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| **Role**  Salesforce Developer  **Key Technical Skills & Knowledge**   * Salesforce.com   (Configuration and Customization)   * Force.com (Apex, Visual Force, Triggers, Workflow Rules etc.)   **Contact Number:**  +91 9168199939 |  | **Nagaraju Kodela**  **Profile Summary**  Nagaraju Kodela, has overall 3 years of experience comprising in Salesforce Configuration, and Customization. During this tenure, he was involved in various implementations on Salesforce.com / Force.com. He has good understanding of Salesforce architecture.  A brief overview of skill sets are mentioned below:   * Good Experience in Customization and Implementation of SFDC Application using Lightning, Apex Classes, Visualforce, Triggers, Workflows, lightning components based framework ,lightning web components etc. * End-to-End Configuration of Salesforce.com Application. * Excellent understanding of Salesforce Security Model. * Good Experience in CRM Fundamentals. * Deployment Experience using GIT. * Experience in Force.com IDE and salesforce.com Sandbox environments. * Good experience with service and community cloud fundamentals. * Good understanding and knowledge of creating Reports and Dashboards   **Technical Skills**   * **Force.com**: Salesforce Configuration, Security Model, Apex including Triggers, Classes, Visual force Pages, Batch, Test classes, Workflows, SOQL, Knowledge on Lightning Component based framework * **Operating System**: Windows. * **Front End Technology:** Visual force, JavaScript, HTML, CSS   **Project Experience**  (1) ROLE: Salesforce Developer.  SOFTWARE: Salesforce.com  PROJECT: INTACT(Intelligent Application of Case Management Technology)  **Synopsis:**  The application implements in Salesforce to address a broad range of regulatory processes and services provides by financial firms. The application manages risks, cases, contacts and projects in relation to regulated entities, individuals and consumers for FCA. The application uses Community Portal namely “Connect” for firms and individuals to submit the application, authorization, permissions, submit self-assessment and queries to contact Centre. The application triggers automatic email notification for application submission and different case status.  **Accountabilities**:   * Involved in the Requirement gathering, Analysis and providing estimates. * Designed and Developed Apex Classes, Visualforce pages. * Worked on Service Cloud. * Developed Complex business requirement and deploy changes into SIT as per sprint. * Designed and deployed the custom objects, custom tabs, validation rules, page layouts, Record type, Components, visual force pages. * Used asynchronous apex to handle large data set. * Performed Code review of other developer. * Created Apex test classes and performed Unit Testing of the application to verify the desired functioning of the application. * Worked on deployments using Change Sets. * Maintained coding standards and best practices set by Salesforce. * Resolved any defects/issues containing and providing desired validation and necessary additional enhancements. * Involved in preparing the technical Implementation plan documents of project.   (2) ROLE: Salesforce Developer  SOFTWARE: Salesforce.com  PROJECT: Telenor Broadband & TV Services.  **Synopsis:**  The application implements in Salesforce using service cloud to enhance user experience by enabling internet connection and develop strong customer relationship. The application replaces legacy multiple CRMs and Order management systems to one Salesforce platform. The application is accessible from both the web and mobile platforms. The application uses different record types based on respective geography. The application triggers an automatic email notifications for broadband providers for Application status.  The application uses objects, workflows, Apex classes, Triggers etc.  **Accountabilities**:   * Implemented Security and Sharing rules of object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy. * Created Custom Objects, Custom Tabs, custom fields, role based Page Layouts, Dashboards and various other components as per the client and application requirements. * Created the Validation Rules, workflows and Email Alerts. * Worked on Data Loader * Developed Apex Triggers for various functional needs in the application. * Performed Unit Testing for triggers.   **Professional Certification**   * Salesforce Certified Administrator (ADM 201) * Salesforce Certified Platform Developer I * Salesforce Certified Sales Cloud Consultant * Copado Admin Certified * Copado Certified Developer * Flosum Professional Certified |  |