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| **SEJAL JAWADE*****(Bachelor's Degree in Computer Science & Engineering)*** jawade.sejal@gmail.com https://www.linkedin.com/in/sejal-jawade-74800a146/7741049480 / 8237465632 LIG-82, Mhada Colony, Hingna Road, Nagpur, Maharashtra - 440016 |
|  | **PROFILE SUMMARY** |
|  | * Certified Salesforce developer with 6+ Year of Total IT experience.
* **Salesforce Platform Developer - 401, Salesforce administrator – 201, Sales cloud certified having 3.5 year of experience in Salesforce.**
* Worked on service cloud and community. Implemented custom community templateusing **LWC.**
* Good Experience in End to end implementation of **Non-Profit Success Pack for Non-profit Organization** JDRF International.
* Hands on experience in data migration of old CRM data to Non-profit success pack Org.
* Experience in providing **level 2, level 3 production support** to end user after GO-Live.
* Hands on experience in **SQL scripting using Redshift, SQL workbench** for data migration and data clean up activity.
* Effectively use Redshift and SQL workbench to get the data for migration and to update the data effectively.
* Good hands on data loader, dataloader.io.
* Involved in sprint planning, experience in JIRA sprint and Kanban board.
* Experience in Zendesk tool for the support ticket.
* Experience on Lightning, Sales cloud, SLDS, Salesforce.com Platform – CRM, Force.com, Apex, Triggers, Workflows, DocuSign with end-to-end product development experience on Force.com.
* Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn new technologies.
* Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Workflows, Reports, Dashboards, Tasks and Events.
* Experience in data migration using Data Loader Hands on experience with Apex Language, Apex Trigger, Apex Class.
* Visualforce Pages, Controllers, Salesforce custom objects, lookup relationships, junction objects, master-detail relationships.
* Experience in various requirement gathering tools like **JIRA, Rally, Zendesk. Agile methodology.**
* Proficiency in Web designing, website hosting, PHP, SQL, **JavaScript**, WordPress, Magento, MySQL, Data loader, Workbench, Amazon Workspace – **Redshift, SQL Workbench, Eclipse, Visual studio code**
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|  | **WORK EXPERIENCE****April 2020 – Variis / Equinoxplus.com****Present *The Transformation Group | The Digital Group Infotech Company | Pune, India*****Description:**Equinox Group is known for having a portfolio of the world’s top fitness brands like SoulCycle, PURE Yoga, Precision Run, Myodetox, Headstrong, and its namesake chic gyms.  **Role & Responsibilities:*** + Worked on service cloud, chat bot implementation.
	+ Worked on community. Designing of custom template using **LWC**.
	+ Having a client communication for the requirement gathering.
	+ Implementation of Qualtrics to salesforce integration.
	+ L1 , L2 level support for production.
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|  | **April 2020 – Present** | **JDRF International – Non-Profit Organization*****The Transformation Group | The Digital Group Infotech Company | Pune, India*****Description:** JDRF is a non-profit organization that funds type 1 diabetes (T1D) research, provides a broad array of community and activist services to the T1D population, and actively advocates for regulation favourable to medical research and approval of new and improved treatment modalitiesIt was initially founded as the JDF, the Juvenile Diabetes Foundation. It later changed its name to the Juvenile Diabetes Research Foundation and is now known as JDRF. **Role & Responsibilities:*** Good Experience in End to end implementation of Non-Profit Success Pack for Non-profit Organization - JDRF International.
* Hands on experience in data migration of old CRM data to Non-profit success pack Org.
* Experience in providing level 2, level 3 production support to end user after GO-Live.
* Hands on experience in SQL scripting using Redshift, SQL workbench for data migration and data clean up activity.
* Use effectively Redshift and SQL workbench to get the data for migration and to update the data effectively.
* Good hands on data loader, dataloader.io.
* Involved in sprint planning, experience in JIRA sprint and Kanban board.
* Experience in Zendesk tool for the support ticket.
* As we migrated the project from old to NPSP, data migration, data validation by SQL Scripts.
* Installation of NPSP success pack. Data uploading activities, data cleansing.
* Remove duplicate contact and account. Merge contacts and accounts.
* Integration errors support.
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|  | **July 2019 -April 2020** | **Bank of America*****Wipro ltd, Hyderabad, India | Salesforce Consultant*****Description:**The Bank of America Corporation is an American multinational investment bank and financial services company founded in San Francisco, California and based in Charlotte, North Carolina, with central hubs in New York City, London, Hong Kong, Minneapolis, and Toronto.**Role & Responsibilities:*** In this project we mainly deal with business-critical issues observed in production environment.
* There is no fixed module, I have deal with every aspect of salesforce offering to resolve the defect.
* This requires lot understanding and confidence about salesforce technology as we generally get those defects through ticket from end users and these defects can be showstoppers in multiple scenarios.
* This project based on lightning experience so worked on lightning components, JavaScript , debugging components from browser.
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|  | **July 2018 -June 2019** | **Worldpay*****Wipro ltd, Pune, India | Salesforce Consultant*****Description:**Worldpay, Inc is a leading payments provider with unique capability to power global integrated omni-commerce, any payment, anywhere. With industry-leading scale and an unmatched integrated technology platform, Worldpay offers clients a comprehensive suite of products and services globally, delivered through a single provider.**Role & Responsibilities:*** In this project we are providing the terminals to the customer.
* Overall flow starts with creating the lead and then converting it to opportunity and account, contact.
* After this creating quote from big machine we are storing the data in salesforce and by doing DocuSign we are completing the contract process.
* Finally, it will generate the ID’s which we are sending to other databases.
* This project based on lightning experience so worked on lightning components, JavaScript, debugging components from browser.
* Created a salesforce mobile app with lightning using LEX experience and JavaScript.
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|  | **Oct 2017 -****June 2018** | **Advance Health Media*****Comity Designs, Pune, India | Salesforce Developer*****Description:**AHM stands for Advanced Health Media. AHM Company is mainly into the field of Compliant based Event Management for Pharmaceutical events comprising of doctors, pharmaceutical organisations, Institutions etc to help promote and sell Drugs and Therapeutic treatments.The events could be Speaker Bureau Events, Advisory Board, Virtual Host, Clinical Trials, Training Campaign for Doctors to be trained as Speakers. Etc.AHM has built two applications for pharmaceutical event management –* One is the backend application where AHM employees or their clients use the product to set up Events/Interactions/Programs.
* Second is the front-end UI application where HCPs (Health Care Professionals) who are invited to the Events use the product to register for Events, view their Contracts, charge Expenses for Reimbursements for their services in the Events.

**Role & Responsibilities:*** Involved in CRM process like Design, development, planning, testing.
* Design the UI as per mock-up.
* Created component event, designer attribute, handlers, interfaces for the component communication.
* Worked on lightning design system.
* Worked on event handling, strike events and load ash library.
* Worked on aura: if, slds-hide, slds-show, aura: set, aura: method.
* This project based on lightning experience so worked on lightning components, JavaScript, debugging components from browser.
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|  | **Aug 2016 - Sept 2017** | **Medical Reps Administration and Monitoring*****Apex Softech, Hyderabad, India | Software Developer*****Description:**In this application, Medicines (Existing/New Brand) represent the actual products being bought and sold. Each product has an assigned location-based City MReps and an assigned City Office that tracks it. This project only concern itself with commissions earned on selling Medicines (Existing/New Brand). This project also handles the complexity of splitting commissions when buying Medicines (Existing/New Brand) and system to automate the calculation and tracking of agent Commissions.This Application System facilitates the following.Adding new Medicines Products and add it to different City Office and MReps.* Automatically calculate and track of MReps Commissions.
* Generate Reports based on Regional offices and City Offices.
* Automatically calculate City MReps performance based on Medicines sale.
* Automatically calculate Regional and City based performances.

**Role & Responsibilities:*** Involved in CRM process like Design, development, planning, testing.
* Created custom objects, triggers, validation rules to help track MReps Commission.
* Developed Apex Triggers, Apex Classes and Test Methods.
* Created custom controllers implementing complex code for retrieval from Salesforce to Visual Force pages.
* Customized standard sales force objects like Accounts, Contacts.
* Wrote SOQL and SOSL statements within custom controllers, extensions and triggers.
* Managed users, hierarchical roles, profiles, security controls and territory management.
* Created formula fields and hyperlink formula fields.
* Worked on lightning aura component, JavaScript
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|  | **Aug 2014 - June 2016** | **Online Feedback System** ***Apex Softech, Hyderabad, India | Software Developer*****Description:**The project is about the online feedback given by the student to the teachers. Client want the system which provide the online feedback form by sending the link on the student’s mobile number. Feedback given by the students is then calculated in the form of graphs and pie chart.**Role & Responsibilities:*** Transform requirements into stipulations.
* Developing the Code as per the requirements.
* Integration of user-facing elements developed by front-end developers.
* Build efficient, testable, and reusable PHP modules.
* Worked on javas scripts to achieve the functionality.
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|  | **EDUCATION** |
|  | **June 2014**  | **BACHELOR'S DEGREE IN COMPUTER SCIENCE ENGINEERING**Dr. Babasaheb Ambedkar College of engg. |
|  | **Feb 2009** | **H.S.C (Science)**Mahatma Gandhi College of Science, Maharashtra State Board. |
|  | **March 2007** | **S.S.C**Dharampeth Girls High School, Maharashtra State Board. |
|  | **PERSONAL DETAILS** |
|  | Date of Birth | : | 5th July 1992 |
|  | Gender | : | Female |
|  | Father’s Name | : | Arun B. Jawade   |
|  | Nationality | : | Indian |
|  | Languages | : | English, Hindi & Marathi |
|  | **DECLARATION** |
|  | **I hereby declare that the information furnished above is true to the best of my knowledge.** |
|  |  **(Sejal Jawade)** |