**S PRAGNYA** 

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**Work Experience:**

* Having 4.1 years of experience in IT Industry and on Salesforce.com Platform 3.3 years of experience.
* Hands on experience in **Apex Programming, Lightning Components development, Web Service API Integration, Apex Triggers Implementation, Salesforce Administration, Configuration and Customization**.
* Experience in LEX - **Lightning App Builder, Component Bundle, LDS, SLDS, Aura Framework.**
* Worked on SFDC standard Data structures and familiarity with designing Custom Objects and Force.com platform.
* Proficient knowledge in understanding business requirement to design the required entities like **custom objects, creating the Relationships and Junction Objects [Data Modeling].**
* Experience in using declarative features like **Validation rules,** **Workflows, Approval process, Process Builder**, sharing rules automation for satisfying business process automation.
* Knowledge in integration based on REST web services in Salesforce platform.
* Deployment of components using Change Sets and ANT migration tool.
* Having good Conceptual knowledge on **Object Oriented Principles**.
* Demonstrated ability to complete projects within the established deadlines.
* Adaptable to diverse work environments, technologies and system.
* Knowledge on **Agile Methodology** like SCRUM
* A team player with strong work ethic, a positive attitude and ability to make the best use of individual resources.
* Committed to excellence, and a prudent developer with strong problem-solving, analytical skills and communication skills.

**Professional Experience:**

* Working as a **Salesforce Developer** for **Creative Tech Mars , Hyderabad** from Nov 2017 to Till Date.
* Worked as a **Associate** **Software engineer** in **Tech Mahindra Private Limited** from May 2016 to Aug 2017.

**Educational credentials :**

* Bachelor of Technology in ECE from JNTUH

**Technical Skills:**

|  |  |
| --- | --- |
| Salesforce Configuration | Standard Objects, Custom Objects, Validation Rules, Duplicate Rules, Formula Fields, Email Templates, Reports & Dashboards, Relation Ships, Workflows, Approval Process, Process Builder, Page Layouts, Record Types, OWD, Profiles, Permission Set, Roles, Field Level Security, Public Groups, Queues, Field Dependencies.  |
| Force.com (PAAS) | Triggers, Apex, SOQL, SOSL, Test Classes, Governor Limits, DML Operations, Asynchronous Apex, Future Methods, Batch Apex, Schedulable, Force.com Data Loader, Change Set, Sandboxes, Force.com ANT Tool. |
| Lightning Framework (LEX) | Aura Components, Component Bundle, Application Bundle, SLDS, Light Data Services, Client Side Controller, Lightning out, Events, Lightning Data Service, Aura Framework  |
| Integration Technologies | Rest |

**Certification**

* Salesforce Certified Platform Developer I : 20688057

**Project Experience:**

**Project #3:**

|  |  |
| --- | --- |
| **Title** | TOYOTAMOTORS |
| **Duration** | April 2019 to Till Date |
| **Role** | Salesforce Developer |

##

##  Description:

Toyota Motors is one of the Biggest Automobile Dealer in the USA region. To automate its Sales related Activities and the Dealers activities info, this application will assign the Activities to the Vehicles and those activities will be assigned to the Dealers, and in this application it will create the cases for the Vehicles and those cases will be assigned to the Vehicles**.**

**Responsibilities:**

* + Involved in client meetings to get requirements and involved in the development of all modules.
	+ Created page layouts, search layoutsto organize fields, custom links, related lists,and other components on a record detail and edit pages.
	+ Designed and developed Apex Classes, Lightning components, Controller Classes and Apex Triggers according to the requirement.
	+ Customizing Company Profile, Security Controls and Communication Templates of the organization as per the organization requirements.
	+ Created the email templates to be used in Workflows, Assignment Rules and Auto Response Rules**.**

**Project #2:**

|  |  |
| --- | --- |
| **Title** | St. JM Inc., |
| **Domain** | Medical Retail & Manufacturing |
| **Cloud** | Sales Cloud & Service Cloud |
| Duration | Nov 2017 To march 2019 |
| Role | Salesforce Developer |

## Description:

## St. J M, Inc. was an US based global medical device company headquartered in Little Canada, Minnesota, and U.S.

The company’s operations are divided into two divisions:

1. Research & development,
2. Manufacturing and Retail Supply chain.

I have been involved in developing functionality in Salesforce for Retail & Manufacturing Units Sales team to support the trial stages for business growth.

The functionality will also include the ability to track a customer’s information, demonstrating to our customers our product's ability.

**Responsibilities:**

* + Used Salesforce.com standard objects Accounts, contacts, Products and created custom objects.
	+ Developed various Custom Objects, Tabs, Entity-Relationship data model, validation rules on the objects and tabs.
	+ Worked on Process Builder and workflows to automate the process
	+ Designed, developed and deployed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.

**Project #1:**

|  |  |
| --- | --- |
| **Role** | Salesforce Administrator |
| **Title**  | GEHC Next Gen Service CRM |
| **Duration**  |  March 2017 to Aug 2017 |
| **CRM**  | Salesforce.com |

**Description :**General Electric (GE) is an American multinational conglomerate corporation incorporated in New York, and headquartered in Boston, Massachusetts. As of 2016, the company operates through the following segments: Power & Water, Oil and Gas, Aviation, Healthcare, Transportation and Capital which cater to the needs of Financial services, Medical devices, Life Sciences, Pharmaceutical, Automotive, Software Development and Engineering industries.

The world's leading generic and specialty pharmaceutical company General Electric, providing products to customers in number of countries and territories. The company maintains one of the industry's broadest and highest quality product portfolios, which is regularly bolstered by an innovative and robust product pipeline. It has attained leading positions in key international markets through its wide array of dosage forms and delivery systems, significant manufacturing capacity, global commercial scale and a committed focus on quality and customer service.

**Responsibilities:**

* Worked as Team member.
* Involved in creating the custom objects, tabs, fields, formulas.
* Creating Validation rules for business needs.
* Design and Invoking the Workflows to automate the Business Process
* Used Salesforce.com standard objects Accounts, contacts, Products and created custom objects