

RAVISH KHULLAR

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Skill Highlights

- Openstack (Bare Metal and Packstack)
- Databases (MySQL, MongoDB)
- Webservers (Apache, Tomcat, Nginx)
- Load balancing (HAProxy, ELB)
- Ansible
- Server Monitoring (ELK, Nagios)
- Scripting (Shell Scripting Linux and Python)
- Selenium
- AWS
- Git, Jenkins
- Docker, Kubernetes
- Problem Solving
- Project management
- Strong decision maker
- Conflict Resolution
- Creative design
- Innovative

Tools and Technologies

Environment: Scrum/Agile, REST API

Video Editing Tools: Snagit, Camtasia

CRM: Zoho, Salesforce, Hubspot

Access Platforms: Microsoft Windows, Ubuntu, Mac, Linux

Chatbots: Lexbot, IBM Watson, SalesIQ.

Ticket Suite: Zoho, Kayako.

Others: Adobe Photoshop, MS Office, Jira, Confluence, draw.io, SnipeIT, LDAP, PyCharm (Selenium), Teamviewer, PuttY

Senior Product Engineer with 4 years of experience working in Cloud Telephony industry, managing cloud infrastructure and system administration, integrating AWS cloud based infrastructure components and developing automation solutions.

Seasoned in maintaining optimum information access, infrastructure performance and synchronization across server platforms while ensuring clear communications with senior engineers, project managers, and executives.

Experience

(Nov 2016 – Present)

Sr. Product Engineer - Real Time Data Services, Gurugram

- Design solutions for data storage, monitoring, and deployment automation while constantly enhancing DevOps tools, processes, and procedures.
- Cooperate with designers to create clean interfaces and simple, intuitive interactions and experiences.
- Design, develop and support a Cloud Environment, which includes Virtualization (OpenStack), high performance compute and storage infrastructure with global connectivity.
- Maintain 99% up-time and quick turnaround of deployment through deployment and optimization of infrastructure.
- Automate deployment of applications, system configurations, and security settings in AWS cloud based environment while implementing integrations, updates, and fixes.
- Improve customer experience by building, deploying, and scaling web services on virtual infrastructure, swiftly investigating and resolving technical issues.

Education

(2012-2016)

B.Tech: Computer Science Engineering - G.G.S.I.P.U, New Delhi

Awards and Certifications

- AWS Solution Architect - Ducat
- DevOps Certification – Intellipaat
- Puppet Certification - Udemy
- Multi-tenant Reseller Panel - RTDS
- Spotlight Award (6 months in a row) – RTDS
- Python Certification – Udemy
- Custom Solutions Servetel – RTDS
- DNC Data Scrubbing – RTDS
- AWS Transcription – RTDS
- Acefone Inventory Management - RTDS