**CURRICULUM VITAE**

**POOJA KUMARI**

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CARRIER OBJECTIVE

My goal is to become associated with a company where I can utilize my skills and gain further experience while enhancing the company’s productivity and reputation

CORE SKILLS

* Comptel Eventlink Mediation
* Online Charging Gateway ( OCGW )
* Subman Manager
* Unix Shell Scripting
* Oracle SQL
* Basics of PL/SQL
* Perl Scripting
* Python Scripting
* Telecom Domain
* Roaming Management

 PROFESSIONAL EXPERIENCE

* Having 5.8 years of experience in IT Industry and worked on Compel Event link, Unix Shell and Perl Scripting and Oracle technologies.
* Having 4 years of experience in Telecom Domain under Mediation Development and Vigilance Role
* Having 2 Years of experience in Online Charging ( OCGW ) and Subman Manager
* Having 3 year and 5 months of experience in Python programming
* Good experience in COMPTEL Event Link, Lookup Server (a mediation tool in telecom).
* Good understanding of Billing, Revenue Assurance, Fraud Management Systems.
* Experience in dealing with Network elements like GPRS, Ericsson, Huawei, SMSC etc.
* Knowledge in roaming concepts.
* Exceptional Communication Skills in handling interactions with clients, excellent adaptability, proactive and team player
* Good Experience in production support environment
* Have sound knowledge on Remedy, BMC and Automated tools
* Good knowledge and experience in working on Windows and Linux Environment
* Good knowledge on Python Scripting
* Extremely motivated with good inter-personal Skills and have ability to work in strict deadlines

SOFTWARE EXPOSURE

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| --- | --- | --- |
| **SOFTWARE PRODUCTS** | **LANGUAGES** | **SOLUTION ENVIRONMENT** |
| * Comptel Eventlink ( 6.0.3,6.11 and 6.2.1)
* Lookupserver
* Timesten
* Putty
* TOAD
* Remedy
* Docker
* Kubernetes
 | * Unix
* Comptel BLT
* Oracle SQL
* Python
* Java
* Shell Scripting
* Perl

 | * Comptel Eventlink Mediation
* Oracle 10g Database
* Linux 2.6.18
* Windows XP,7
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WORK EXPERIENCE

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| **Company Name**  | **Designation**  | **Period** |
| IBM India Pvt Ltd | Application Engineer  | June 2012 – September2014 |
| Mobily Infotech India Pvt Ltd | Senior Software Engineer | July 2016 - December 2018 |
| Synechron India Pvt Lmt | Senior Associate Technology | May 2019 – Till Date |

PROJECT EXPERIENCE

1. **Synechron India Pvt Lmt**

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| **Client**  | UBS |
| **Duration**  |  1 year ( May 2019- Till date) |
| **Role**  | Senior Associate Technology |
| **Responsibilities**  | * Doing automation for all manual Reconciliation work for GED DevOps using Python scripting.
* Investigating and analyzing client reported issues
* Analysis of GED DevsOps Environments and flow
* Prepared Documents on how to resolve few issues
* Raise the required Ticket for fixing the reported Issue
* Developed and maintained multiple shell scripts to Automate the daily Jobs
* Service support and daily issue handling
* Designed and developed automation deployment and scaling processes based on Docker
* Monitoring system performance by tools like Nagios
* Deployed and Oschestrated the application with kubernetes
* Developed automation processes that run daily to check disk usage and perform cleanup of file system using shell scripting and Cronjobs
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**2. Mobily Infotech India Pvt Ltd**

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| **Client** | Mobily Telecom |
| **Duration** | 2.5 years ( July 2016 – Dec 2018 ) |
| **Role** | Senior Software Developer |
| **Responsibilities** | * Understand the Business Requirements in depth.
* Design and Development of Busuness Requirement using Python,flask.
* Testing of CDRs whenever new traffic has come in Test environment.
* Creating new streams, changing logic versions using COMPTEL
* Write SQL queries for monthly rate change.
* Participated with operational support team for different sprint releases in production.
* Participated in the retrospectives and code reviews of new joiners.
* Review and integrate the code fixes provided by others.
* Analysing of data with TAP3 editer
* Performed unit testing to ensure that its not impacting the other system.
* Client Interaction for gathering and understanding the requirements.
* Participating in project status meetings and taking responsibilities to make things successful.
* Identifying issues in production cluster and fix.
* Involving with Admin support team for resolving issue and Infrastructure changes.
* OCGW (Online Charging gateway) Related provisioning services
* Reconciliation of CDR and reporting to downstream so as to ensure no CDR loss at mediation.
* Provided UAT support to Business teams.
* Operator Tap Configuration.
* Operator NRTDE Configuration.
* Clear the TAP Rejection EDCH.
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**3. IBM India Pvt Ltd**

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| **Client** | Bharti Airtel |
| **Duration** | 2 years 1month( June 2012 – Sep 2014 ) |
| **Role** | System Engineer |
| **Responsibilities** | * Analysis of CDR and billing related issues and rectification of the same
* New Network Element configurations
* Developed few scripts for making work easy and for extracting reports/data using python,perl scripting
* Communicating with Network Elements for CDR related issues
* Investigating and analyzing client reported issues
* Prepared Documents on how to resolve few issues
* Done configurations as per the business requirement
* Reconciliation of CDR and reporting to downstream so as to ensure no CDR loss at mediation.
* Provided UAT support to Business teams.
* Testing of CDRs whenever new traffic has come in Test environment.
* Creating new streams, changing logic versions using COMPTEL
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ACHIEVEMENTS

* Received two times “Employee of the Month” Award from Mobily Infotech India Pvt Ltd
* Received client appreciation mails in Mobily Infotech India Pvt Lmt for above par excellence in deliverables
* Received appreciation mails from internal teams in IBM on multiple occasions for quick support

EDUCATION SUMMARY

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| **Qualification** | **Subject** | **Passed Out** | **Percentage** |
| Master of Technology | Electrical Engineering | 2012 | 75% |
| Bachelor Of Engineering | Electrical Engineering | 2010 | 70% |
| 12th | CBSE(PCM) Syllabus | 2006 | 60% |
| 10th | CBSE Syllabus | 2004 | 65% |

PERSONAL DETAILS

Name : Pooja Kumari

Marital Status : Single

Sex : Female

DOB : 29th Aug 1988

Nationality : Indian

Languages known : English, Hindi

Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**Place**: Bangalore **Pooja Kumari**