

Kaushal Kumar Sharma

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Professional Summary

- **6+** years of experience as a **Salesforce Lightning developer**/administrator/Configuration and force.com platform. Having extensive knowledge in implementing, customizing and maintaining Salesforce solutions.
- Having good experience on **team handling** and providing technical solutions
- Good experience on **salesforce lightning framework** .
- Experience in Administration, Configuration, Implementation, and Support of **Salesforce** CRM based on Apex Language and leveraging Force.com Platform.
- Proficient knowledge of **Governor limits**. Experienced in optimization of existing code in accordance with the governor limits.
- Extensive experience in designing of custom objects, custom fields, custom page layouts, workflows, relationships, look - ups, dependent picklists, and role based page layouts, workflow alerts, validation rules, approval processes, custom reports, custom tabs, report folders, designing Visual Force pages, record types, formula fields and email generation according to application requirements.
- Experience in web technologies like **HTML, XML, and JavaScript**. And also experienced on working with **JSON**.
- Hands on experience in implementing security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Experience in SFDC development using **Apex classes** and **Triggers, VisualForce, Force.com IDE, SOQL, SOSL**.
- Experience in **SFDC Integration** (Bi-Directional data transfer) using Web Service and Apex Programming (SOAP and REST).
- Involved in data migration and integration using Apex Data Loader.
- Experienced in integration of Salesforce.com with external applications (SAP,Active Directory (AD),etc as by using ETL tool **Pentaho**.
- Hands on experience in building processes using Process Builder in Salesforce.
- Proficiency in SFDC administrative tasks like creating Profiles, Roles, Users, Page Layouts, e-mail services, Workflows, Reports, Dashboards, Approvals and Tasks.
- Experienced in use of Standard and Custom controllers of **Visualforce** in development of custom Salesforce pages as required by business requirements.
- Worked in all stages of **Software Development Life Cycle (SDLC)** using agile methodologies.
- Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment. Versatile team player with excellent analytical and presentation skills.
- Strong understanding of fundamental business processes, excellent Communication and interpersonal skills with ability to work well in a dynamic team environment.
- Detailed knowledge of Salesforce.com architecture.
- Experience on **salesforce DX**.
- Excellent knowledge of **ITIL** best practices for ITSM.

Technical Skills

- **SFDC Technologies:** Lightning component, Standard objects, Custom Objects, Workflow & Approvals, Apex Classes/Controllers, Apex Triggers, Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE, VF Remoting, Import Wizard, Relationships, Validations Rules, Profiles, Roles and Security
- **Languages:** APEX ,Core Java, HTML, Java Script
- **Tools & Technologies:** Salesforce DX, Force.com Data Loader, Force.com Platform(Sandbox and Production).

Work Experience

Genpact India Pvt Ltd. Noida

Salesforce Technical Lead

October 2018 – Present

Responsibilities:

Working in salesforce lightning product name Cora AP (Account Payable) which includes Payments Lifecycle Management is an Invoice processing application handling mailroom, OCR, invoice fields indexing, processing and matching invoices, incorporating industry compliant DOA, Quality Audits, fraud detection and Integrations with machine Learning for predictions.

- Work directly with Business POC's and independently perform development, testing, implementation and documentation relates to the Salesforce.com development
- Work with business leaders and the current development team to document and develop enhancements to our current Salesforce.com org
- Recommend, schedule, and perform software improvements and upgrades for optimal performance.
- Performs administrative responsibilities to include custom fields, workflows, validation rules, user management, etc.
- Provide hands-on, expert-level technical assistance to developers.
- Works within established procedures to develop, test, implement, and maintain application software.
- Developed salesforce Lightning applications using Lightning Components, Controllers and Events and used custom CSS in the components.

Mirketa Inc Noida

Sr Salesforce Developer

Dec 2017 to Sep 2018

Responsibilities:

Worked on salesforce lightning product name Advitya which eliminates the duplicate records present in the organization. Users can use Advitya on three standard objects Lead, Contact and Account and all custom objects in a few simple steps.

- Work independently with the Product Owner to get requirements and perform development, testing.
- Develops work plans or reviews other work plan timelines and manages workflows to meet project timeframes.
- Work with management, create and manage complex server side controllers, Apex batch, data validation, and triggers.
- Scheduling Apex jobs for processing large records.
- Create technical design and develop the lightning component.
- Create a dashboard using chart js and canvas js javascript libraries.
- Work on agile methodology to deliver the quality product.

Techila Global Services Pune

Salesforce Developer

Mar 2016 – Dec 2017

Responsibilities:

Worked on salesforce Salesforce CRM and ITSM Implementation in Dubai.

Client has a big user database which includes almost 20000+ salesforce licenses. They had chosen their ITSM implementation with Remedy force and so I had been actively participating in the development using the best practices of codes and tests.

- Analyzed requirements and implemented using standard functionality and custom code.
- Implemented Data Validation rules and Formulas as per business requirement.
- Implementation of Web pages using Html, JavaScript, VisualForce.
- Email Services and PDF generation integrations with Salesforce, also customization Survey integration with Salesforce.
- Introduction of Web Portals and Communities landing Page.
- Implementation of Apex Triggers, Workflows, Approvals Visual force & HTML Email Templates.
- Configure SLA and service targets for incident and service requests.
- Configure complicated services requests.
- Using ANT for metadata migration.
- Use Pentaho for AD integration, SAP integration, move foundation and transactional data from existing systems to Salesforce.
- Implemented ITIL best practices.

Net Bugs Solutions Pune

Software Engineer

Nov 2014 to Feb 2016

Responsibilities:

- Developed various Custom Objects, Tabs, Components and Visual Force Pages and Controllers
- Administered, configured, maintained Salesforce.com application user profiles, roles, assigning Permissions, generating security tokens, validation Rule, upgrade installation.
- Developed and deployed workflows and approval processes for opportunities and products/ assets management.
- Developed Apex Classes & Triggers to implement the business logic as per the requirements.
- Developed Unit test class for Apex class and worked for improving code coverage.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects. Used it to read, extract and load data from comma separated values (CSV) files.

Education

Salesforce Certified Administrator

2020

Salesforce Certified Platform Developer 1

2018

Pune University Pune Maharashtra

Master of Computer Applications

2015

Chaudhary charan singh university Meerut UP

Bachelor of Computer Applications

2011