have gained proficiency in database migration from one database to another destination database.

Responsibilities:

- I have experience in gateway, App, and web server installation. Additionally, I have experience in deployment activities for both lower and production environments.
- I have created Shell scripts to automate data loading into the database. I also have experience in scheduling crontab jobs for these scripts.
- I have good experience in server monitoring and administrative tasks. I have also worked on Siebel Open UI changes by creating PM and PR files.
- I have experience in data migration from one database to another database through the extraction of data and loading it through EIM.
- Experience in configuring Applets, Views, Screens and Aggregate category and detailed views.
- Experienced in creating the List of Values, Responsibilities and Registration of Views.
- Have experience in configuring the email templates and using them in the workflows.
- Having experience in dealing with the client on a regular basis.
- Having good experience in website development using JavaScript, HTML and CSS.
- Working on Siebel Configuration and workflow changes.

WORK EXPERIENCE

website developer

Company name : Designshore Technologies Pvt Ltd

Duration : Feb 2018 to Oct 2018

Technology and Environment: Website development using HTML, CSS, PHP, JavaScript and bootstrap.

Brief Profile: Worked as website developer using bootstrap.

Responsibilities :

- I have been a part of website development and defect fixing. I have also performed requirements analysis and unit testing for projects.

I hereby assure that the above mentioned details are true to my knowledge.
