

Venkat Girish M S

Scrum Master & Agile Coach

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Passionate about Being Agile, Neutral & highly talented **Scrum Master & Agile Coach** offering 15+ years of commendable expertise and experience along with Software Test Delivery with IT Services.

- Presently working in client facing roles of **Scrum Master** and **Technical Delivery Manager** in Infosys Limited, Bengaluru, India. (US Base Hire transferred to INDIA)
- 12+ years of Test delivery experience with hands-on experience in delivering agile projects (planning, execution and team management)
- 5+ years of Scrum Master: large-scale agile transformation & delivery for Retail, Investment Banking Airlines & Telecom domain clients in USA, Australia and United kingdom.
- Proficient in Agile practices , able to coach & mentor teams and programs at varying maturity levels.
- Experience in managing Digital development/Experience Design projects/implementation & integration projects in TDD, BDD & Continuous Integration from inception through to delivery on a large scale.
- Experience in enabling teams to create and run outstanding user-centered digital services using appropriate agile principles and methodologies in line with the business requirements.
- Worked with the team and product owner to define a value and user-driven roadmap for the product and translate this into actionable user stories and sprint plans.
- Successful track record of delivery using an iterative/agile like SCRUM, Kanban, Scrumban.
- Experience using agile development management tools like JIRA, Confluence, RALLY and TFS.
- Good skills & knowledge of facilitation, conflict resolution, continuous improvement, empowerment and situational awareness.
- Experienced in working with globally spread cross-functional and multicultural teams.
- Expertise in agile estimation, planning and reporting.
- Good communication skills and Stakeholder Management skills.

SKILLSET

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|--------------------------------------|---------------------------------|--------------------------|
| ❖ Test Management | ❖ Test Strategies & Coverage | ❖ Stakeholder Management |
| ❖ Test Methodologies | ❖ Risk and Defect Management | ❖ Scrum Master |
| ❖ Test Plans & deliverables | ❖ Functional and Mobile Testing | ❖ Automation testing |
| ❖ Release Management | ❖ UI & Compatibility Testing | ❖ Defect Triage |
| ❖ Data Interface & Migration Testing | ❖ Regression Testing | ❖ SQL Scripting |
| ❖ Agile Scrum, Kanban | ❖ Business Readiness Testing | ❖ QA & QC Standards |
| | ❖ English | ❖ Coaching & Mentoring |

CAREER SNAPSHOT

Scrum Master & Test Manager; Infosys limited, July 2016 – Till date (US Base Hire transferred to INDIA)

Scrum Master & Test Manager; Millenium Soft, USA March 2016 – July 2016

Scrum Master & Associate Test Manager; Cigniti Inc, USA Feb 2015 – March 2016

Entrepreneur; AARPEE Eelctronics, India August 2014- Feb 2015

Technical Test Lead; Infosys Limited, USA & India Dec 2006—July 2014

Production Test Engineer; AARPEE Eelctronics, India June 2005- Dec 2006

ACADEMIC QUALIFICATIONS

Bachelor of Engineering in Telecommunication; VTU Belgaum, Karnataka, India

CERTIFICATIONS

Certified Scrum Master; Scrum Alliance

Scrum Master Certification; International Scrum Institute.

SAFe Scrum Master: SAFe

ICAgile Certified Professional Agile Coach Certification : ICP ACC

TECHNICAL EXPERTISE

Tools : JIRA, Confluence, RALLY, TFS, Microsoft Office- Excel, Powerpoint, Word.

Technologies : Zephyr, Zapi, HP Quality Centre (QC), Siebel UCM, HP QTP, Clear Case, Web Services Test Driver, Eclipse, Clarity, PUTTY, Flex PLM, PIM, PDM, SOAP UI Pro, Jmeter, XML, Worksoft Certify, Enovia PLM, MDM (Master data Management), Demandware, POSTMAN, SeeTest, JAVA, API – REST and SOAP, Salesforce CRM, Selenium, SFDC.

Databases : IBM DB2, Oracle 9/10i, Mongo DB

Operating Systems : Windows 98/2000/ 2003/XP, Mac OS

PROFESSIONAL EXPERIENCE

Name of Employer: INFOSYS LIMITED USA & India

Period of Employment

Role: **Scrum Master & Technical Delivery Manager**

(03/08/2016 to till date)

Scrum Master Core Role and Responsibilities I Perform within the team are:-

- Promote agile values, principles and practices within the teams.
- Drive and own responsibilities of Scrum Master for multiple software development teams
- Schedule, manage and facilitate Scrum ceremonies / events (daily stand ups, Sprint planning, retrospectives).
- Facilitate meetings and communication between product owner, stakeholders and development team members to ensure the highest value work is top priority in the backlog
- Facilitate collaboration on a daily basis to remove impediments and reduce risk
- Grow Agile maturity within development team members as well as product owners, scaling best practices.
- Foster an environment of trust and collaboration within the team.
- Build information radiators to ensure proper visibility and transparency between development teams, stakeholders, and the organization.
- Manage development team backlog, work prioritization, assignment, and tracking in Jira.
- Create, manage and publish team metrics and reporting from Jira.
- Assist in the administration of Jira and Confluence applications.
- Shield Agile team from external interferences for optimal productivity and success of Agile process.
- Adjusted project plan to account for dynamic targets, staffing changes and operational specifications.
- Created Dash Boards for reporting to stakeholders within the Agile team, Senior managers, Directors, VP and other powers to be.
- Build Team Velocity Chart, Burn down chart, Happiness Chart to Facilitate Planning and retrospective meetings of the Agile Team.

Some of the Project worked as Scrum Master are listed below.

Client: British Telecom , UK - Jul 20 to till date

Role: **Scrum Master & Technical Delivery Manager** – Onshore & Offshore Test Delivery responsibility

Project: Datalake project in BT VE Voice program.

Client: Adidas AG , Germany - Nov 19 to Jun 20

Role: **Scrum Master** & Test Manager – Onshore & Offshore Test Delivery responsibility

Project: Customs and Logistics projects.

Client: Young living Essential oil, Salt Lake city, Utah, USA - Aug 19 to till date

Role: **Scrum Master** & DevOps Test Manager – Onshore & Offshore Test Delivery responsibility

Project: Quality Engineering Test Centre of Excellence project.

Client: Charles Schwab, Denver, Colorado, USA -June 17 to Jul 19

Role: **Scrum Master** & Test Manager – Onshore & Offshore Test Delivery responsibility

Project: Gateway for Salesforce CRM project.

Client: Southern Glazier Wines and Spirits, Miami, FL, USA. - Dec'16 to June '17

Role: **Scrum Master** and Test Manager – Onshore Test Delivery responsibility

Project: Implementation MDM testing using Informatica Product 360.

Client: PETSMART HOME OFFICE, Phoenix, Az, USA.- Mar'16 to Nov 16

Role: Test Lead & **Scrum Master** – Onshore (Functional, System Integration and End to End Test Services)

Project: Functional, System Integration and End to End Test services to test Petsmart.com moving from eBay to Demandware platform which is on the cloud on Desktop Windows, MAC and IOS , Android Mobile and Tablet Devices.

Name of Employer: CIGNITI INC

Period of Employment

Role: Associate Test Manager & **Scrum Master**

(02/03/2015 to 03/03/2016)

Client: SouthWest Airlines, Dallas Texas USA

Project: Ground Ops Web application Implementation.

Rest of the projects worked as Test Lead are mentioned below.

Name of Employer: INFOSYS LIMITED

Period of Employment

Projects Handled:

Client: GAP Inc , San Francisco, CA, USA. -Jan'14 to July 2014

Project: End to End Test services to Agile projects in GAP IT landscape.

Client: Kraft Foods, USA -Bangalore India- July 13 to Dec 2013

Role: Test Lead – Offshore (Regression Team)

Project: SAP Regression test team.

Client: Sears Holding Corporation, Hoffman Estates, IL, USA.- July 12 to June 2013

Role: Test Lead – Onshore (API Team)

Project: Sears.com API team

Client: NIKE Inc., Beaverton, OR, USA.- June 11 to June 2012

Role: Test Lead – Onshore (Design Team)

Project: Production Support QA

Client: Westpac banking Corporation, Sydney, Australia- Oct 10 to Feb 2011

Role: Test Analyst – Onshore (GCM System test team)

Project: GCM System Testing (Siebel UCM)

Client: Capital One Bank, USA- Hyderabad, India - July 10 to Sept 2010

Role: Test Engineer – Offshore

Project: MDM Project(Siebel UCM)

Client: Bank of America, USA- Bangalore, India - Jun 07 to Jun 2010

Role: Test Engineer – Offshore

Project: CIS MDM and Offers project.
